

Ireland: IT services: consulting, software development, Internet and support Provision of a Cloud-Based Grant Management System

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: The Arts Council

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2 Procedure

2.1 Procedure

Title: Provision of a Cloud-Based Grant Management System

Description: The objective of this procurement is to secure a modern, cloud-hosted, configurable off-the-shelf Grant Management System capable of supporting the full grant lifecycle for applicants, assessors, panellists, and Arts Council staff. The solution will provide a secure and accessible digital platform for application management, assessment workflows, award administration, post-award monitoring, reporting, and integration with the Arts Council's existing Finance Management System. The organisation's strategic preference is for a solution that requires minimal custom development and can be configured using standard platform functionality. The replacement programme will be delivered through a phased implementation approach centred on the successful completion of a Proof of Concept (PoC) using a live Arts Council funding programme. This approach is intended to validate vendor capability, system performance, user experience, and organisational readiness before progressing to full production deployment. The Arts Council is seeking a long-term technology partner capable of delivering a proven solution while supporting a structured, low-risk transition from the existing environment. The new system must support bilingual service delivery (Irish and English), modern digital user experiences, robust security controls, workflow automation, management reporting, and interoperability with current and future finance platforms. The solution should also align with public sector best practice, including cloud-first principles, accessibility requirements, data protection obligations, cybersecurity standards, and emerging NIS2 requirements.

Procedure identifier: c8bf2941-a377-4626-a378-5a984df88fe7

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

Additional classification (cpv): 48219300 Administration software package

Additional classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72416000 Application service providers

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 1 800 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Provision of a Cloud-Based Grant Management System

Description: The objective of this procurement is to secure a modern, cloud-hosted, configurable off-the-shelf Grant Management System capable of supporting the full grant lifecycle for applicants, assessors, panellists, and Arts Council staff. The solution will provide a secure and accessible digital platform for application management, assessment workflows, award administration, post-award monitoring, reporting, and integration with the Arts Council's existing Finance Management System. The organisation's strategic preference is for a solution that requires minimal custom development and can be configured using standard platform functionality. The replacement programme will be delivered through a phased implementation approach centred on the successful completion of a Proof of Concept (PoC) using a live Arts Council funding programme. This approach is intended to validate vendor capability, system performance, user experience, and organisational readiness before progressing to full production deployment. The Arts Council is seeking a long-term technology partner capable of delivering a proven solution while supporting a structured, low-risk transition from the existing environment. The new system must support bilingual service delivery (Irish and English), modern digital user experiences, robust security controls, workflow automation, management reporting, and interoperability with current and future finance platforms. The solution should also align with public sector best practice, including cloud-first principles, accessibility requirements, data protection obligations, cybersecurity standards, and emerging NIS2 requirements.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

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Additional classification (cpv): 72416000 Application service providers

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 10 Year

5.1.5 Value

Estimated value excluding VAT: 1 800 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 25/09/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8978060>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8978060>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of requests to participate: 02/10/2026 17:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Arts Council

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: The Arts Council

Organisation processing tenders: The Arts Council

8.1 ORG-0001

Official name: The Arts Council

Registration number: Arts Council

Postal address: 70 Merrion Square Dublin Ireland

Town: Dublin

Postcode: D02 NY52

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: info@artscouncil.ie

Telephone: +35316180200

Internet address: <https://www.artscouncil.ie>

Buyer profile: <https://www.artscouncil.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 6c83c3d1-b109-431e-985b-39632a833bc2 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 02/09/2026 16:31 +01:00

Languages in which this notice is officially available: English