

Ireland: IT services: consulting, software development, Internet and support Request for Tenders for the provision of a Managed Microsoft XDR IT Security Service Provider (CHI/0001/2026)

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Co-operative Housing Ireland

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Housing and community amenities

2 Procedure

2.1 Procedure

Title: Request for Tenders for the provision of a Managed Microsoft XDR IT Security Service Provider (CHI/0001/2026)

Description: In summary, the Services comprise the provision of a Managed Microsoft XDR service, delivering 24x7 security monitoring, investigation, escalation, and response using Microsoft-native security platforms only.

Procedure identifier: 8204943b-df9b-4ab3-baa6-c0e7cefd1fb1

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72610000 Computer support services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 230 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Request for Tenders for the provision of a Managed Microsoft XDR IT Security Service Provider (CHI/0001/2026)

Description: In summary, the Services comprise the provision of a Managed Microsoft XDR service, delivering 24x7 security monitoring, investigation, escalation, and response using Microsoft-native security platforms only.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72610000 Computer support services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 5 Year

5.1.5 Value

Estimated value excluding VAT: 230 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.10 Award criteria

Criterion:

Type: Price

Description: Price will be weighted as 30% of the evaluation assessment

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Quality will be weighted as 70% of the evaluation assessment as follows: 1) Service Delivery

Methodology (25%) 2) Data Security and Compliance (15%) 3) Continuous Improvement and Expertise (10%) 4)

People and Staff Relevant Experience and Expertise (10%) 5) Proposal Presentation (10%) - Please note Quality

Criterion 5 is reserved for the top 3 ranked tenderers following evaluation of Price and Quality Criteria 1-4.

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 25/03/2026 12:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7588888>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7588888>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/04/2026 12:00 +00:00

Deadline until which the tender must remain valid: 120 Day

Information about public opening:

Opening date: 01/04/2026 12:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7588888>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Co-operative Housing Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Co-operative Housing Ireland

Organisation processing tenders: Co-operative Housing Ireland

8 Organisations

8.1 ORG-0001

Official name: Co-operative Housing Ireland

Registration number: CHY 6522

Postal address: 11/12 Warrington Place D02 E221 Dublin 2 Ireland

Town: Dublin

Postcode: D02 E221

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@cooperativehousing.ie

Telephone: 0862038290

Internet address: <https://www.cooperativehousing.ie/>

Buyer profile: <https://www.cooperativehousing.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 5fa9d45b-514c-4da0-b892-3b288ce81edd - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 24/02/2026 12:27 +00:00

Languages in which this notice is officially available: English