

## **Ireland: Telecommunications services**

### **Tender for a fully managed solution for all Wide Area Networks (including CPE), IP Telephony, and POE LAN Switches for Citizens Information Board (CIB).**

Contract or concession notice – standard regime

#### 1 Buyer

---

##### **1.1 Buyer**

*Official name:* Citizens Information Board

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* General public services

#### 2 Procedure

---

##### **2.1 Procedure**

*Title:* Tender for a fully managed solution for all Wide Area Networks (including CPE), IP Telephony, and POE LAN Switches for Citizens Information Board (CIB).

*Description:* The supply, installation, testing, commissioning, and ongoing monitoring, management, and support of a new fully managed solution for all Wide Area Networks (including CPE), IP Telephony, and POE LAN Switches for CIB. The successful tenderer will provide provisioning, installation, commissioning, management, support, updates, and proactive monitoring and performance of the Wide Area Network, IP Telephony, and LAN infrastructure, including all required software licences.

*Procedure identifier:* 62f73706-9467-4c09-9f7d-655bec137a90

*Type of procedure:* Open

*The procedure is accelerated:* no

##### **2.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 64200000 Telecommunications services

*Additional classification (cpv):* 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

*Additional classification (cpv):* 50330000 Maintenance services of telecommunications equipment

*Additional classification (cpv):* 32500000 Telecommunications equipment and supplies

*Additional classification (cpv):* 32400000 Networks

##### **2.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

##### **2.1.3 Value**

*Estimated value excluding VAT:* 9 100 000 Euro

##### **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

##### **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion:* European Single Procurement Document (ESPD)

### **5.1 Lot: LOT-0001**

*Title:* Tender for a fully managed solution for all Wide Area Networks (including CPE), IP Telephony, and POE LAN Switches for Citizens Information Board (CIB).

*Description:* The supply, installation, testing, commissioning, and ongoing monitoring, management, and support of a new fully managed solution for all Wide Area Networks (including CPE), IP Telephony, and POE LAN Switches for CIB. The successful tenderer will provide provisioning, installation, commissioning, management, support, updates, and proactive monitoring and performance of the Wide Area Network, IP Telephony, and LAN infrastructure, including all required software licences.

*Internal identifier:* 0

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 64200000 Telecommunications services

*Additional classification (cpv):* 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

*Additional classification (cpv):* 50330000 Maintenance services of telecommunications equipment

*Additional classification (cpv):* 32500000 Telecommunications equipment and supplies

*Additional classification (cpv):* 32400000 Networks

#### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 84 Month

#### **5.1.5 Value**

*Estimated value excluding VAT:* 9 100 000 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

#### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 26/06/2026 14:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8278354>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8278354>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 06/07/2026 14:00 +01:00

*Duration during which the tender must remain valid:* 180 Day

*Information about public opening:*

*Opening date:* 06/07/2026 14:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=8278354>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* no

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Citizens Information Board

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Citizens Information Board

*Organisation processing tenders:* Citizens Information Board

## **8 Organisations**

---

### **8.1 ORG-0001**

*Official name:* Citizens Information Board

*Registration number:* 0000

*Postal address:* Ground Floor, George's Quay House, 43 Townsend Street, Dublin 2

*Town:* Dublin

*Postcode:* D02 VK65

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [gary.watters@ciboard.ie](mailto:gary.watters@ciboard.ie)

*Telephone:* +353 16059000

*Internet address:* <https://www.citizensinformationboard.ie>

*Buyer profile:* <https://www.citizensinformationboard.ie>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125

*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

### *Notice information*

---

*Notice identifier/version:* 8188c84a-8c70-45db-81c6-6e7d43c6028c - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 29/05/2026 08:57 +01:00

*Languages in which this notice is officially available:* English