

Ireland: IP telephone services

Single Party Framework for the provision of Fixed Voice and Voice over IP (VoIP) Services and Associated Products and Services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Irish Prison Service

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Social protection

2 Procedure

2.1 Procedure

Title: Single Party Framework for the provision of Fixed Voice and Voice over IP (VoIP) Services and Associated Products and Services

Description: The Contracting Authority proposes to engage in a competitive process for the establishment of a single party framework agreement for the Supply of Fixed Voice and Voice over IP (VoIP) Services and Associated Products and Services to The Irish Prison Service (IPS), Department of Justice, Home Affairs and Migration and associated agencies and the Legal Aid Board.

Procedure identifier: f448ceb7-7fba-4af0-919f-da2e307167ba

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64215000 IP telephone services

Additional classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 64210000 Telephone and data transmission services

Additional classification (cpv): 50332000 Telecommunications-infrastructure maintenance services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72710000 Local area network services

Additional classification (cpv): 32500000 Telecommunications equipment and supplies

Additional classification (cpv): 64211000 Public-telephone services

Additional classification (cpv): 64211200 Long distance telephone services

Additional classification (cpv): 64212000 Mobile-telephone services

Additional classification (cpv): 64213000 Shared-business telephone network services

2.1.2 Place of performance

Country subdivision (NUTS): Midland (IE063)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 6 500 000 Euro

Maximum value of the framework agreement: 6 500 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Single Party Framework for the provision of Fixed Voice and Voice over IP (VoIP) Services and Associated Products and Services

Description: The Contracting Authority proposes to engage in a competitive process for the establishment of a single party framework agreement for the Supply of Fixed Voice and Voice over IP (VoIP) Services and Associated Products and Services to The Irish Prison Service (IPS), Department of Justice, Home Affairs and Migration and associated agencies and the Legal Aid Board.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

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5.1.2 Place of performance

Country subdivision (NUTS): Midland (IE063)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 6 Year

5.1.5 Value

Estimated value excluding VAT: 6 500 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 17/07/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8534356>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8534356>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 04/08/2026 12:00 +01:00

Duration during which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 04/08/2026 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=8534356>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: The extended duration for the framework has been selected for a number of reasons including: • The embedded and strategic nature of the Contracting Authority's solution and associated services amounts to a significant investment from a resource and technology perspective. To award a framework for a shorter period would cause significant disruption to the workings of the Contracting Authority and the delivery of services. • The financial cost for the Contracting Authority in procuring the supply and services will amount to a significant investment and this investment could not be optimised and the necessary return achieved if the services were required for a shorter period and would ultimately not deliver value for money on behalf of the taxpayer.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Irish Prison Service

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Irish Prison Service

Organisation processing tenders: Irish Prison Service

8.1 ORG-0001

Official name: Irish Prison Service

Registration number: 1200

Postal address: Irish Prison Service HQ, IDA Business Park, Ballinalee Road, Longford Ireland

Town: Longford

Postcode: N39 A308

Country subdivision (NUTS): Midland (IE063)

Country: Ireland

Email: cputenders@irishprisons.ie

Telephone: +353433335100

Internet address: <https://www.irishprisons.ie/>

Buyer profile: <https://www.irishprisons.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

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<https://ted.europa.eu/TED>

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Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 02/07/2026 13:26 +01:00

Languages in which this notice is officially available: English