

## Ireland: Software-related services

# ISW029F - PROJ000010882 - Multi Supplier Framework Agreement for the provision of Microsoft Solution Renewals and Associated Services

Contract or concession notice – standard regime

## 1 Buyer

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### 1.1 Buyer

*Official name:* The Office of Government Procurement

*Legal type of the buyer:* Central government authority

*Activity of the contracting authority:* General public services

## 2 Procedure

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### 2.1 Procedure

*Title:* ISW029F - PROJ000010882 - Multi Supplier Framework Agreement for the provision of Microsoft Solution Renewals and Associated Services

*Description:* The Office of Government Procurement, acting on behalf of the Minister for Public Expenditure, Infrastructure, Public Service Reform and Digitalisation, invites responses from economic operators to establish a Multi Supplier Framework Agreement for the provision of Microsoft Solution Renewals and Associated Services.

*Procedure identifier:* 1fc00cde-4d45-42f6-9752-ab9cf4a980ae

*Previous notice:* 21414-2026

*Internal identifier:* ISW029F

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Additional nature of the contract:* Supplies

*Main classification (cpv):* 72260000 Software-related services

*Additional classification (cpv):* 72261000 Software support services

*Additional classification (cpv):* 72265000 Software configuration services

*Additional classification (cpv):* 72266000 Software consultancy services

*Additional classification (cpv):* 72268000 Software supply services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72267000 Software maintenance and repair services

*Additional classification (cpv):* 72263000 Software implementation services

*Additional classification (cpv):* 48200000 Networking, Internet and intranet software package

*Additional classification (cpv):* 48300000 Document creation, drawing, imaging, scheduling and productivity software package

*Additional classification (cpv):* 48500000 Communication and multimedia software package

*Additional classification (cpv):* 48600000 Database and operating software package

*Additional classification (cpv):* 48700000 Software package utilities

*Additional classification (cpv):* 48800000 Information systems and servers

*Additional classification (cpv):* 48900000 Miscellaneous software package and computer systems

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

Country: Ireland

Additional information: National Framework

### 2.1.3 Value

Estimated value excluding VAT: 750 000 000 Euro

Maximum value of the framework agreement: 1 000 000 000 Euro

### 2.1.4 General information

Legal basis:

Directive 2014/24/EU

### 2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

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## 5.1 Lot: LOT-0001

*Title:* ISW029F - PROJ000010882 - Multi Supplier Framework Agreement for the provision of Microsoft Solution Renewals and Associated Services

*Description:* The Office of Government Procurement, acting on behalf of the Minister for Public Expenditure, Infrastructure, Public Service Reform and Digitalisation, invites responses from economic operators to establish a Multi Supplier Framework Agreement for the provision of Microsoft Solution Renewals and Associated Services.

### 5.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72260000 Software-related services

*Additional classification (cpv):* 72261000 Software support services

*Additional classification (cpv):* 72265000 Software configuration services

*Additional classification (cpv):* 72266000 Software consultancy services

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*Additional classification (cpv):* 48600000 Database and operating software package

*Additional classification (cpv):* 48700000 Software package utilities

*Additional classification (cpv):* 48800000 Information systems and servers

*Additional classification (cpv):* 48900000 Miscellaneous software package and computer systems

*Options:*

*Description of the options:* The Contracting Authority reserves the right, at its discretion, to extend the Term for a period or periods of up to twelve (12) months with a maximum of four (4) such extension or extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law. The Term will not exceed four (4) years in aggregate.

### 5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

*Additional information:*

### **5.1.3 Estimated duration**

*Duration:* 4 Year

### **5.1.4 Renewal**

*Maximum renewals:* 4

### **5.1.5 Value**

*Estimated value excluding VAT:* 1 000 000 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

*Information about previous notices:*

*Identifier of the previous notice:* 21414-2026

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 18/06/2026 13:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7693450>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7693450>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 02/07/2026 13:00 +01:00

*Duration during which the tender must remain valid:* 90 Day

*Information about public opening:*

*Opening date:* 02/07/2026 13:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7693450>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, with reopening of competition

*Maximum number of participants:* 12  
*Information about the dynamic purchasing system:*  
No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland  
*Organisation providing offline access to the procurement documents:* The Office of Government Procurement  
*Organisation providing more information on the review procedures:* The High Court of Ireland  
*Organisation receiving requests to participate:* The Office of Government Procurement  
*Organisation processing tenders:* The Office of Government Procurement

## 8 Organisations

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### **8.1 ORG-0001**

*Official name:* The Office of Government Procurement  
*Registration number:* IE3229842HH  
*Postal address:* 3A Mayor Street Upper, Dublin 1  
*Town:* Dublin  
*Postcode:* D01 PF72  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [support@ogp.gov.ie](mailto:support@ogp.gov.ie)  
*Telephone:* +353 17738000  
*Internet address:* <https://www.ogp.gov.ie>  
*Buyer profile:* <https://www.ogp.gov.ie>  
*Roles of this organisation:*  
*Buyer*  
*Organisation providing offline access to the procurement documents*  
*Organisation receiving requests to participate*  
*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland  
*Registration number:* The High Court of Ireland  
*Department:* The High Court of Ireland  
*Postal address:* Four Courts, Inns Quay, Dublin 7  
*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
*Review organisation*  
*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000

*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

*Notice information*

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*Notice identifier/version:* 4cc986d2-db09-4943-83a3-f2d8cef4c3a4 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 29/05/2026 11:59 +01:00  
*Languages in which this notice is officially available:* English