

Ireland: Passenger information system

9947 Station Services Mediation System (SSMS)

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Iarnród Éireann-Irish Rail

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Railway services

2 Procedure

2.1 Procedure

Title: 9947 Station Services Mediation System (SSMS)

Description: Iarnród Éireann – Irish Rail (IÉ) is seeking to establish a contract for the design, supply, configuration, integration, commissioning, support and maintenance of a Station Services Mediation System (SSMS). The SSMS will provide the central processing, integration and management platform for real-time passenger information services across the Iarnród Éireann railway network. The system will interface with existing and future IÉ operational systems, including timetable systems, signalling systems, Passenger Information Display Systems (PIDS), Long Line Public Address (LLPA) systems and external passenger information platforms. The solution will support the phased migration from IÉ's existing Customer Information Systems to the future Centralised Traffic Control and Communications Based Interlocking (CBI) environment while maintaining continuity of passenger information services throughout the transition. The scope includes all necessary software, licences, configuration and integration services, testing, commissioning, migration, documentation, training, maintenance, technical support, cybersecurity updates, lifecycle and obsolescence management required to provide a fully operational and supported SSMS solution. The proposed contract will be for an initial period of eight (8) years, with an option for IÉ to extend the contract for a further three (3) years at its discretion.

Procedure identifier: 5683c11c-bdd7-44f9-bc5a-d8910c852479

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48813000 Passenger information system

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72267100 Maintenance of information technology software

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 4 000 000 Euro

2.1.4 General information

Legal basis:

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: 9947 Station Services Mediation System (SSMS)

Description: Iarnród Éireann – Irish Rail (IÉ) is seeking to establish a contract for the design, supply, configuration, integration, commissioning, support and maintenance of a Station Services Mediation System (SSMS). The SSMS will provide the central processing, integration and management platform for real-time passenger information services across the Iarnród Éireann railway network. The system will interface with existing and future IÉ operational systems, including timetable systems, signalling systems, Passenger Information Display Systems (PIDS), Long Line Public Address (LLPA) systems and external passenger information platforms. The solution will support the phased migration from IÉ's existing Customer Information Systems to the future Centralised Traffic Control and Communications Based Interlocking (CBI) environment while maintaining continuity of passenger information services throughout the transition. The scope includes all necessary software, licences, configuration and integration services, testing, commissioning, migration, documentation, training, maintenance, technical support, cybersecurity updates, lifecycle and obsolescence management required to provide a fully operational and supported SSMS solution. The proposed contract will be for an initial period of eight (8) years, with an option for IÉ to extend the contract for a further three (3) years at its discretion.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48813000 Passenger information system

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72267100 Maintenance of information technology software

5.1.2 Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 8 Year

5.1.4 Renewal

Maximum renewals: 1

5.1.5 Value

Estimated value excluding VAT: 4 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 01/10/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8964855>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8964855>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 14/10/2026 12:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: The performance of the contract will be subject to the conditions and requirements set out in the procurement documents, including applicable technical, operational, safety, security and regulatory requirements.

Financial arrangement: Payments will be made in accordance with the terms and conditions of contract.

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Iarnród Éireann-Irish Rail

Organisation providing offline access to the procurement documents: Iarnród Éireann-Irish Rail

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Iarnród Éireann-Irish Rail

Organisation processing tenders: Iarnród Éireann-Irish Rail

8 Organisations

8.1 ORG-0001

Official name: Iarnród Éireann-Irish Rail

Registration number: 119571

Postal address: Inchicore

Town: Dublin

Postcode: Dublin 8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: catherine.odonoghue@irishrail.ie
Telephone: 01-7030000
Internet address: <https://www.irishrail.ie>
Buyer profile: <https://www.irishrail.ie>
Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 1b3bd182-be1a-4edb-ac47-b9a347ef2c27 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 01/09/2026 11:43 +01:00
Languages in which this notice is officially available: English