

Ireland: IT services: consulting, software development, Internet and support Request to Participate - Qualification for Single Party Framework for the Design, Delivery and Support of IDA Ireland's Property Management System on the Salesforce platform

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: IDA Ireland

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Economic affairs

2 Procedure

2.1 Procedure

Title: Request to Participate - Qualification for Single Party Framework for the Design, Delivery and Support of IDA Ireland's Property Management System on the Salesforce platform

Description: IDA Ireland is seeking to establish of a Single Party Framework for the Design, Delivery and Management of IDA Ireland's Property Management System on the Salesforce platform. Justification for the maximum 7 years Framework length - The successful candidate may be required to undertake potentially significant upfront time investment in further discovery, detailed solution design, data migration, configuration, testing, integration and organisational change activities. In its current off-the-shelf form, a Salesforce solution is not capable of meeting all of IDA Property's requirements without tailoring and multiple integration points with third party systems. This will be delivered through controlled configuration and integration activities that will may require extended timescales. The option of the extension of the framework to a maximum of 7 years will allow the IDA (provided that the successful tenderer has performed in a satisfactory manner) to obtain the benefit of the framework support as envisaged in the event of a prolonged implementation period.

Procedure identifier: dffd867f-4e15-49a3-b17f-3c1e2580b5bd

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Postal address: Dublin

Town: Dublin

Postcode: D2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 4 000 000 Euro

Maximum value of the framework agreement: 4 000 000 Euro

2.1.4 General information

Legal basis:

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Request to Participate - Qualification for Single Party Framework for the Design, Delivery and Support of IDA Ireland's Property Management System on the Salesforce platform

Description: IDA Ireland is seeking to establish of a Single Party Framework for the Design, Delivery and Management of IDA Ireland's Property Management System on the Salesforce platform. Justification for the maximum 7 years Framework length - The successful candidate may be required to undertake potentially significant upfront time investment in further discovery, detailed solution design, data migration, configuration, testing, integration and organisational change activities. In its current off-the-shelf form, a Salesforce solution is not capable of meeting all of IDA Property's requirements without tailoring and multiple integration points with third party systems. This will be delivered through controlled configuration and integration activities that will may require extended timescales. The option of the extension of the framework to a maximum of 7 years will allow the IDA (provided that the successful tenderer has performed in a satisfactory manner) to obtain the benefit of the framework support as envisaged in the event of a prolonged implementation period.

Internal identifier: IDAPMS082026

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 7 Year

5.1.5 Value

Estimated value excluding VAT: 4 000 000 Euro

Maximum value of the framework agreement: 4 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 4
The procedure will take place in successive stages. At each stage, some participants may be eliminated
The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 09/09/2026 17:00 +01:00
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8912550>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8912550>
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of requests to participate: 25/09/2026 16:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition
Maximum number of participants: 1
Justification for the duration of the framework agreement: The successful candidate may be required to undertake potentially significant upfront time investment in further discovery, detailed solution design, data migration, configuration, testing, integration and organisational change activities. In its current off-the-shelf form, a Salesforce solution is not capable of meeting all of IDA Property's requirements without tailoring and multiple integration point with third party systems. This will be delivered through controlled configuration and integration activities that will require time & effort. The option of the extension of the framework to a maximum of 7 years will allow the IDA (provided that the successful supplier has performed in a satisfactory manner) to obtain the benefit of the framework support as envisaged in the event of a prolonged implementation period."

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: IDA Ireland
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: IDA Ireland
Organisation processing tenders: IDA Ireland

8 Organisations

8.1 ORG-0001

Official name: IDA Ireland

Registration number: Not applicable

Postal address: 3 Park Place, Hatch Street Upper

Town: Dublin

Postcode: Dublin 2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.ida@ida.ie

Telephone: +353 1 6034000

Internet address: <https://www.idaireland.com>

Buyer profile: <https://www.idaireland.com>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: d0ea6220-326f-4d99-b060-026b9e7644e8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 24/08/2026 21:32 +01:00

Languages in which this notice is officially available: English