

Ireland: IT services: consulting, software development, Internet and support Provision of Software Support Services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Public Appointments Service_554

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Provision of Software Support Services

Description: The Services comprise: A managed service that brings multiple systems under a managed SLA. A dedicated Senior Software Developer to enable continuous and ongoing maintenance and interventions as required. This Developer will be required for 70 days across the 1st year of the contract (1st July 2026 – 31st June 2027) and 46 days for year 2 and any subsequent years. We envisage that this developer would be the same individual. Project-based professional services on an ad-hoc basis based on a rate card to activate projects and tasks

Procedure identifier: e7663403-4ab7-4687-bbb6-8cb6566fe70c

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72130000 Computer-site planning consultancy services

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72212100 Industry specific software development services

Additional classification (cpv): 72212210 Networking software development services

Additional classification (cpv): 72212211 Platform interconnectivity software development services

Additional classification (cpv): 72212422 Software development services suites

Additional classification (cpv): 72212517 IT software development services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 1 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5.1 Lot: LOT-0001

Title: Provision of Software Support Services

Description: The Services comprise: A managed service that brings multiple systems under a managed SLA. A dedicated Senior Software Developer to enable continuous and ongoing maintenance and interventions as required. This Developer will be required for 70 days across the 1st year of the contract (1st July 2026 – 31st June 2027) and 46 days for year 2 and any subsequent years. We envisage that this developer would be the same individual. Project-based professional services on an ad-hoc basis based on a rate card to activate projects and tasks

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 1 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 06/05/2026 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7944075>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7944075>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 20/05/2026 17:00 +01:00

Duration during which the tender must remain valid: 90 Day

Information about public opening:

Opening date: 20/05/2026 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7944075>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Public Appointments Service_554

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Public Appointments Service_554

Organisation processing tenders: Public Appointments Service_554

8 Organisations

8.1 ORG-0001

Official name: Public Appointments Service_554

Registration number: 9744538C

Postal address: Chapter House, 26/30 Abbey Street Upper, Dublin 1

Town: Dublin

Postcode: D01 C7W6

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: info@publicjobs.ie

Telephone: +353 18587766

Internet address: <https://www.publicjobs.ie>

Buyer profile: <https://www.publicjobs.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: d873c59d-053a-42af-8f9d-446223500e9b - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 20/04/2026 14:15 +01:00

Languages in which this notice is officially available: English