

Ireland: Financial consultancy, financial transaction processing and clearing-house services Provision of Services for an Income Management and Arrears System (predictive income / income protection software) for Roscommon County Council.

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Roscommon County Council_424

Legal type of the buyer: Local authority

Activity of the contracting authority: Housing and community amenities

2 Procedure

2.1 Procedure

Title: Provision of Services for an Income Management and Arrears System (predictive income / income protection software) for Roscommon County Council.

Description: Procurement of an Income Management and Arrears System (predictive income / income protection software) for Roscommon County Council to support risk-based rent collection and arrears management, including implementation, integration, training, support and ongoing service delivery. The solution must operate as a predictive, analytics-led case management platform (not solely a bulk messaging or dialler tool), aligned to national best practice and regulatory expectations, and suitable for use across the Council's social housing stock (c. 1,600 tenancies with an estimated 70–100 additional units coming on stream annually).

Procedure identifier: c13758d5-fbd9-4f4d-865b-fd012c73b809

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 66170000 Financial consultancy, financial transaction processing and clearing-house services

Additional classification (cpv): 48442000 Financial systems software package

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48440000 Financial analysis and accounting software package

Additional classification (cpv): 48441000 Financial analysis software package

Additional classification (cpv): 48517000 IT software package

Additional classification (cpv): 79940000 Collection agency services

2.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 200 000 Euro

2.1.4 General information

Legal basis:

Other

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Provision of Services for an Income Management and Arrears System (predictive income / income protection software) for Roscommon County Council.

Description: Procurement of an Income Management and Arrears System (predictive income / income protection software) for Roscommon County Council to support risk-based rent collection and arrears management, including implementation, integration, training, support and ongoing service delivery. The solution must operate as a predictive, analytics-led case management platform (not solely a bulk messaging or dialler tool), aligned to national best practice and regulatory expectations, and suitable for use across the Council's social housing stock (c. 1,600 tenancies with an estimated 70–100 additional units coming on stream annually).

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 66170000 Financial consultancy, financial transaction processing and clearing-house services

Additional classification (cpv): 48442000 Financial systems software package

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48440000 Financial analysis and accounting software package

Additional classification (cpv): 48441000 Financial analysis software package

Additional classification (cpv): 48517000 IT software package

Additional classification (cpv): 79940000 Collection agency services

5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 84 Month

5.1.5 Value

Estimated value excluding VAT: 200 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 30/06/2026 16:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8375361>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8375361>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 07/07/2026 16:00 +01:00

Duration during which the tender must remain valid: 180 Day

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Roscommon County Council_424

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Roscommon County Council_424

Organisation processing tenders: Roscommon County Council_424

8 Organisations

8.1 ORG-0001

Official name: Roscommon County Council_424

Registration number: 0001736H

Postal address: Áras and Chontae, Roscommon Town

Town: Roscommon

Postcode: F42 VR98

Country subdivision (NUTS): West (IE042)

Country: Ireland

Email: procurement@roscommoncoco.ie

Telephone: +353 906637100

Internet address: <https://www.roscommoncoco.ie>

Buyer profile: <https://www.roscommoncoco.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 28cd7333-7c10-44ae-9ed8-949433357a48 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 12/06/2026 09:18 +01:00
Languages in which this notice is officially available: English