

# Ireland: IT services: consulting, software development, Internet and support Single Party Framework for a 24 / 7 SOC, with SIEM, XDR and associated services

Contract or concession notice – standard regime - Change

## 1 Buyer

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### 1.1 Buyer

*Official name:* Pobal

*Legal type of the buyer:* Central government authority

*Activity of the contracting authority:* General public services

## 2 Procedure

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### 2.1 Procedure

*Title:* Single Party Framework for a 24 / 7 SOC, with SIEM, XDR and associated services

*Description:* The Contracting Authority ICT infrastructure is a closely integrated ecosystem setup uniquely to fulfil operational requirements. In recent years, as part of ongoing growth, the Contracting Authority ICT infrastructure support service was consolidated into a single agile Framework Agreement, so that expansion could be dynamic and easily managed through a single supplier with flexibility, and staffing resources in mind. While Contracting Authority ICT staff are trained and skilled in most of the existing product ranges in use, the external support provided via the existing Framework is part of a vital component to ensure the efficient running of day-to-day operations within Contracting Authority. The Framework covers working with Contracting Authority ICT, and other key ICT vendors/suppliers in commissioning the services. The tender must demonstrate this experience in working with in these types of scenarios and set out the platform accordingly. A key requirement of the Framework is the tenderer's ability to design, supply, commission and fully support, with 24 hour monitoring all security elements and requirements relating such as for example firewalls, servers, hosts, logs, switches, Active Directory/Entra within Contracting Authority's current and future technical stack and are located both on-premise, and cloud/hybrid environment within the Contracting Authority Data Centres, which reside in two Government Data centres in the Dublin region (Ireland) (accessed via Government Network (GN) connection), and Microsoft Azure space (EU). The infrastructure comprises more than 400 Windows servers, ten Fortinet firewalls and WAFs, and approximately 100,000 Active Directory/Entra B2B and B2C customer users, hosted across five domains utilising on-premises, hybrid, and cloud solutions such as Microsoft 365, Microsoft Dynamics 365, SharePoint, and Power Platform. The Contracting Authority infrastructure is categorised in Gold, Silver and Bronze categories based on the data / information security risk profile – only Gold categorised infrastructure is in scope for this Framework.

*Procedure identifier:* 947ba39f-d590-431e-85a3-7d9cf467a39a

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72511000 Network management software services

*Additional classification (cpv):* 72315100 Data network support services

### **2.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

### **2.1.3 Value**

*Estimated value excluding VAT:* 1 800 000 Euro

*Maximum value of the framework agreement:* 1 800 000 Euro

### **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

### **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion:* Procurement Document

5 Lot

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## **5.1 Lot: LOT-0001**

*Title:* Single Party Framework for a 24 / 7 SOC, with SIEM, XDR and associated services

*Description:* The Contracting Authority ICT infrastructure is a closely integrated ecosystem setup uniquely to fulfil operational requirements. In recent years, as part of ongoing growth, the Contracting Authority ICT infrastructure support service was consolidated into a single agile Framework Agreement, so that expansion could be dynamic and easily managed through a single supplier with flexibility, and staffing resources in mind. While Contracting Authority ICT staff are trained and skilled in most of the existing product ranges in use, the external support provided via the existing Framework is part of a vital component to ensure the efficient running of day-to-day operations within Contracting Authority. The Framework covers working with Contracting Authority ICT, and other key ICT vendors/suppliers in commissioning the services. The tender must demonstrate this experience in working with in these types of scenarios and set out the platform accordingly. A key requirement of the Framework is the tenderer's ability to design, supply, commission and fully support, with 24 hour monitoring all security elements and requirements relating such as for example firewalls, servers, hosts, logs, switches, Active Directory/Entra within Contracting Authority's current and future technical stack and are located both on-premise, and cloud/hybrid environment within the Contracting Authority Data Centres, which reside in two Government Data centres in the Dublin region (Ireland) (accessed via Government Network (GN) connection), and Microsoft Azure space (EU). The infrastructure comprises more than 400 Windows servers, ten Fortinet firewalls and WAFs, and approximately 100,000 Active Directory/Entra B2B and B2C customer users, hosted across five domains utilising on-premises, hybrid, and cloud solutions such as Microsoft 365, Microsoft Dynamics 365, SharePoint, and Power Platform. The Contracting Authority infrastructure is categorised in Gold, Silver and Bronze categories based on the data / information security risk profile – only Gold categorised infrastructure is in scope for this Framework.

*Internal identifier:* 0

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72500000 Computer-related services

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*Additional classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72511000 Network management software services

*Additional classification (cpv):* 72315100 Data network support services

### **5.1.2 Place of performance**

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

### **5.1.3 Estimated duration**

Duration: 48 Month

### **5.1.5 Value**

Estimated value excluding VAT: 1 800 000 Euro

### **5.1.6 General information**

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### **5.1.7 Strategic procurement**

Aim of strategic procurement: No strategic procurement

### **5.1.9 Selection criteria**

Sources of selection criteria: Procurement Document

### **5.1.11 Procurement documents**

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 15/05/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8029941>

### **5.1.12 Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8029941>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/06/2026 12:00 +01:00

Duration during which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 12/06/2026 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8029941>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

### **5.1.15 Techniques**

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Pobal

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Pobal

*Organisation processing tenders:* Pobal

## 8 Organisations

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### **8.1 ORG-0001**

*Official name:* Pobal

*Registration number:* 194360

*Postal address:* Holbrook House, Holles Street, Dublin 2,

*Town:* Dublin

*Postcode:* D02 EY84

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [tenders@pobal.ie](mailto:tenders@pobal.ie)

*Telephone:* +35315117000

*Internet address:* <https://www.pobal.ie/>

*Buyer profile:* <https://www.pobal.ie/>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

## 10 Change

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*Version of the previous notice to be changed:* 74309bea-a641-4682-a784-61f6c01f0c6f-01  
*Main reason for change:* Information updated  
*Description:* Deadline for tender responses extended to 12 June 2026 at 12.00 noon Irish Time

## Notice information

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*Notice identifier/version:* 5b861c78-94fe-4c1c-89ac-f8b9598cf0a5 - 02  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 05/06/2026 13:11 +01:00  
*Languages in which this notice is officially available:* English