

Ireland: Building and facilities management services

M700.CN.1025 - Soft Facilities Management Services for MetroLink (TII)

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Transport Infrastructure Ireland (TII)

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: M700.CN.1025 - Soft Facilities Management Services for MetroLink (TII)

Description: Transport Infrastructure Ireland (TII), acting as the Sponsoring Agency for the Dublin MetroLink programme, is seeking to appoint a contractor for the provision of Soft Facilities Management (Soft FM) Services for MetroLink. TII has signed a new 10-year lease, with the option to extend up to a maximum of 15 years, for the MetroLink project team at Coopers Cross, a landmark mixed-use campus in Dublin's North Docklands. The services to be included in the scope of this contract will be: • Staff requirements for the Coopers Cross Office including 2 x reception staff and 2 x facilities assistants; • Cleaning services and consumables; • Coffee machines (rental, servicing, maintenance, beans etc); • Office stationery and supplies; • Courier services; • Taxi services; • Postal services; • Franking machine services; • Canteen supplies (tea, coffee, sugar, biscuits); • Confidential shredding services; • Facilities equipment maintenance; • Fire extinguisher and first aid equipment maintenance (MetroLink controlled areas only); • Smoke detector servicing (MetroLink controlled areas only); • Zip Tap maintenance and Co2 supply (Coopers Cross office); and • Further Soft FM services to cater for support for MetroLink site offices to be set up in future. All organisations wishing to participate in this procurement should register at Metrolink eSourcing Portal <https://metrolink.app.jaggaer.com/> The procurement documents for this competition will be available on the MetroLink eSourcing platform following publication of this contract notice in the OJEU. Upon the completion of the registration, please navigate to PQQs/ITTs Open to All Suppliers tab on the Main Dashboard, locate "Soft FM Services", express an interest and submit a response. Refer to Appendix 15 - Instructions for Submission of Response - Soft FM Services for further information about submitting a response. All clarification queries in relation to this procurement must be submitted via the Metrolink eSourcing portal. Refer to the RFT documents for further information.

Procedure identifier: 48d80d8a-c2dd-467b-8cf4-d91fb831adc1

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79993000 Building and facilities management services

Additional classification (cpv): 79993100 Facilities management services

Additional classification (cpv): 90919100 Cleaning services of office equipment

Additional classification (cpv): 90919200 Office cleaning services

Additional classification (cpv): 79900000 Miscellaneous business and business-related services

Additional classification (cpv): 55500000 Canteen and catering services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 2 860 000 Euro

2.1.4 General information

Additional information: The contract value stated in section 2.1.3 represents TII's best estimate of the anticipated total value of the services to be provided under any contract that may be awarded further to this competition, including risk and inflation and other as yet unknown facilities related services required by TII, and should not be taken as a definitive indication or guarantee of the volume services that may be required by TII due to the variable demand for these services, and therefore the value may be lower, or indeed higher than this estimate.

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

5.1 Lot: LOT-0001

Title: M700.CN.1025 - Soft Facilities Management Services for MetroLink (TII)

Description: Transport Infrastructure Ireland (TII), acting as the Sponsoring Agency for the Dublin MetroLink programme, is seeking to appoint a contractor for the provision of Soft Facilities Management (Soft FM) Services for MetroLink. TII has signed a new 10-year lease, with the option to extend up to a maximum of 15 years, for the MetroLink project team at Coopers Cross, a landmark mixed-use campus in Dublin's North Docklands. The services to be included in the scope of this contract will be: • Staff requirements for the Coopers Cross Office including 2 x reception staff and 2 x facilities assistants. • Cleaning services and consumables; • Coffee machines (rental, servicing, maintenance, beans etc); • Office stationery and supplies; • Courier services; • Taxi services; • Postal services; • Franking machine services; • Canteen supplies (tea, coffee, sugar, biscuits); • Confidential shredding services; • Facilities equipment maintenance; • Fire extinguisher and first aid equipment maintenance (MetroLink controlled areas only); • Smoke detector servicing (MetroLink controlled areas only); • Zip Tap maintenance and Co2 supply (Coopers Cross office); and • Further Soft FM services to cater for support for MetroLink site offices to be set up in future.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79993000 Building and facilities management services

Additional classification (cpv): 79993100 Facilities management services

Additional classification (cpv): 90919100 Cleaning services of office equipment

Additional classification (cpv): 90919200 Office cleaning services

Additional classification (cpv): 79900000 Miscellaneous business and business-related services

Additional classification (cpv): 55500000 Canteen and catering services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 72 Month

5.1.5 Value

Estimated value excluding VAT: 2 860 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 20/10/2026 12:00 +01:00

Address of the procurement documents: <https://metrolink.app.jaggaer.com/>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://metrolink.app.jaggaer.com/>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 03/11/2026 12:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 03/11/2026 12:30 +01:00

Place: <https://metrolink.app.jaggaer.com/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Transport Infrastructure Ireland (TII)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Transport Infrastructure Ireland (TII)

Organisation processing tenders: Transport Infrastructure Ireland (TII)

8 Organisations

8.1 ORG-0001

Official name: Transport Infrastructure Ireland (TII)

Registration number: 9510201H

Postal address: Parkgate Business Centre, Parkgate Street

Town: Dublin

Postcode: D08 DK10

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Metrolinkesourcing@tii.ie

Telephone: 00 353 1 6463600

Internet address: <https://www.tii.ie/>

Buyer profile: <https://www.metrolink.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: e058b3d5-c67f-41fa-a40e-b0efeae1378e - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 01/10/2026 16:14 +01:00

Languages in which this notice is officially available: English