

Ireland: Toll-collection services

TII533 Enforcement Service Provider

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Transport Infrastructure Ireland (TII)

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: TII533 Enforcement Service Provider

Description: TII are seeking to procure an Enforcement Service Provider (the “ESP”) to provide a range of services relating to the recovery of unpaid tolls, fines and fees charged for the use of tolled facilities within Ireland. The main service performance requirements are expected to be, but are not limited to, the following: • Establishing and implementing accurate and reconcilable business processes to accredited quality management standards; • Have available and reliable service provision delivered to specified performance levels; • Have secure business processes including having all systems and communications protected against internal and external security threats, fraud and cybercrime; • Have integrated systems with eFlow Operator to enable 2-way interface on all customer transactions; • Comprehensive and flexible reporting procedures; and • Compliance with all relevant legislation (e.g. including Data Protection/GDPR) and relevant standards (e.g. PCI-DSS, relevant ISO Standards)

Procedure identifier: 6189dd6f-45dd-4379-a2ae-0037dfa4738b

Internal identifier: TII533

Type of procedure: Restricted

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79941000 Toll-collection services

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 63712210 Highway toll services

Additional classification (cpv): 79100000 Legal services

Additional classification (cpv): 79110000 Legal advisory and representation services

Additional classification (cpv): 79112000 Legal representation services

Additional classification (cpv): 79940000 Collection agency services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 40 000 000 Euro

2.1.4 General information

Legal basis:

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

5.1 Lot: LOT-0001

Title: TII533 Enforcement Service Provider

Description: TII are seeking to procure an Enforcement Service Provider (the “ESP”) to provide a range of services relating to the recovery of unpaid tolls, fines and fees charged for the use of tolled facilities within Ireland. The main service performance requirements are expected to be, but are not limited to, the following: • Establishing and implementing accurate and reconcilable business processes to accredited quality management standards; • Have available and reliable service provision delivered to specified performance levels; • Have secure business processes including having all systems and communications protected against internal and external security threats, fraud and cybercrime; • Have integrated systems with eFlow Operator to enable 2-way interface on all customer transactions; • Comprehensive and flexible reporting procedures; and • Compliance with all relevant legislation (e.g. including Data Protection/GDPR) and relevant standards (e.g. PCI-DSS, relevant ISO Standards)

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79941000 Toll-collection services

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 63712210 Highway toll services

Additional classification (cpv): 79100000 Legal services

Additional classification (cpv): 79110000 Legal advisory and representation services

Additional classification (cpv): 79112000 Legal representation services

Additional classification (cpv): 79940000 Collection agency services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 132 Month

5.1.5 Value

Estimated value excluding VAT: 40 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10 Award criteria

Description of the method to be used if weighting cannot be expressed by criteria: Price Quality

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 02/11/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9026863>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9026863>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 09/11/2026 12:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Transport Infrastructure Ireland (TII)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Transport Infrastructure Ireland (TII)

Organisation processing tenders: Transport Infrastructure Ireland (TII)

8 Organisations

8.1 ORG-0001

Official name: Transport Infrastructure Ireland (TII)

Registration number: 9510201H

Postal address: Parkgate Business Centre, Parkgate Street

Town: Dublin

Postcode: D08 DK10

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Paul.Farrelly@tii.ie

Telephone: 00 353 1 6463600

Internet address: <https://www.tii.ie/>

Buyer profile: <https://www.tii.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 459d082b-e294-4635-bf46-8dcd5c002c5a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 30/09/2026 16:03 +01:00

Languages in which this notice is officially available: English