

Ireland: Records management

Invitation to Tender (ITT) for the provision of an Integrated Board Governance and Risk Management Software Solution [641]

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Commission for Regulation of Utilities

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Invitation to Tender (ITT) for the provision of an Integrated Board Governance and Risk Management Software Solution [641]

Description: The CRU requires access to an integrated, off-the-shelf software solution comprising Board Governance and Risk Management functionality. The solution may be delivered through a single platform, separate modules, partner components provided that the Tenderer acts as the prime contractor and remains fully responsible for the configuration, delivery, integration, implementation, training, performance, security, support, maintenance and contractual obligations of the complete solution. The complete integrated solution is expected to support approximately 100 users overall, comprising approximately 40 users of the Board Governance functionality and 60 users of the Risk Management functionality.

Procedure identifier: f7fcc849-a861-499e-9be0-a7af8fe23d00

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79996100 Records management

Additional classification (cpv): 79420000 Management-related services

Additional classification (cpv): 48311100 Document management system

Additional classification (cpv): 48311000 Document management software package

Additional classification (cpv): 48333000 Contact management software package

Additional classification (cpv): 48783000 Content management software package

Additional classification (cpv): 48613000 Electronic data management (EDM)

Additional classification (cpv): 48445000 Customer Relation Management software package

Additional classification (cpv): 70331100 Institution management services

Additional classification (cpv): 66517300 Risk management insurance services

Additional classification (cpv): 79411000 General management consultancy services

Additional classification (cpv): 72512000 Document management services

Additional classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 79410000 Business and management consultancy services

Additional classification (cpv): 79400000 Business and management consultancy and related services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 210 000 Euro

2.1.4 General information

Legal basis:

Other

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79996100 Records management

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Additional classification (cpv): 48311100 Document management system

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 72 Month

5.1.5 Value

Estimated value excluding VAT: 210 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.10 Award criteria

Criterion:

Type: Quality

Description: Quality @ 70%

Criterion:

Type: Cost

Description: Cost @ 30%

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 30/09/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9100592>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9100592>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 16/10/2026 12:00 +01:00

Duration during which the tender must remain valid: 160 Day

Terms of contract:

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Commission for Regulation of Utilities

Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: Commission for Regulation of Utilities
Organisation processing tenders: Commission for Regulation of Utilities

8 Organisations

8.1 ORG-0001

Official name: Commission for Regulation of Utilities
Registration number: Commission for Regulation of Utilities
Postal address: The Exchange, Belgard Sq North, Tallaght
Town: Dublin
Postcode: D24 PXW0
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurement@cru.ie
Telephone: +35314000800
Internet address: www.cru.ie
Buyer profile: www.cru.ie
Roles of this organisation:
 Buyer
 Organisation providing offline access to the procurement documents
 Organisation receiving requests to participate
 Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: fb6871b3-8887-4406-91bf-f213284409d6 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 17/09/2026 15:28 +01:00

Languages in which this notice is officially available: English