

Ireland: Collection agency services

26-005F Case Management and Legal Collection Services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Uisce Éireann

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Water-related activities

2 Procedure

2.1 Procedure

Title: 26-005F Case Management and Legal Collection Services

Description: You must submit through E Tenders system before the deadline. The submissions deadline is strict and no submissions will be possible after the date and the time specified in the PQQ documents. Please note that all tenders are electronic, as such NO paper copies will be accepted or read. Please submit via the e tenders system no later than 12:00 hrs local time on Monday 17th August 2026. The estimated values in this eForm are dependent in needs and budgetary resources, only indicative and are not binding on the Contracting Entity. If the estimated values are equal to or greater than EUR250 million, any economic operators participating in this public procurement shall notify the contracting entity of all foreign financial contributors as defined in Article 25(1) point (b) of Regulation (EU) 2022/2560 on foreign subsidies distorting the internal market

Procedure identifier: c4ace6f3-e639-4d92-91d9-a78686d09be4

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 79100000 Legal services

Additional classification (cpv): 79110000 Legal advisory and representation services

Additional classification (cpv): 79111000 Legal advisory services

Additional classification (cpv): 79112000 Legal representation services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 56 509 563 Euro

Maximum value of the framework agreement: 56 509 563 Euro

2.1.4 General information

Legal basis:

Directive 2014/25/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Lot 1 Single supplier Framework for the Provision of Case Management Services

Description: Lot 1 Single supplier Framework for the Provision of Case Management Services Value €37,719,379

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 79100000 Legal services

Additional classification (cpv): 79110000 Legal advisory and representation services

Additional classification (cpv): 79111000 Legal advisory services

Additional classification (cpv): 79112000 Legal representation services

Options:

Description of the options: 8

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 8 Year

5.1.4 Renewal

Maximum renewals: 0

5.1.5 Value

Estimated value excluding VAT: 37 719 379 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: You must submit through E Tenders system before the deadline. The submissions deadline is strict and no submissions will be possible after the date and the time specified in the PQQ documents. Please note that all tenders are electronic, as such NO paper copies will be accepted or read. Please submit via the e tenders system no later than 12:00 hrs local time on Monday 17th August 2026. The estimated values in this eForm are dependent in needs and budgetary resources, only indicative and are not binding on the Contracting Entity. If the estimated values are equal to or greater than EUR250 million, any economic operators participating in this public procurement shall notify the contracting entity of all foreign financial contributors as defined in Article 25(1) point (b) of Regulation (EU) 2022/2560 on foreign subsidies distorting the internal market

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 18/08/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8678343>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8678343>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 25/08/2026 12:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: As per Tender Documents

Legal form that must be taken by a group of tenderers that is awarded a contract: As per Tender Documents

Financial arrangement: As per Tender Documents

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Uisce Éireann

Organisation providing offline access to the procurement documents: Uisce Éireann

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Uisce Éireann

Organisation processing tenders: Uisce Éireann

5.1 Lot: LOT-0002

Title: Lot 2 Multi-supplier Framework for the Provision of Legal Collection

Description: Lot 2 Multi-supplier Framework for the Provision of Legal Collection Value €18,779,354

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 79100000 Legal services

Additional classification (cpv): 79110000 Legal advisory and representation services

Additional classification (cpv): 79111000 Legal advisory services

Additional classification (cpv): 79112000 Legal representation services

Options:

Description of the options: 8

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 8 Year

5.1.4 Renewal

Maximum renewals: 0

5.1.5 Value

Estimated value excluding VAT: 18 779 354 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: You must submit through E Tenders system before the deadline. The submissions deadline is strict and no submissions will be possible after the date and the time specified in the PQQ documents. Please note that all tenders are electronic, as such NO paper copies will be accepted or read. Please submit via the e tenders system no later than 12:00 hrs local time on Monday 17th August 2026. The estimated values in this eForm are dependent on needs and budgetary resources, only indicative and are not binding on the Contracting Entity. If the estimated values are equal to or greater than EUR250 million, any economic operators participating in this public procurement shall notify the contracting entity of all foreign financial contributors as defined in Article 25(1) point (b) of Regulation (EU) 2022/2560 on foreign subsidies distorting the internal market

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Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

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5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

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Financial arrangement: As per Tender Documents

5.1.15 Techniques

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Information about the dynamic purchasing system:

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5.1.16 Further information, mediation and review

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Organisation providing additional information about the procurement procedure: Uisce Éireann

Organisation providing offline access to the procurement documents: Uisce Éireann

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Uisce Éireann

Organisation processing tenders: Uisce Éireann

8 Organisations

8.1 ORG-0001

Official name: Uisce Éireann

Registration number: 530363

Town: Dublin

Postcode: D01 NP86

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@water.ie

Telephone: 0214519026

Buyer profile: www.water.ie

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: a6fa4b24-eb08-49f5-b2ae-0148bb923ac2 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 22/07/2026 11:32 +01:00

Languages in which this notice is officially available: English