

# Ireland: IT services: consulting, software development, Internet and support Provision of ICT Managed Services

Contract or concession notice – standard regime

## 1 Buyer

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### 1.1 Buyer

*Official name:* National Oil Reserves Agency DAC

*Legal type of the buyer:* Body governed by public law, controlled by a central government authority

*The buyer is a contracting entity*

*Activity of the contracting authority:* General public services

## 2 Procedure

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### 2.1 Procedure

*Title:* Provision of ICT Managed Services

*Description:* Provision of ICT Managed Services

*Procedure identifier:* 9116a16d-879b-421c-a086-3f7f240afc54

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72510000 Computer-related management services

*Additional classification (cpv):* 72253000 Helpdesk and support services

*Additional classification (cpv):* 72610000 Computer support services

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

#### 2.1.3 Value

*Estimated value excluding VAT:* 200 000 Euro

#### 2.1.4 General information

*Legal basis:*

Other

#### 2.1.6 Grounds for exclusion

*Sources of grounds for exclusion:* Procurement Document

## 5 Lot

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### 5.1 Lot: LOT-0001

*Title:* Provision of ICT Managed Services

*Description:* Provision of ICT Managed Services

Internal identifier: 0

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72510000 Computer-related management services

*Additional classification (cpv):* 72253000 Helpdesk and support services

*Additional classification (cpv):* 72610000 Computer support services

*Quantity:* 1

### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

### **5.1.3 Estimated duration**

*Duration:* 4 Year

### **5.1.5 Value**

*Estimated value excluding VAT:* 200 000 Euro

### **5.1.6 General information**

Procurement Project not financed with EU Funds.

*This procurement is also suitable for small and medium-sized enterprises (SMEs):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 10/07/2026 15:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8521198>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8521198>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 17/07/2026 15:00 +01:00

*Duration during which the tender must remain valid:* 6 Month

### 5.1.15 Techniques

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

### 5.1.16 Further information, mediation and review

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* National Oil Reserves Agency DAC

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* National Oil Reserves Agency DAC

*Organisation processing tenders:* National Oil Reserves Agency DAC

## 8 Organisations

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### 8.1 ORG-0001

*Official name:* National Oil Reserves Agency DAC

*Registration number:* 229229

*Postal address:* Second Floor, Building 3, Number One Ballsbridge, 126 Pembroke Road, Dublin 4, D04 EP27

*Town:* Dublin

*Postcode:* D04 EP27

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [justin.fahey@nora.ie](mailto:justin.fahey@nora.ie)

*Telephone:* 016769390

*Internet address:* [www.nora.ie](http://www.nora.ie)

*Buyer profile:* <https://www.nora.ie>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### 8.1 ORG-0002

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### 8.1 ORG-0003

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

*Notice information*

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*Notice identifier/version:* 3223465d-e5c1-46a9-8ce6-91d5f8d9e890 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 29/06/2026 14:41 +01:00  
*Languages in which this notice is officially available:* English