

## **Ireland: Technical support services**

# **Specialist Technical Support for the audio-visual, recording, streaming and media production requirements of special events hosted in (or by) the University**

Contract or concession notice – standard regime

## 1 Buyer

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### **1.1 Buyer**

*Official name:* University of Galway (ID 1400)

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Education

## 2 Procedure

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### **2.1 Procedure**

*Title:* Specialist Technical Support for the audio-visual, recording, streaming and media production requirements of special events hosted in (or by) the University

*Description:* The Contracting Authority proposes to engage in a competitive process for the establishment of a Multi-Party Framework Agreement with two (2) Lots, which will be used to meet our requirements for all of University of Galway Audio Visual recording, streaming and media production requirements of special events hosted in (or by) the University arising during the life of the frameworks. Lot 1 - Specialist Technical Support for the audio-visual, recording, streaming and media production requirements for Corporate Public Proceedings (Physical and hybrid (physical and virtual)) Lot 2 - Specialist Technical Support for the audio-visual, recording, streaming, and media production requirements for High Profile Public Proceedings (Physical and hybrid (physical and virtual)) The framework agreements will be established as a multi-party framework agreement for each Lot with a maximum of three (3) of members in each Lot, subject to that number meeting the minimum criteria and rules. Tenderers may apply for one Lot or for both Lots. Tenderers may be admitted to the framework for one Lot or for both Lots if they ranked in the top 3 in one or both Lots. Interested parties must associate their company with the competition by logging on to eTenders to access the documents. Failure to associate means they will not receive clarifications or be in a position to submit a response. Responses must be uploaded as a Zip file in order to protect the integrity of file names.

*Procedure identifier:* 9010b213-bf9f-4e64-934f-4107a2d8fb23

*Type of procedure:* Open

*The procedure is accelerated:* no

#### **2.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 71356300 Technical support services

*Additional classification (cpv):* 71356200 Technical assistance services

*Additional classification (cpv):* 32321200 Audio-visual equipment

*Additional classification (cpv):* 79952000 Event services

*Additional classification (cpv):* 32300000 Television and radio receivers, and sound or video recording or reproducing apparatus

*Additional classification (cpv):* 32223000 Video transmission apparatus

*Additional classification (cpv):* 32320000 Television and audio-visual equipment

*Additional classification (cpv):* 32330000 Apparatus for sound, video-recording and reproduction

*Additional classification (cpv):* 32351300 Audio equipment accessories

#### **2.1.2 Place of performance**

Town: Galway  
Country subdivision (NUTS): West (IE042)  
Country: Ireland

### **2.1.3 Value**

*Estimated value excluding VAT: 2 750 000 Euro*  
*Maximum value of the framework agreement: 2 750 000 Euro*

### **2.1.4 General information**

*Legal basis:*  
Directive 2014/24/EU

### **2.1.5 Terms of procurement**

*Terms of submission:*  
*Maximum number of lots for which one tenderer can submit tenders: 2*  
*The tenderer must submit tenders for all lots*

### **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion: Procurement Document*

5 Lot

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## **5.1 Lot: LOT-0001**

*Title:* Corporate Public Proceedings (physical, virtual, and hybrid formats)  
*Description:* The Contracting Authority proposes to engage in a competitive process for the establishment of a Multi-Party Framework Agreement with two (2) Lots, which will be used to meet our requirements for all of University of Galway Audio Visual recording, streaming and media production requirements of special events hosted in (or by) the University arising during the life of the frameworks. Lot 1 - Specialist Technical Support for the audio-visual, recording, streaming and media production requirements for Corporate Public Proceedings (Physical and hybrid (physical and virtual)) Lot 2 - Specialist Technical Support for the audio-visual, recording, streaming, and media production requirements for High Profile Public Proceedings (Physical and hybrid (physical and virtual)) The framework agreements will be established as a multi-party framework agreement for each Lot with a maximum of three (3) of members in each Lot, subject to that number meeting the minimum criteria and rules. Tenderers may apply for one Lot or for both Lots. Tenderers may be admitted to the framework for one Lot or for both Lots if they ranked in the top 3 in one or both Lots. Interested parties must associate their company with the competition by logging on to eTenders to access the documents. Failure to associate means they will not receive clarifications or be in a position to submit a response. Responses must be uploaded as a Zip file in order to protect the integrity of file names.  
*Internal identifier:* 1

### **5.1.1 Purpose**

*Main nature of the contract:* Services  
*Main classification (cpv):* 71356300 Technical support services  
*Additional classification (cpv):* 71356200 Technical assistance services  
*Additional classification (cpv):* 32321200 Audio-visual equipment  
*Additional classification (cpv):* 79952000 Event services  
*Additional classification (cpv):* 32300000 Television and radio receivers, and sound or video recording or reproducing apparatus  
*Additional classification (cpv):* 32223000 Video transmission apparatus  
*Additional classification (cpv):* 32320000 Television and audio-visual equipment  
*Additional classification (cpv):* 32330000 Apparatus for sound, video-recording and reproduction

