

Ireland: IT services: consulting, software development, Internet and support 0055 - The Provision of Security Operations Centre (SOC) and Security Information and Event Management (SIEM) Services

Contract or concession notice – standard regime - Change

1 Buyer

1.1 Buyer

Official name: An Post_391

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

Activity of the contracting entity: Postal services

2 Procedure

2.1 Procedure

Title: 0055 - The Provision of Security Operations Centre (SOC) and Security Information and Event Management (SIEM) Services

Description: An Post requires a suitably qualified Security Partner to deliver a managed Security Operations Centre (SOC) and Security Information and Event Management (SIEM) service across its technology estate. The successful Supplier will be responsible for providing a resilient, secure, and professionally managed cybersecurity capability that supports continuous security monitoring, threat detection, incident analysis, alert triage, incident response, escalation management, compliance assurance, service reporting, and ongoing service improvement. The Supplier will work collaboratively with An Post personnel and relevant third-party providers to ensure comprehensive monitoring coverage, effective management of security incidents, and alignment with An Post's security, resilience, governance, and regulatory requirements. The service will include the provision, operation, management, and continuous enhancement of security monitoring and incident management capabilities, including support for Microsoft Sentinel as An Post's current SIEM platform. The Supplier must also be capable of supporting alternative SIEM technologies should An Post's security architecture evolve during the contract term. In addition, the Supplier must be able to monitor and manage security event sources across both Microsoft and non-Microsoft technologies, including platforms that do not natively integrate with Microsoft Sentinel. The scope of the service is expected to include, but is not limited to, managed cybersecurity operations, threat detection and analysis, incident management and response, security platform support, threat intelligence, governance and reporting, and the provision of suitably qualified cybersecurity personnel to support service delivery.

Procedure identifier: f38277c1-babe-41b1-a8cd-cda4d03afe7b

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212730 Security software development services

Additional classification (cpv): 72222300 Information technology services

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72300000 Data services
Additional classification (cpv): 72400000 Internet services
Additional classification (cpv): 72420000 Internet development services
Additional classification (cpv): 72500000 Computer-related services
Additional classification (cpv): 72510000 Computer-related management services
Additional classification (cpv): 72600000 Computer support and consultancy services
Additional classification (cpv): 72610000 Computer support services
Additional classification (cpv): 72700000 Computer network services
Additional classification (cpv): 79710000 Security services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 0 Euro

2.1.4 General information

Legal basis:
Directive 2014/25/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: 0055 - The Provision of Security Operations Centre (SOC) and Security Information and Event Management (SIEM) Services

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212730 Security software development services
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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 8 Year

5.1.4 Renewal

Maximum renewals: 5

5.1.5 Value

Estimated value excluding VAT: 0 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 07/09/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8927838>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8927838>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 29/09/2026 12:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Financial arrangement: N/A

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: An Post_391

Organisation providing offline access to the procurement documents: An Post_391

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: An Post_391

Organisation processing tenders: An Post_391

8 Organisations

8.1 ORG-0001

Official name: An Post_391

Registration number: 98788

Postal address: General Post Office

Town: Dublin 1

Postcode: D01 F5P2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurementteam@anpost.ie

Telephone: +353 1 7057000

Internet address: <https://www.anpost.com>

Buyer profile: <https://www.anpost.com>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

10 Change

Version of the previous notice to be changed: 45ab78ce-162c-4a78-ada9-65709772e9f8-01
Main reason for change: Information updated
Description: 5.1.3 - Estimated Duration updated to 8 years

Notice information

Notice identifier/version: a4dac11e-e67c-4369-a8a4-78feb435d278 - 02
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 28/08/2026 12:05 +01:00
Languages in which this notice is officially available: English