

# Ireland: Software programming and consultancy services

## HSE 28054 Cyber Security Awareness Services

Contract or concession notice – standard regime

1 Buyer

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### 1.1 Buyer

*Official name:* Health Service Executive (HSE)

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Health

2 Procedure

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### 2.1 Procedure

*Title:* HSE 28054 Cyber Security Awareness Services

*Description:* The HSE is issuing this Invitation to Tender (ITT) for Cyber Security Awareness Services split into two lots: Lot 1 Simulated Email Phishing Service and Custom Cybersecurity Training and Awareness Training and Lot 2 Simulated SMS (smishing) and Voice (Vishing) Campaign. The cyber security awareness services should help prepare the HSE's workforce for current and emerging cybersecurity challenges. A dedicated cyber security awareness program has been in operation in the HSE for the past 5 years. Simulated email phishing exercises are regularly run in the HSE for staff and contractors. Custom cyber security awareness training in various forms is provided for HSE staff and contractors. All these existing services are required as part of this tender. Extra services for simulated SMS (smishing) and Voice (Vishing) exercises, which currently do not exist in the HSE, are required to help keep the HSE's workforce prepared for new cybersecurity challenges.

*Procedure identifier:* 5407a373-a795-45f4-98d6-366e277ea728

*Type of procedure:* Open

*The procedure is accelerated:* yes

*Justification for the accelerated procedure:* Service Requirements

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72310000 Data-processing services

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv):* 72400000 Internet services

*Additional classification (cpv):* 72420000 Internet development services

*Additional classification (cpv):* 72230000 Custom software development services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

#### 2.1.3 Value

*Estimated value excluding VAT:* 1 750 000 Euro

#### **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

#### **2.1.5 Terms of procurement**

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders: 2*

*The tenderer must submit tenders for all lots*

#### **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion:* European Single Procurement Document (ESPD)

5 Lot

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#### **5.1 Lot: LOT-0001**

*Title:* Lot 1 Simulated Email Phishing and Provision of Custom Cybersecurity Training and Awareness Training

*Description:* The HSE is issuing this Invitation to Tender (ITT) for Cyber Security Awareness Services split into two lots: Lot 1 Simulated Email Phishing Service and Custom Cybersecurity Training and Awareness Training and Lot 2 Simulated SMS (smishing) and Voice (Vishing) Campaign. The cyber security awareness services should help prepare the HSE's workforce for current and emerging cybersecurity challenges. A dedicated cyber security awareness program has been in operation in the HSE for the past 5 years. Simulated email phishing exercises are regularly run in the HSE for staff and contractors. Custom cyber security awareness training in various forms is provided for HSE staff and contractors. All these existing services are required as part of this tender. Extra services for simulated SMS (smishing) and Voice (Vishing) exercises, which currently do not exist in the HSE, are required to help keep the HSE's workforce prepared for new cybersecurity challenges.

*Internal identifier:* 1

##### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72310000 Data-processing services

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv):* 72400000 Internet services

*Additional classification (cpv):* 72420000 Internet development services

*Additional classification (cpv):* 72230000 Custom software development services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

##### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

##### **5.1.3 Estimated duration**

*Duration:* 36 Month

##### **5.1.5 Value**

*Estimated value excluding VAT:* 1 750 000 Euro

##### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

#### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 15/07/2026 12:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8540544>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8540544>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 31/07/2026 12:00 +01:00

*Duration during which the tender must remain valid:* 12 Month

*Information about public opening:*

*Opening date:* 31/07/2026 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8540544>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Health Service Executive (HSE)

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Health Service Executive (HSE)

*Organisation processing tenders:* Health Service Executive (HSE)

#### **5.1 Lot: LOT-0002**

*Title:* Lot 2 Provision of simulated SMS smishing and Voice Vishing campaigns

*Description:* The HSE is issuing this Invitation to Tender (ITT) for Cyber Security Awareness Services split into two lots: Lot 1 Simulated Email Phishing Service and Custom Cybersecurity Training and Awareness Training and

Lot 2 Simulated SMS (smishing) and Voice (Vishing) Campaign. The cyber security awareness services should help prepare the HSE's workforce for current and emerging cybersecurity challenges. A dedicated cyber security awareness program has been in operation in the HSE for the past 5 years. Simulated email phishing exercises are regularly run in the HSE for staff and contractors. Custom cyber security awareness training in various forms is provided for HSE staff and contractors. All these existing services are required as part of this tender. Extra services for simulated SMS (smishing) and Voice (Vishing) exercises, which currently do not exist in the HSE, are required to help keep the HSE's workforce prepared for new cybersecurity challenges.

*Internal identifier:* 2

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72310000 Data-processing services

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv):* 72400000 Internet services

*Additional classification (cpv):* 72420000 Internet development services

*Additional classification (cpv):* 72230000 Custom software development services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

### **5.1.3 Estimated duration**

*Duration:* 36 Month

### **5.1.5 Value**

*Estimated value excluding VAT:* 1 750 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 15/07/2026 12:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8540544>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8540544>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 31/07/2026 12:00 +01:00

*Duration during which the tender must remain valid:* 12 Month

*Information about public opening:*

*Opening date:* 31/07/2026 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8540544>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Health Service Executive (HSE)

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Health Service Executive (HSE)

*Organisation processing tenders:* Health Service Executive (HSE)

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* Health Service Executive (HSE)

*Registration number:* 0043024G

*Postal address:* Oak House, Millennium Park Naas Co. Kildare

*Town:* Kildare

*Postcode:* RE

*Country subdivision (NUTS):* Mid-East (IE062)

*Country:* Ireland

*Email:* [procurement.helpdesk@hse.ie](mailto:procurement.helpdesk@hse.ie)

*Telephone:* +3531890200893

*Internet address:* <https://www.hse.ie>

*Buyer profile:* <https://www.hse.ie>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125

*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

### *Notice information*

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*Notice identifier/version:* ef20f4d8-92e3-4f35-9178-800c07b562f4 - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 01/07/2026 09:31 +01:00

*Languages in which this notice is officially available:* English