

Ireland: Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

25-040F Provision of Multifunctional Print Devices and Related Services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Uisce Éireann

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

Activity of the contracting entity: Water-related activities

2 Procedure

2.1 Procedure

Title: 25-040F Provision of Multifunctional Print Devices and Related Services

Description: The Contracting Entity intends to establish a single supplier framework to provide support and maintenance of our existing fleet of 200 print and plotting devices across our offices in Ireland. This includes the support and maintenance of a 'follow-me' print software solution and scan to e-mail. The tender will also include the option to add devices to the supported fleet either through lease, rent or outright purchase. Tenderers will be evaluated on their ability to manage the fleet, providing this service across all office locations and the ability provide next business day support for deliveries and maintenance. The estimated value of the contract is inclusive of indexation of €420,420 exclusive of VAT over the maximum term of the framework agreement. Regulation 97(1)(a) of the European Union (Award of Contracts by Utility Undertakings) Regulations 2016 (SI 286/2016) (the Utilities Regulations 2016) will apply to any further uplifts required to take account of further inflation [The framework is for [5] years with [3] annual extensions ([5+1+1+1])]. Full details are contained in the attached procurement documents.

Procedure identifier: 4855abce-f7d6-47cf-b37f-103aa41cf8de

Internal identifier: 25-040F Provision of Multifunctional Print Devices and Related Services

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50313200 Photocopier maintenance services

Additional classification (cpv): 30000000 Office and computing machinery, equipment and supplies except furniture and software packages

Additional classification (cpv): 30200000 Computer equipment and supplies

Additional classification (cpv): 30121200 Photocopying equipment

Additional classification (cpv): 30121100 Photocopiers

2.1.2 Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: The Contracting Entity intends to establish a single supplier framework to provide support and maintenance of our existing fleet of 200 print and plotting devices across our offices in Ireland. This includes the support and maintenance of a 'follow-me' print software solution and scan to e-mail. The tender will also include the option to add devices to the supported fleet either through lease, rent or outright purchase. Tenderers will be evaluated on their ability to manage the fleet, providing this service across all office locations and the ability provide next business day support for deliveries and maintenance. The estimated value of the contract is inclusive of indexation of €420,420 exclusive of VAT over the maximum term of the framework agreement. Regulation 97(1)(a) of the European Union (Award of Contracts by Utility Undertakings) Regulations 2016 (SI 286/2016) (the Utilities Regulations 2016) will apply to any further uplifts required to take account of further inflation [The framework is for [5] years with [3] annual extensions ([5+1+1+1])]. Full details are contained in the attached procurement documents.

2.1.3 Value

Estimated value excluding VAT: 3 658 537 Euro

Maximum value of the framework agreement: 3 658 537 Euro

2.1.4 General information

Legal basis:

Directive 2014/25/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: 25-040F Provision of Multifunctional Print Devices and Related Services

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50313200 Photocopier maintenance services

Additional classification (cpv): 30000000 Office and computing machinery, equipment and supplies except furniture and software packages

Additional classification (cpv): 30200000 Computer equipment and supplies

Additional classification (cpv): 30121200 Photocopying equipment

Additional classification (cpv): 30121100 Photocopiers

Options:

Description of the options: The Contracting Entity intends to establish a single supplier framework to provide support and maintenance of our existing fleet of 200 print and plotting devices across our offices in Ireland. This includes the support and maintenance of a 'follow-me' print software solution and scan to e-mail. The tender will also include the option to add devices to the supported fleet either through lease, rent or outright purchase. Tenderers will be evaluated on their ability to manage the fleet, providing this service across all office locations and the ability provide next business day support for deliveries and maintenance. The estimated value of the contract is inclusive of indexation of €420,420 exclusive of VAT over the maximum term of the framework agreement. Regulation 97(1)(a) of the European Union (Award of Contracts by Utility Undertakings) Regulations 2016 (SI 286/2016) (the Utilities Regulations 2016) will apply to any further uplifts required to take account of further inflation [The framework is for [5] years with [3] annual extensions ([5+1+1+1])]. Full details are contained in the attached procurement documents.

5.1.2 Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

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5.1.3 Estimated duration

Duration: 5 Year

5.1.4 Renewal

Maximum renewals: 3

5.1.5 Value

Estimated value excluding VAT: 3 658 537 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 30/06/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8295234>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8295234>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 08/07/2026 12:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: As per tender docs

Financial arrangement: As per tender Doc

5.1.15 Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Uisce Éireann

Organisation providing offline access to the procurement documents: Uisce Éireann

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Uisce Éireann

Organisation processing tenders: Uisce Éireann

8 Organisations

8.1 ORG-0001

Official name: Uisce Éireann

Registration number: 530363

Town: Dublin

Postcode: D01 NP86

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@water.ie

Telephone: 1800278278

Buyer profile: www.water.ie

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

Notice information

Notice identifier/version: ce7b1238-d9a1-410f-a814-000f49df0f60 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 03/06/2026 12:40 +01:00
Languages in which this notice is officially available: English