

# Ireland: World wide web (www) site design services

## iCAN Website Network Administrator, Including Training and Technical Support Services

Contract or concession notice – standard regime

1 Buyer

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### 1.1 Buyer

*Official name:* National Museum of Ireland

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Recreation, culture and religion

2 Procedure

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### 2.1 Procedure

*Title:* iCAN Website Network Administrator, Including Training and Technical Support Services

*Description:* The National Museum of Ireland is seeking a provider to support key elements of its community archival project, iCAN. The ultimate appointee will provide iCAN Website Network Administrator, Including Training and Technical Support Services and will be the designated liaison to the incumbent website supplier, communicating and following up on any issues with website performance across the iCAN Network (currently 59 websites). Under the direction of the iCAN Development Officer, they will provide training to community volunteers in the digitisation of cultural heritage material to industry standards, and in the iCAN WordPress CMS. They will facilitate the online iCAN Digital Champions sessions and lead the technical support service. The successful tenderer will assist the iCAN Team to support volunteer groups to develop and maintain their WordPress community archive websites. They will provide training to existing and new groups to develop and improve their knowledge of iCAN's custom-built Content Management System, equipping them with the skills to effectively develop and manage their websites on an ongoing basis. They will primarily deliver online training and support services to groups of people of an older age (60 to 80+ years) with limited technical knowledge / ability, and when required will deliver in-person sessions at community venues across Ireland.

*Procedure identifier:* 5f851a7c-03cb-4d6d-926c-5d68b0b49ad9

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72413000 World wide web (www) site design services

*Additional classification (cpv):* 72212780 System, storage and content management software development services

*Additional classification (cpv):* 75200000 Provision of services to the community

*Additional classification (cpv):* 80510000 Specialist training services

*Additional classification (cpv):* 92512000 Archive services

*Additional classification (cpv):* 92500000 Library, archives, museums and other cultural services

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

#### 2.1.3 Value

*Estimated value excluding VAT:* 134 399 Euro

*Maximum value of the framework agreement:* 134 399 Euro

## **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

## **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion:* Procurement Document

5 Lot

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### **5.1 Lot: LOT-0001**

*Title:* iCAN Website Network Administrator, Including Training and Technical Support Services

*Description:* The National Museum of Ireland is seeking a provider to support key elements of its community archival project, iCAN. The ultimate appointee will provide iCAN Website Network Administrator, Including Training and Technical Support Services and will be the designated liaison to the incumbent website supplier, communicating and following up on any issues with website performance across the iCAN Network (currently 59 websites). Under the direction of the iCAN Development Officer, they will provide training to community volunteers in the digitisation of cultural heritage material to industry standards, and in the iCAN WordPress CMS. They will facilitate the online iCAN Digital Champions sessions and lead the technical support service. The successful tenderer will assist the iCAN Team to support volunteer groups to develop and maintain their WordPress community archive websites. They will provide training to existing and new groups to develop and improve their knowledge of iCAN's custom-built Content Management System, equipping them with the skills to effectively develop and manage their websites on an ongoing basis. They will primarily deliver online training and support services to groups of people of an older age (60 to 80+ years) with limited technical knowledge / ability, and when required will deliver in-person sessions at community venues across Ireland.

*Internal identifier:* 0

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72413000 World wide web (www) site design services

*Additional classification (cpv):* 72212780 System, storage and content management software development services

*Additional classification (cpv):* 75200000 Provision of services to the community

*Additional classification (cpv):* 80510000 Specialist training services

*Additional classification (cpv):* 92512000 Archive services

*Additional classification (cpv):* 92500000 Library, archives, museums and other cultural services

#### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 4 Year

#### **5.1.5 Value**

*Estimated value excluding VAT:* 134 399 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 17/06/2026 17:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8315677>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8315677>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Allowed

*Deadline for receipt of tenders:* 03/07/2026 17:00 +01:00

*Duration during which the tender must remain valid:* 12 Month

*Information about public opening:*

*Opening date:* 03/07/2026 17:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=8315677>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* Not yet known

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* no

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, partly without reopening and partly with reopening of competition

*Maximum number of participants:* 1

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* National Museum of Ireland

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* National Museum of Ireland

*Organisation processing tenders:* National Museum of Ireland

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* National Museum of Ireland

*Registration number:* 4567183K

*Postal address:* National Museum of Ireland, Museum of Decorative Arts and History, Collins Barracks, Benburb Street

*Town:* Dublin

*Postcode:* D07 XKV4

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [procurement@museum.ie](mailto:procurement@museum.ie)

*Telephone:* +353 (0)1 648 6479

*Internet address:* <https://www.museum.ie/en-ie/home>

*Buyer profile:* <https://www.museum.ie/en-ie/home>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125

*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

*Notice information*

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*Notice identifier/version:* 599eb348-89c6-4330-bc21-cb63df61675e - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 03/06/2026 17:10 +01:00

*Languages in which this notice is officially available:* English