*Additional classification (cpv): 32351300 Audio equipment accessories*

### **5.1.2 Place of performance**

*Town: Galway*

*Country subdivision (NUTS): West (IE042)*

*Country: Ireland*

*Additional information:*

### **5.1.3 Estimated duration**

*Duration: 8 Year*

### **5.1.5 Value**

*Estimated value excluding VAT: 2 750 000 Euro*

*Maximum value of the framework agreement: 1 000 000 Euro*

### **5.1.6 General information**

*Reserved participation: Participation is not reserved.*

*Procurement Project not financed with EU Funds.*

*The procurement is covered by the Government Procurement Agreement (GPA): yes*

### **5.1.7 Strategic procurement**

*Aim of strategic procurement: No strategic procurement*

### **5.1.9 Selection criteria**

*Sources of selection criteria: Procurement Document*

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available: English*

*Languages in which the procurement documents (or their parts) are unofficially available: English*

*Deadline for requesting additional information: 05/08/2026 12:00 +01:00*

*Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8575294>*

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission: Required*

*Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8575294>*

*Languages in which tenders or requests to participate may be submitted: English*

*Electronic catalogue: Not allowed*

*Tenderers may submit more than one tender: Not allowed*

*Deadline for receipt of tenders: 19/08/2026 12:00 +01:00*

*Duration during which the tender must remain valid: 12 Month*

*Information about public opening:*

*Opening date: 19/08/2026 12:30 +01:00*

*Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8575294>*

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes: No*

*Electronic invoicing: Allowed*

*Electronic ordering will be used: yes*

*Electronic payment will be used: yes*

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, partly without reopening and partly with reopening of competition

*Maximum number of participants:* 3

*Justification for the duration of the framework agreement:* Due to the financial commitment and strategic importance of the required service, which will become embedded in the organisation structure.

*Information about the dynamic purchasing system:*

No dynamic purchase system

**5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* University of Galway (ID 1400)

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* University of Galway (ID 1400)

*Organisation processing tenders:* University of Galway (ID 1400)

**5.1 Lot: LOT-0002**

*Title:* High-Profile Public Proceedings (physical, virtual, and hybrid formats)

*Description:* The Contracting Authority proposes to engage in a competitive process for the establishment of a Multi-Party Framework Agreement with two (2) Lots, which will be used to meet our requirements for all of University of Galway Audio Visual recording, streaming and media production requirements of special events hosted in (or by) the University arising during the life of the frameworks. Lot 1 - Specialist Technical Support for the audio-visual, recording, streaming and media production requirements for Corporate Public Proceedings (Physical and hybrid (physical and virtual)) Lot 2 - Specialist Technical Support for the audio-visual, recording, streaming, and media production requirements for High Profile Public Proceedings (Physical and hybrid (physical and virtual)) The framework agreements will be established as a multi-party framework agreement for each Lot with a maximum of three (3) of members in each Lot, subject to that number meeting the minimum criteria and rules. Tenderers may apply for one Lot or for both Lots. Tenderers may be admitted to the framework for one Lot or for both Lots if they ranked in the top 3 in one or both Lots. Interested parties must associate their company with the competition by logging on to eTenders to access the documents. Failure to associate means they will not receive clarifications or be in a position to submit a response. Responses must be uploaded as a Zip file in order to protect the integrity of file names.

*Internal identifier:* 2

**5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 71356300 Technical support services

*Additional classification (cpv):* 71356200 Technical assistance services

*Additional classification (cpv):* 32321200 Audio-visual equipment

*Additional classification (cpv):* 79952000 Event services

*Additional classification (cpv):* 32300000 Television and radio receivers, and sound or video recording or reproducing apparatus

*Additional classification (cpv):* 32223000 Video transmission apparatus

*Additional classification (cpv):* 32320000 Television and audio-visual equipment

*Additional classification (cpv):* 32330000 Apparatus for sound, video-recording and reproduction

*Additional classification (cpv):* 32351300 Audio equipment accessories

**5.1.2 Place of performance**

*Town:* Galway

*Country subdivision (NUTS):* West (IE042)

*Country:* Ireland

*Additional information:*

### **5.1.3 Estimated duration**

*Duration:* 8 Year

### **5.1.5 Value**

*Estimated value excluding VAT:* 2 750 000 Euro

*Maximum value of the framework agreement:* 1 750 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 05/08/2026 12:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8575294>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8575294>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 19/08/2026 12:00 +01:00

*Duration during which the tender must remain valid:* 12 Month

*Information about public opening:*

*Opening date:* 19/08/2026 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8575294>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, partly without reopening and partly with reopening of competition

*Maximum number of participants:* 3

*Justification for the duration of the framework agreement:* Due to the financial commitment and strategic importance of the required service, which will become embedded in the organisation structure.

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* University of Galway (ID 1400)

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* University of Galway (ID 1400)

*Organisation processing tenders:* University of Galway (ID 1400)

## 8 Organisations

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### **8.1 ORG-0001**

*Official name:* University of Galway (ID 1400)

*Registration number:* 0022578J

*Postal address:* University Road, Galway

*Town:* Galway

*Postcode:* H91TK33

*Country subdivision (NUTS):* West (IE042)

*Country:* Ireland

*Contact point:* Procurement Department

*Email:* [procure@universityofgalway.ie](mailto:procure@universityofgalway.ie)

*Telephone:* +353 (0)91 524411

*Internet address:* <https://www.universityofgalway.ie/>

*Buyer profile:* <https://www.universityofgalway.ie/>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125

*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

*Notice information*

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*Notice identifier/version:* b80c7407-4dff-49dc-87ff-c81092ebc3fd - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 05/07/2026 13:27 +01:00

*Languages in which this notice is officially available:* English