

# Ireland: Software supply services

## Provision of Licencing for DocuSign Intelligent Agreement Management Platform

Contract or concession notice – standard regime

1 Buyer

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### 1.1 Buyer

*Official name:* National Transport Authority\_1149

*Legal type of the buyer:* Body governed by public law, controlled by a central government authority

*Activity of the contracting authority:* General public services

2 Procedure

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### 2.1 Procedure

*Title:* Provision of Licencing for DocuSign Intelligent Agreement Management Platform

*Description:* The National Transport Authority seeks a DocuSign authorised seller who can provide the SaaS DocuSign eSignature services for the Authority. The Authority tenders for the DocuSign Intelligent Agreement Management (IAM) Platform that orchestrates the full agreement lifecycle in addition to signature allowing creation, commitment and management of agreements end-to-end and to send, receive and electronically sign documents, including sending documents to external signees. As part of the IAM Platform, the Authority require the Gold Success support model, which includes adoption services, onboarding, configuration guidance, solution optimisation, learning services, advisory services and support services. Only DocuSign or a DocuSign authorised reseller can respond to this tender. The full scope of service requirements can be found in the CFT documentation. The expected initial term of the Contract will be four (4) years. The Authority estimates that the value of this contract based on its maximum term is €326,000 and reserves the right to spend up to €391,000.

*Procedure identifier:* 93f098a8-1b54-433a-b635-099043dad053

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72268000 Software supply services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72260000 Software-related services

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

#### 2.1.3 Value

*Estimated value excluding VAT:* 326 000 Euro

#### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

#### 2.1.6 Grounds for exclusion

*Sources of grounds for exclusion:* European Single Procurement Document (ESPD)

### **5.1 Lot: LOT-0001**

*Title:* Provision of Licencing for DocuSign Intelligent Agreement Management Platform

*Description:* The National Transport Authority seeks a DocuSign authorised seller who can provide the SaaS DocuSign eSignature services for the Authority. The Authority tenders for the DocuSign Intelligent Agreement Management (IAM) Platform that orchestrates the full agreement lifecycle in addition to signature allowing creation, commitment and management of agreements end-to-end and to send, receive and electronically sign documents, including sending documents to external signees. As part of the IAM Platform, the Authority require the Gold Success support model, which includes adoption services, onboarding, configuration guidance, solution optimisation, learning services, advisory services and support services. Only DocuSign or a DocuSign authorised reseller can respond to this tender. The full scope of service requirements can be found in the CFT documentation. The expected initial term of the Contract will be four (4) years. The Authority estimates that the value of this contract based on its maximum term is €326,000 and reserves the right to spend up to €391,000.

*Internal identifier:* 0

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72268000 Software supply services

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*Additional classification (cpv):* 72260000 Software-related services

#### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 4 Year

#### **5.1.5 Value**

*Estimated value excluding VAT:* 326 000 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

#### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 17/07/2026 12:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8485572>

### 5.1.12 Terms of procurement

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8485572>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 28/07/2026 12:00 +01:00

*Duration during which the tender must remain valid:* 6 Month

*Information about public opening:*

*Opening date:* 28/07/2026 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8485572>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Not allowed

*Electronic ordering will be used:* no

*Electronic payment will be used:* yes

### 5.1.15 Techniques

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

### 5.1.16 Further information, mediation and review

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* National Transport Authority\_1149

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* National Transport Authority\_1149

*Organisation processing tenders:* National Transport Authority\_1149

## 8 Organisations

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### 8.1 ORG-0001

*Official name:* National Transport Authority\_1149

*Registration number:* 119869

*Postal address:* Haymarket House Smithfield Dublin 7

*Town:* Dublin

*Postcode:* D07 CF98

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [procurement@nationaltransport.ie](mailto:procurement@nationaltransport.ie)

*Telephone:* 018798300

*Internet address:* <https://www.nationaltransport.ie>

*Buyer profile:* <https://www.nationaltransport.ie>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

**8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

**8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125

*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

*Notice information*

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*Notice identifier/version:* fc2c1855-834e-401e-a175-36a031859d67 - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 23/06/2026 16:11 +01:00

*Languages in which this notice is officially available:* English