

Ireland: Software programming and consultancy services Request for Tenders for the provision of Reseller and Implementer Services for Microsoft Dynamics 365 Business Central Finance Management System

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Co-operative Housing Ireland

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Housing and community amenities

2 Procedure

2.1 Procedure

Title: Request for Tenders for the provision of Reseller and Implementer Services for Microsoft Dynamics 365 Business Central Finance Management System

Description: The Services comprise a solution for the provision, implementation, and ongoing support of a Finance Management System (FMS) based on Microsoft Dynamics 365 Business Central.

Procedure identifier: a12c9096-00df-442e-a0d4-8501baf81ea8

Internal identifier: CHI/0002/2026

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72210000 Programming services of packaged software products

Additional classification (cpv): 72267100 Maintenance of information technology software

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 785 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

5.1 Lot: LOT-0001

Title: Request for Tenders for the provision of Reseller and Implementer Services for Microsoft Dynamics 365 Business Central Finance Management System

Description: The Services comprise a solution for the provision, implementation, and ongoing support of a Finance Management System (FMS) based on Microsoft Dynamics 365 Business Central.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72210000 Programming services of packaged software products

Additional classification (cpv): 72267100 Maintenance of information technology software

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 15 Year

5.1.5 Value

Estimated value excluding VAT: 335 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.10 Award criteria

Criterion:

Type: Price

Description: Price will be weighted as 30% of the evaluation assessment

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Quality will be weighted as 70% of the evaluation assessment as follows: 1) Detailed Functionality Requirements (40%). 2) Relevant Experience and Lessons Learned (10%). 3) Implementation, Timeline, Delivery Model, and Data Migration Approach (10%). 4) Support, Maintenance, and Account Management (3%). 5) Reporting, Integration, and Data Security (4%). 6) Delivery Team and Hosting Platform (3%).

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 07/07/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8214213>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8214213>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 14/07/2026 12:00 +01:00

Duration during which the tender must remain valid: 6 Month

Information about public opening:

Opening date: 14/07/2026 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=8214213>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Co-operative Housing Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Co-operative Housing Ireland

Organisation processing tenders: Co-operative Housing Ireland

8 Organisations

8.1 ORG-0001

Official name: Co-operative Housing Ireland

Registration number: CHY 6522

Postal address: 11/12 Warrington Place D02 E221 Dublin 2 Ireland

Town: Dublin

Postcode: D02 E221

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: lorcan.perry@cooperativehousing.ie

Telephone: 0862038290

Internet address: <https://www.cooperativehousing.ie/>

Buyer profile: <https://www.cooperativehousing.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 704a15fc-fc27-40da-ad4b-f48714a8c02b - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 22/05/2026 12:24 +01:00

Languages in which this notice is officially available: English