

Ireland: System and support services

Provision of IT Managed Services including Cyber Security, Data Centre and Cloud Migration Strategy

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Enable Ireland Disability Services Ltd
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Provision of IT Managed Services including Cyber Security, Data Centre and Cloud Migration Strategy

Description: In summary, the Services comprise: IT Managed Services for the operation, maintenance, security, optimisation and support of Enable Ireland's IT environment. The tender is divided into four (4) lots, each relating to a distinct service area, namely: (a) IT Managed Services; (b) Cyber Security Assurance and Operations Services; (c) Data Centre Services; and (d) Cloud Migration Strategy and Change Enablement Services. The Services include ongoing managed services, support, monitoring, governance, security and improvement activities across Enable Ireland's core IT environment, together with specialist services relating to cyber security operations, data centre hosting, and cloud migration strategy and organisational change enablement.

Procedure identifier: 17f834a4-0c0f-4906-a3b7-244326c07e7f

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72220000 Systems and technical consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72511000 Network management software services

Additional classification (cpv): 72514000 Computer facilities management services

Additional classification (cpv): 72590000 Computer-related professional services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72710000 Local area network services

Additional classification (cpv): 72810000 Computer audit services

Additional classification (cpv): 72910000 Computer back-up services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 1 080 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

The tenderer must submit tenders for all lots

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: IT Managed Services

Description: In summary, the Services comprise: IT Managed Services for the operation, maintenance, security, optimisation and support of Enable Ireland's IT environment. The tender is divided into four (4) lots, each relating to a distinct service area, namely: (a) IT Managed Services; (b) Cyber Security Assurance and Operations Services; (c) Data Centre Services; and (d) Cloud Migration Strategy and Change Enablement Services. The Services include ongoing managed services, support, monitoring, governance, security and improvement activities across Enable Ireland's core IT environment, together with specialist services relating to cyber security operations, data centre hosting, and cloud migration strategy and organisational change enablement.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72220000 Systems and technical consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72511000 Network management software services

Additional classification (cpv): 72514000 Computer facilities management services

Additional classification (cpv): 72590000 Computer-related professional services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72710000 Local area network services

Additional classification (cpv): 72810000 Computer audit services

Additional classification (cpv): 72910000 Computer back-up services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 5 Year

5.1.5 Value

Estimated value excluding VAT: 650 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 29/05/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8045930>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8045930>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 05/06/2026 17:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 05/06/2026 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8045930>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Enable Ireland Disability Services Ltd

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Enable Ireland Disability Services Ltd

Organisation processing tenders: Enable Ireland Disability Services Ltd

5.1 Lot: LOT-0002

Title: Cyber Security Assurance and Operations Services

Description: In summary, the Services comprise: IT Managed Services for the operation, maintenance, security, optimisation and support of Enable Ireland's IT environment. The tender is divided into four (4) lots, each relating to a distinct service area, namely: (a) IT Managed Services; (b) Cyber Security Assurance and Operations Services; (c) Data Centre Services; and (d) Cloud Migration Strategy and Change Enablement Services. The Services include ongoing managed services, support, monitoring, governance, security and improvement activities across Enable Ireland's core IT environment, together with specialist services relating to cyber security operations, data centre hosting, and cloud migration strategy and organisational change enablement.

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72220000 Systems and technical consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72511000 Network management software services

Additional classification (cpv): 72514000 Computer facilities management services

Additional classification (cpv): 72590000 Computer-related professional services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72710000 Local area network services

Additional classification (cpv): 72810000 Computer audit services

Additional classification (cpv): 72910000 Computer back-up services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 5 Year

5.1.5 Value

Estimated value excluding VAT: 250 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 29/05/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8045930>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8045930>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 05/06/2026 17:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 05/06/2026 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=8045930>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Enable Ireland Disability Services Ltd

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Enable Ireland Disability Services Ltd

Organisation processing tenders: Enable Ireland Disability Services Ltd

5.1 Lot: LOT-0003

Title: Data Centre Services

Description: In summary, the Services comprise: IT Managed Services for the operation, maintenance, security, optimisation and support of Enable Ireland's IT environment. The tender is divided into four (4) lots, each relating to a distinct service area, namely: (a) IT Managed Services; (b) Cyber Security Assurance and Operations Services; (c) Data Centre Services; and (d) Cloud Migration Strategy and Change Enablement Services. The Services include ongoing managed services, support, monitoring, governance, security and improvement activities across Enable Ireland's core IT environment, together with specialist services relating to cyber security operations, data centre hosting, and cloud migration strategy and organisational change enablement.

Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72220000 Systems and technical consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72511000 Network management software services

Additional classification (cpv): 72514000 Computer facilities management services

Additional classification (cpv): 72590000 Computer-related professional services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72710000 Local area network services

Additional classification (cpv): 72810000 Computer audit services

Additional classification (cpv): 72910000 Computer back-up services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 5 Year

5.1.5 Value

Estimated value excluding VAT: 105 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 29/05/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8045930>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8045930>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 05/06/2026 17:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 05/06/2026 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8045930>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Enable Ireland Disability Services Ltd

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Enable Ireland Disability Services Ltd

Organisation processing tenders: Enable Ireland Disability Services Ltd

5.1 Lot: LOT-0004

Title: Cloud Migration Strategy and Change Enablement Services

Description: In summary, the Services comprise: IT Managed Services for the operation, maintenance, security, optimisation and support of Enable Ireland's IT environment. The tender is divided into four (4) lots, each relating to a distinct service area, namely: (a) IT Managed Services; (b) Cyber Security Assurance and Operations Services; (c) Data Centre Services; and (d) Cloud Migration Strategy and Change Enablement Services. The Services include ongoing managed services, support, monitoring, governance, security and improvement activities across Enable Ireland's core IT environment, together with specialist services relating to cyber security operations, data centre hosting, and cloud migration strategy and organisational change enablement.

Internal identifier: 4

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72220000 Systems and technical consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72511000 Network management software services

Additional classification (cpv): 72514000 Computer facilities management services

Additional classification (cpv): 72590000 Computer-related professional services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72710000 Local area network services

Additional classification (cpv): 72810000 Computer audit services

Additional classification (cpv): 72910000 Computer back-up services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 5 Year

5.1.5 Value

Estimated value excluding VAT: 75 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 29/05/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8045930>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8045930>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 05/06/2026 17:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 05/06/2026 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8045930>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Enable Ireland Disability Services Ltd

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Enable Ireland Disability Services Ltd

Organisation processing tenders: Enable Ireland Disability Services Ltd

8 Organisations

8.1 ORG-0001

Official name: Enable Ireland Disability Services Ltd

Registration number: 13909

Postal address: 32F Rosemount Park Drive, Rosemount Business Park, Ballycoolin Road, Dublin 11, Ireland

Town: Dublin

Postcode: D11 VX82

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: ndempsey@enableireland.ie

Telephone: 01 8727155

Fax: 01 8665222

Internet address: www.enableireland.ie

Buyer profile: www.enableireland.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: dcb2ff2c-f49a-4ef3-8296-84e91294ff63 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 01/05/2026 14:39 +01:00

Languages in which this notice is officially available: English