

Ireland: Software package and information systems

Request for Tenders for the Supply, renewal and/or extension of Smartbear Software Suite Licences and Subscription Renewals

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: An Garda Síochána_1192

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Public order and safety

2 Procedure

2.1 Procedure

Title: Request for Tenders for the Supply, renewal and/or extension of Smartbear Software Suite Licences and Subscription Renewals

Description: Supply, renewal and/or extension of Smartbear Software Suite Licences and Subscription Renewals

Procedure identifier: 1b945fc0-4bdd-4771-b0fe-b9ff5b88b4a1

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 400 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

5.1 Lot: LOT-0001

Title: Request for Tenders for the Supply, renewal and/or extension of Smartbear Software Suite Licences and Subscription Renewals

Description: Supply, renewal and/or extension of Smartbear Software Suite Licences and Subscription Renewals

Internal identifier: T.075.2026

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 31/12/2026

Duration: 60 Month

5.1.5 Value

Estimated value excluding VAT: 400 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 16/10/2026 15:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9120879>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9120879>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 23/10/2026 15:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 23/10/2026 15:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=9120879>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: An Garda Síochána_1192

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: An Garda Síochána_1192

Organisation processing tenders: An Garda Síochána_1192

8 Organisations

8.1 ORG-0001

Official name: An Garda Síochána_1192

Registration number: 0000

Postal address: Finance Department, Garda Headquarters, Phoenix Park, Dublin 8

Town: Dublin

Postcode: D08 HN3X

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.tenderoffice@garda.ie

Telephone: 01-6662149

Internet address: <https://www.garda.ie/>

Buyer profile: <https://www.garda.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: de610fc6-98dd-4820-be6c-0edf5084cdfd - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 21/09/2026 11:25 +01:00

Languages in which this notice is officially available: English