

Ireland: Software support services Provision, Implementation and Support of a Procurement and Contract Management Solution

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Dublin City University

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Provision, Implementation and Support of a Procurement and Contract Management Solution

Description: DCU wishes to implement a modern cloud based Procurement and Contract Management Solution which will enable its centralised procurement function to streamline its activities in order to meet the growing demand for its services. The main objective of the proposed Solution will be to provide a dynamic robust tool for pre-procurement planning, pipeline and tender management, and a source of real-time digital intelligence on supplier contracts and spend. The Solution must support an efficient procurement service delivery by providing reporting analysis and live dashboards for tailored profiles, to enable effective management decisions and project allocation. The scope of services required does not include e-tendering.

Procedure identifier: dec8bfe1-5c30-46cd-a608-60a51b59cb9a

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 48490000 Procurement software package

Additional classification (cpv): 72212490 Procurement software development services

Additional classification (cpv): 48219300 Administration software package

Additional classification (cpv): 48783000 Content management software package

Additional classification (cpv): 48780000 System, storage and content management software package

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 200 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Provision, Implementation and Support of a Procurement and Contract Management Solution

Description: DCU wishes to implement a modern cloud-based Procurement and Contract Management Solution (“the Solution”) which will enable its centralised procurement function to streamline its activities in order to meet the growing demand for its services. The main objective of the proposed Solution will be to provide a dynamic, robust tool for pre-procurement planning, pipeline and tender management, and a source of real-time digital intelligence on supplier contracts and spend. The Solution must support an efficient procurement service delivery by providing reporting analysis and live dashboards for tailored profiles, to enable effective management decisions and project allocation. The scope of services required does not include e-tendering.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 48490000 Procurement software package

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Additional classification (cpv): 48780000 System, storage and content management software package

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 84 Month

5.1.5 Value

Estimated value excluding VAT: 200 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.10 Award criteria

Criterion:

Type: Quality

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 03/03/2026 12:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7537208>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7537208>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 18/03/2026 12:00 +00:00

Deadline until which the tender must remain valid: 6 Month

Information about public opening:

Opening date: 18/03/2026 12:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=7537208>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Dublin City University

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Dublin City University

Organisation processing tenders: Dublin City University

8 Organisations

8.1 ORG-0001

Official name: Dublin City University

Registration number: IE6517957E

Postal address: Glasnevin, Dublin 9

Town: Dublin

Postcode: D09 DXA0

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@dcu.ie

Telephone: 017008343

Internet address: <https://www.dcu.ie>

Buyer profile: <https://www.dcu.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 7990427c-9d3b-4418-9c83-0faf30950354 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 17/02/2026 13:05 +00:00

Languages in which this notice is officially available: English