

Ireland: Computer audit and testing services Managed Detection Response Services (MDRS) for the Office of the Ombudsman

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Office of the Ombudsman

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Managed Detection Response Services (MDRS) for the Office of the Ombudsman

Description: The Office of the Ombudsman is seeking tenders for the provision of Managed Detection Response Services (MDRS) for its Microsoft Azure cloud ecosystem tenancy. The detailed requirements are set out in Appendix 1.

Procedure identifier: 881f9016-c19d-4c4a-aebb-35d5bafa493f

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72800000 Computer audit and testing services

Additional classification (cpv): 72251000 Disaster recovery services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 400 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Managed Detection Response Services (MDRS) for the Office of the Ombudsman

Description: The Office of the Ombudsman is seeking tenders for the provision of Managed Detection Response Services (MDRS) for its Microsoft Azure cloud ecosystem tenancy. The detailed requirements are set out in Appendix 1.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72800000 Computer audit and testing services

Additional classification (cpv): 72251000 Disaster recovery services

Additional classification (cpv): 72253200 Systems support services

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 400 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 09/07/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8496697>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8496697>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 31/07/2026 12:00 +01:00

Duration during which the tender must remain valid: 36 Month

Information about public opening:

Opening date: 31/07/2026 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8496697>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: There is a standstill post award of fourteen (14) days during which any appeals must be lodged

Organisation providing offline access to the procurement documents: Office of the Ombudsman

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Office of the Ombudsman

Organisation processing tenders: Office of the Ombudsman

8 Organisations

8.1 ORG-0001

Official name: Office of the Ombudsman

Registration number: OMB

Postal address: 6 Earlsfort Terrace

Town: Dublin

Postcode: D02W773

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Contact point: John Spencer

Email: john.spencer@ombudsman.ie

Telephone: 0035316395726

Internet address: <https://www.ombudsman.ie>

Buyer profile: <https://www.ombudsman.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 869d8ba1-d564-410d-a634-6ee1b7b6eb2d - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 24/06/2026 16:07 +01:00

Languages in which this notice is officially available: English