

Ireland: Technical computer support services

Merchants Quay Ireland MQI Unit4 ERP Implementation and Managed Support

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Merchants Quay Ireland CLG

Legal type of the buyer: Organisation awarding a contract subsidised by a contracting authority

The buyer is a contracting entity

Activity of the contracting authority: Social protection

2 Procedure

2.1 Procedure

Title: Merchants Quay Ireland MQI Unit4 ERP Implementation and Managed Support

Description: Merchants Quay Ireland (MQI) invites tenders for the provision of Unit4 ERP Implementation Services. MQI is seeking to appoint a single supplier to a single-supplier Framework Agreement for the implementation and support of the Unit4 ERP SaaS finance solution. Services include solution configuration, integration configuration, data migration, testing, training and knowledge transfer, cutover planning, go-live support, hypercare and ongoing managed support services. The Framework Agreement will also facilitate the provision of future support, enhancement, optimisation and related professional services through Call-Off Contracts during the framework term. The procurement is intended to support the deployment of a standard, configuration-led Unit4 ERP solution using recognised implementation methodologies and standard product functionality wherever possible

Procedure identifier: c1b9cb0e-24ca-4160-ba51-022c8d8b12d8

Internal identifier: ERP IMPLEMENTATION PARTNER AND SUPPORT

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72212442 Financial systems software development services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Postal address: Merchant quay Ireland-24 Merchants Court. 24 Merchants Court Dublin 8 P.O. Box 11958

Town: Dublin

Postcode: P.O. Box 11958

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: Ireland

2.1.3 Value

Estimated value excluding VAT: 200 000 Euro

2.1.4 General information

Legal basis:

Other

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Merchants Quay Ireland MQI Unit4 ERP Implementation and Managed Support

Description: Merchants Quay Ireland (MQI) invites tenders for the provision of Unit4 ERP Implementation Services. MQI is seeking to appoint a single supplier to a single-supplier Framework Agreement for the implementation and support of the Unit4 ERP SaaS finance solution. Services include solution configuration, integration configuration, data migration, testing, training and knowledge transfer, cutover planning, go-live support, hypercare and ongoing managed support services. The Framework Agreement will also facilitate the provision of future support, enhancement, optimisation and related professional services through Call-Off Contracts during the framework term. The procurement is intended to support the deployment of a standard, configuration-led Unit4 ERP solution using recognised implementation methodologies and standard product functionality wherever possible

5.1.1 Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72212442 Financial systems software development services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Quantity: 1

5.1.2 Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 72 Month

5.1.5 Value

Estimated value excluding VAT: 200 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: Assist in the work of MQI

Approach to reducing environmental impacts: Other

Social objective promoted: Other

Innovation procurement: The procured works, supplies, or services entail process innovation

5.1.8 Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 16/07/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8556375>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8556375>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 30/07/2026 17:00 +01:00

Duration during which the tender must remain valid: 90 Day

5.1.15 Techniques

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Merchants Quay Ireland CLG

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Merchants Quay Ireland CLG

Organisation processing tenders: Merchants Quay Ireland CLG

8 Organisations

8.1 ORG-0001

Official name: Merchants Quay Ireland CLG

Registration number: Merchants Quay Ireland

Postal address: Merchants Quay Ireland, 24 Merchants Court Merchants Quay, Dublin ·

Town: Dublin 8

Postcode: D08 XY19

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@mqi.ie

Telephone: 0861086473

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 79309f2d-2a92-4168-9ccc-05891e18f905 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 02/07/2026 12:03 +01:00

Languages in which this notice is officially available: English