

Ireland: Maintenance of information technology software

The support contract for the MailMeter software

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Legal Aid Board

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: The support contract for the MailMeter software

Description: The support contract for the MailMeter software provides comprehensive coverage for all activities related to recoding, processing, and managing email data from both Lotus Notes and Outlook environments.

Procedure identifier: 4b069c83-68f3-478d-b00a-43d581c05dc1

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 140 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: The support contract for the MailMeter software

Description: The support contract for the MailMeter software provides comprehensive coverage for all activities related to recoding, processing, and managing email data from both Lotus Notes and Outlook environments.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 5 Year

5.1.5 Value

Estimated value excluding VAT: 140 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 03/04/2026 17:30 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7742826>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7742826>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/04/2026 12:30 +00:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 10/04/2026 13:00 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7742826>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: Legal Aid Board
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: Legal Aid Board
Organisation processing tenders: Legal Aid Board

8 Organisations

8.1 ORG-0001

Official name: Legal Aid Board
Registration number: 20012489
Postal address: Quay Street Cahirciveen
Town: Cahirciveen
Postcode: V23RD36
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: info@legalaidboard.ie
Telephone: 066 947 1000
Internet address: <https://www.legalaidboard.ie>
Buyer profile: <https://www.legalaidboard.ie>
Roles of this organisation:
 Buyer
 Organisation providing offline access to the procurement documents
 Organisation receiving requests to participate
 Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000

Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 7e7b6373-59d5-442a-a339-5e6c33083c99 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 19/03/2026 11:26 +00:00
Languages in which this notice is officially available: English