

# Ireland: Computer support services

## AsIAM - Provision of ICT Managed Service

Contract or concession notice – standard regime

1 Buyer

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### 1.1 Buyer

*Official name:* Autism Spectrum Information Advice and Meeting Point CLG

*Legal type of the buyer:* Organisation awarding a contract subsidised by a central government authority

*Activity of the contracting authority:* Health

2 Procedure

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### 2.1 Procedure

*Title:* AsIAM - Provision of ICT Managed Service

*Description:* AsIAM, Ireland's Autism charity, wishes to appoint a qualified ICT Managed Service Provider (MSP) to provide Level 1, Level 2 and Level 3 support for all of its ICT systems and equipment in line with industry best practices. The MSP will be responsible for ensuring operational efficiency, service continuity and user satisfaction across AsIAM's ICT environment.

*Procedure identifier:* 191c259f-6b52-446f-8546-3064170f2d02

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72610000 Computer support services

*Additional classification (cpv):* 72611000 Technical computer support services

*Additional classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72710000 Local area network services

*Additional classification (cpv):* 72720000 Wide area network services

*Additional classification (cpv):* 72910000 Computer back-up services

*Additional classification (cpv):* 72510000 Computer-related management services

*Additional classification (cpv):* 72511000 Network management software services

*Additional classification (cpv):* 72514000 Computer facilities management services

*Additional classification (cpv):* 72514300 Facilities management services for computer systems maintenance

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

#### 2.1.3 Value

*Estimated value excluding VAT:* 930 000 Euro

#### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

#### 2.1.6 Grounds for exclusion

5 Lot

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**5.1 Lot: LOT-0001**

*Title:* AslAm - Provision of ICT Managed Service

*Description:* AslAm, Ireland's Autism charity, wishes to appoint a qualified ICT Managed Service Provider (MSP) to provide Level 1, Level 2 and Level 3 support for all of its ICT systems and equipment in line with industry best practices. The MSP will be responsible for ensuring operational efficiency, service continuity and user satisfaction across AslAm's ICT environment.

*Internal identifier:* 0

**5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72610000 Computer support services

*Additional classification (cpv):* 72611000 Technical computer support services

*Additional classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72710000 Local area network services

*Additional classification (cpv):* 72720000 Wide area network services

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*Additional classification (cpv):* 72511000 Network management software services

*Additional classification (cpv):* 72514000 Computer facilities management services

*Additional classification (cpv):* 72514300 Facilities management services for computer systems maintenance

**5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

**5.1.3 Estimated duration**

*Duration:* 72 Month

**5.1.5 Value**

*Estimated value excluding VAT:* 930 000 Euro

**5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

**5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

**5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

**5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 17/06/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8223895>

#### **5.1.12 Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8223895>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 24/06/2026 17:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 24/06/2026 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8223895>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

#### **5.1.15 Techniques**

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Autism Spectrum Information Advice and Meeting Point CLG

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Autism Spectrum Information Advice and Meeting Point CLG

Organisation processing tenders: Autism Spectrum Information Advice and Meeting Point CLG

## **8 Organisations**

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### **8.1 ORG-0001**

Official name: Autism Spectrum Information Advice and Meeting Point CLG

Registration number: 553241

Postal address: 17-21 Temple Road

Town: Blackrock

Postcode: A94 DN40

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [accounts@asiam.ie](mailto:accounts@asiam.ie)

Telephone: 01 445 3203

Internet address: <https://asiam.ie/>

Buyer profile: <https://asiam.ie/>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125

*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

### *Notice information*

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*Notice identifier/version:* aa079ce9-a037-4839-9269-38be9cb3d526 - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 22/05/2026 14:21 +01:00

*Languages in which this notice is officially available:* English