

# Ireland: Advertising and marketing services

## Trocaire RFT for Inbound and Outbound Telemarketing Services June 2026

Contract or concession notice – standard regime

### 1 Buyer

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#### 1.1 Buyer

*Official name:* Trócaire\_166765

*Legal type of the buyer:* International organisation

*Activity of the contracting authority:* General public services

### 2 Procedure

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#### 2.1 Procedure

*Title:* Trocaire RFT for Inbound and Outbound Telemarketing Services June 2026

*Description:* Trócaire requires services for inbound and outbound telemarketing to provide a highly professional service in both execution and administration, across a range of campaigns, and in a manner that meets the business needs of the organisation within the specific campaign parameters and budget.

*Procedure identifier:* 633d92f9-528e-4583-9be3-b005f13e31e9

*Type of procedure:* Open

*The procedure is accelerated:* no

##### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 79340000 Advertising and marketing services

##### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

##### 2.1.3 Value

*Estimated value excluding VAT:* 0 Euro

##### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

##### 2.1.6 Grounds for exclusion

*Sources of grounds for exclusion:* Procurement Document

### 5 Lot

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#### 5.1 Lot: LOT-0001

*Title:* Trocaire RFT for Inbound and Outbound Telemarketing Services June 2026

*Description:* Trócaire requires services for inbound and outbound telemarketing to provide a highly professional service in both execution and administration, across a range of campaigns, and in a manner that meets the business needs of the organisation within the specific campaign parameters and budget.

Internal identifier: 0

### **5.1.1 Purpose**

Main nature of the contract: Services

Main classification (cpv): 79340000 Advertising and marketing services

### **5.1.2 Place of performance**

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

### **5.1.3 Estimated duration**

Duration: 5 Year

### **5.1.5 Value**

Estimated value excluding VAT: 0 Euro

### **5.1.6 General information**

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### **5.1.7 Strategic procurement**

Aim of strategic procurement: No strategic procurement

### **5.1.9 Selection criteria**

Sources of selection criteria: Procurement Document

### **5.1.11 Procurement documents**

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 10/07/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8537495>

### **5.1.12 Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8537495>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 31/07/2026 17:00 +01:00

Duration during which the tender must remain valid: 90 Day

Information about public opening:

Opening date: 31/07/2026 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8537495>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

### 5.1.15 Techniques

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

### 5.1.16 Further information, mediation and review

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Trócaire\_166765

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Trócaire\_166765

*Organisation processing tenders:* Trócaire\_166765

## 8 Organisations

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### 8.1 ORG-0001

*Official name:* Trócaire\_166765

*Registration number:* 661147

*Postal address:* St Patricks College Maynooth

*Town:* Maynooth

*Postcode:* W23NX63

*Country subdivision (NUTS):* Mid-East (IE062)

*Country:* Ireland

*Email:* [procurement@trocaire.org](mailto:procurement@trocaire.org)

*Telephone:* 0162933333

*Internet address:* <https://www.trocaire.org/>

*Buyer profile:* <https://www.trocaire.org/>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### 8.1 ORG-0002

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### 8.1 ORG-0003

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

*Notice information*

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*Notice identifier/version:* acc8f270-196b-4a18-9768-a43dfbe4b533 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 30/06/2026 13:34 +01:00  
*Languages in which this notice is officially available:* English