

Ireland: Technical computer support services Provision of Managed IT Support Services — Northside Partnership CLG

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Northside Partnership_78530

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Social protection

2 Procedure

2.1 Procedure

Title: Provision of Managed IT Support Services — Northside Partnership CLG

Description: Northside Partnership CLG is seeking a managed IT support services provider to deliver day-to-day support, helpdesk, and strategic IT guidance across its Dublin operations for an initial three-year term.

Procedure identifier: 17ac4047-e12c-4c29-860a-4fd093fae610

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 50312000 Maintenance and repair of computer equipment

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 150 000 Euro

2.1.4 General information

Legal basis:

Other

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Provision of Managed IT Support Services — Northside Partnership CLG

Description: Northside Partnership CLG is seeking a managed IT support services provider to deliver day-to-day support, helpdesk, and strategic IT guidance across its Dublin operations for an initial three-year term.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 50312000 Maintenance and repair of computer equipment

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: Support will be delivered primarily on-site at NSP's Dublin offices and remotely as appropriate.

5.1.3 Estimated duration

Duration: 3 Year

5.1.5 Value

Estimated value excluding VAT: 150 000 Euro

5.1.6 General information

Procurement Project fully or partially financed with EU Funds.

Information about European Union funds

EU funds programme: European Social Fund (ESF) (2014/2020)

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 24/07/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8533074>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8533074>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 31/07/2026 12:00 +01:00

Duration during which the tender must remain valid: 90 Day

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Northside Partnership_78530

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Northside Partnership_78530

Organisation processing tenders: Northside Partnership_78530

8 Organisations

8.1 ORG-0001

Official name: Northside Partnership_78530

Registration number: 189288

Postal address: Coolock Development Centre, Bunratty Drive, Coolock

Town: Dublin

Postcode: D17 WP30

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: paul.rogers@nspartnership.ie

Telephone: 8485630

Internet address: <https://www.northsidepartnership.ie/>

Buyer profile: <https://www.northsidepartnership.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: b18d7aaa-8099-4d82-b71b-cb82bdb6bc89 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 30/06/2026 12:56 +01:00

Languages in which this notice is officially available: English