

Ireland: Technical computer support services Security Operations Centre (SOC), Security Information and Event Management (SIEM) and Managed Incident Response (IR) Service

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health and Safety Authority

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Security Operations Centre (SOC), Security Information and Event Management (SIEM) and Managed Incident Response (IR) Service

Description: Procurement of a Security Operations Centre (SOC), Security Information and Event Management (SIEM) and Managed Incident Response 1(IR) Service

Procedure identifier: 79a31662-3562-42dd-9bff-d99213f776d2

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services

2.1.2 Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 900 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

5.1 Lot: LOT-0001

Title: Security Operations Centre (SOC), Security Information and Event Management (SIEM) and Managed Incident Response (IR) Service

Description: Procurement of a Security Operations Centre (SOC), Security Information and Event Management (SIEM) and Managed Incident Response 1(IR) Service

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services

5.1.2 Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 60 Month

5.1.5 Value

Estimated value excluding VAT: 900 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 24/09/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8939732>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8939732>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 12/10/2026 17:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 12/10/2026 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8939732>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health and Safety Authority

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Health and Safety Authority

Organisation processing tenders: Health and Safety Authority

8 Organisations

8.1 ORG-0001

Official name: Health and Safety Authority

Registration number: 161820

Department: ICT Department

Postal address: The Metropolitan Building, James Joyce Street, Dublin 1

Town: Dublin

Postcode: D01 K0Y8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: john_moran@hsa.ie

Telephone: 0818 289 389

Internet address: www.hsa.ie

Buyer profile: <https://www.etenders.gov.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

Notice information

Notice identifier/version: 31d4e691-880e-4e89-a14a-89eaba076364 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 28/08/2026 17:01 +01:00
Languages in which this notice is officially available: English