

# Ireland: Computer network services

## P20883 CUSS and CUPPS Dublin and Cork Airport

Contract or concession notice – standard regime

### 1 Buyer

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#### 1.1 Buyer

*Official name:* daa plc

*Legal type of the buyer:* Body governed by public law, controlled by a central government authority

*Activity of the contracting authority:* General public services

*Activity of the contracting entity:* Airport-related activities

### 2 Procedure

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#### 2.1 Procedure

*Title:* P20883 CUSS and CUPPS Dublin and Cork Airport

*Description:* P20883 CUSS and CUPPS Dublin and Cork Airport daa is the Airport Operator for both Dublin and Cork Airports. daa is responsible for delivering technology services to airlines operating within Dublin and Cork Airports to support check-in, self-service, bag drop and boarding processes. These services are critical to the operation and must be available on a 24 7 basis. Currently daa provide the below services to its Airlines and Handlers operating in Dublin and Cork Airports. 1. Common Use Passenger Processing Platform (CUPPS) encompassing both hardware and software elements to support traditional agent check-in and boarding processes. 2. Common Use Self Service Technology (CUSS) encompassing both hardware and software elements to support passenger Self Service for check-in and Bag Drop transactions, including Bag Weight and Payments. 3. Technology support services to ensure that the CUPPS/CUSS hardware and software solutions are fully operational on a 24 7 basis. Both the hardware and software have been kept current and secure. Dublin Airport CUPPS is hosted on-premise while Cork Airport CUPPS is a cloud-based system.

*Procedure identifier:* f039df32-f9da-447e-ab6a-3b8820e0ba2a

*Type of procedure:* Open

*The procedure is accelerated:* no

##### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72900000 Computer back-up and catalogue conversion services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

##### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

##### 2.1.3 Value

*Estimated value excluding VAT:* 0 Euro

##### 2.1.4 General information

*Legal basis:*

Directive 2014/25/EU

### **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion:* Procurement Document

5 Lot

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### **5.1 Lot technical ID: LOT-0001**

*Title:* P20883 CUSS and CUPPS Dublin and Cork Airport

*Description:* P20883 CUSS and CUPPS Dublin and Cork Airport daa is the Airport Operator for both Dublin and Cork Airports. daa is responsible for delivering technology services to airlines operating within Dublin and Cork Airports to support check-in, self-service, bag drop and boarding processes. These services are critical to the operation and must be available on a 24 7 basis. Currently daa provide the below services to its Airlines and Handlers operating in Dublin and Cork Airports. 1. Common Use Passenger Processing Platform (CUPPS) encompassing both hardware and software elements to support traditional agent check-in and boarding processes. 2. Common Use Self Service Technology (CUSS) encompassing both hardware and software elements to support passenger Self Service for check-in and Bag Drop transactions, including Bag Weight and Payments. 3. Technology support services to ensure that the CUPPS/CUSS hardware and software solutions are fully operational on a 24 7 basis. Both the hardware and software have been kept current and secure. Dublin Airport CUPPS is hosted on-premise while Cork Airport CUPPS is a cloud-based system.

*Internal identifier:* 0

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72900000 Computer back-up and catalogue conversion services

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*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

#### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 60 Month

#### **5.1.4 Renewal**

*Maximum renewals:* 2

#### **5.1.5 Value**

*Estimated value excluding VAT:* 0 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 09/03/2026 15:00 +00:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7567279>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7567279>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 24/03/2026 15:00 +00:00

*Deadline until which the tender must remain valid:* 4 Month

*Information about public opening:*

*Opening date:* 24/03/2026 15:30 +00:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=7567279>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Conditions relating to the performance of the contract:* See RFT documents

*Financial arrangement:* See RFT documents

### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing additional information about the procurement procedure:* daa plc

*Organisation providing offline access to the procurement documents:* daa plc

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* daa plc

*Organisation processing tenders:* daa plc

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* daa plc

*Registration number:* 9401

*Postal address:* DAC Three the Green

Town: Dublin  
Postcode: K67 X4X5  
Country subdivision (NUTS): Dublin (IE061)  
Country: Ireland  
Email: [procurement@dublinairport.com](mailto:procurement@dublinairport.com)  
Telephone: 944001  
Internet address: <https://daa.ie>  
Buyer profile: <https://daa.ie>  
Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

### 8.1 ORG-0002

Official name: The High Court of Ireland  
Registration number: The High Court of Ireland  
Department: The High Court of Ireland  
Postal address: Four Courts, Inns Quay, Dublin 7  
Town: Dublin  
Postcode: D07 WDX8  
Country subdivision (NUTS): Dublin (IE061)  
Country: Ireland  
Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Telephone: +353 1 8886000  
Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

### 8.1 ORG-0003

Official name: European Dynamics S.A.  
Registration number: 002024901000  
Department: European Dynamics S.A.  
Town: Athens  
Postcode: 15125  
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)  
Country: Greece  
Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
Telephone: +30 2108094500  
Roles of this organisation:

TED eSender

#### Notice information

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Notice identifier/version: 6198d255-d511-4df0-83da-234c21ed976e - 01  
Form type: Competition  
Notice type: Contract or concession notice – standard regime  
Notice dispatch date: 20/02/2026 16:04 +00:00

*Languages in which this notice is officially available:* English