

Ireland: Software support services
2025P221 - PROVISION OF SUPPORT AND MAINTENANCE SERVICES OF EXPENSE@WORK SYSTEM FOR THE CENTRAL BANK OF IRELAND

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Central Bank of Ireland

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2 Procedure

2.1 Procedure

Title: 2025P221 - PROVISION OF SUPPORT AND MAINTENANCE SERVICES OF EXPENSE@WORK SYSTEM FOR THE CENTRAL BANK OF IRELAND

Description: PROVISION OF SUPPORT AND MAINTENANCE SERVICES OF EXPENSE@WORK SYSTEM FOR THE CENTRAL BANK OF IRELAND

Procedure identifier: 4c4f5375-2d9c-45f6-aa1f-3efd93a3b799

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 72267000 Software maintenance and repair services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: Validity Period Please refer to the Tenderers Statement at Appendix 2 of the ITT.

2.1.3 Value

Estimated value excluding VAT: 400 000 Euro

2.1.4 General information

Additional information: Having regard to the nature of the Central Bank's requirements, the contract value identified in this notice represents the Central Bank's best estimate. The final value of the contract may be higher or lower than the estimated figure. Grounds for exclusion, are in line with Regulation 57 of S.I 284/2016.

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: 2025P221 - PROVISION OF SUPPORT AND MAINTENANCE SERVICES OF EXPENSE@WORK SYSTEM FOR THE CENTRAL BANK OF IRELAND

Description: PROVISION OF SUPPORT AND MAINTENANCE SERVICES OF EXPENSE@WORK SYSTEM FOR THE CENTRAL BANK OF IRELAND

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 72267000 Software maintenance and repair services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 400 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 22/05/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8045077>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8045077>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 16/06/2026 12:00 +01:00

Duration during which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 16/06/2026 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8045077>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Central Bank of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Central Bank of Ireland

Organisation processing tenders: Central Bank of Ireland

8 Organisations

8.1 ORG-0001

Official name: Central Bank of Ireland

Registration number: N/A

Postal address: New Wapping Street, North Wall Quay, Dublin 1

Town: Dublin

Postcode: D01 F7X3

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Tenders2@centralbank.ie

Telephone: +353 (0) 1 2246000

Fax: +353 (0) 1 2245550

Internet address: <http://www.centralbank.ie>

Buyer profile: <http://www.centralbank.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 0bf43461-8e6e-4b5e-bef1-cee0d682c18e - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 15/05/2026 07:34 +01:00

Languages in which this notice is officially available: English