

Ireland: IT services: consulting, software development, Internet and support Provision of a QMS software solution to include central document control, audit management, and full compliance with the requirements of the Quality Management Standard ISO 9001

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health and Safety Authority

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Public order and safety

2 Procedure

2.1 Procedure

Title: Provision of a QMS software solution to include central document control, audit management, and full compliance with the requirements of the Quality Management Standard ISO 9001

Description: The Health and Safety Authority (HSA) invites proposals from interested parties to provide a QMS software solution to support central document control, audit management, and full compliance with the requirements of the Quality Management Standard ISO 9001. The Authority's programme of work sets out its commitment to improve its processes and performance through aligning itself with the Quality Management Standard ISO 9001. To support this, the HSA seeks to procure a Document Management System (DMS) that supports the implementation, maintenance, and continual improvement of the Organisation's Quality Management System (QMS) in accordance with ISO 9001:2015. The solution must ensure controlled, secure, traceable, and auditable management of documents and records throughout their lifecycle.

Procedure identifier: 9374e80f-73be-441c-b18b-7e222c87043a

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212311 Document management software development services

Additional classification (cpv): 72512000 Document management services

Additional classification (cpv): 48311000 Document management software package

Additional classification (cpv): 48311100 Document management system

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 240 000 Euro

2.1.4 General information

Additional information: Please consult the associated documentation, which contains full instructions regarding the submission of tenders and is available to download from www.etenders.gov.ie using eTenders Resource ID – 7521631 Interested parties must associate their organisation with this competition on the eTenders web site

(www.etenders.gov.ie) in order to be included on the mailing list for clarifications and to upload tender responses. To do this you must do the following: Log-in to the eTenders portal; Locate the competition using the Advanced Search by searching under the Contracting Authority or Resource ID. Click on the hyperlink for the competition which will bring you to the CfT Workspace. In the Show CfT Menu for the competition click on the "Expression of Interest in the drop-down menu. Complete the Association with the CfT tab. This will then provide you with a link to Tender under the Show CfT Menu where you can prepare your submission. (1) When finalising your tender submission please upload your final response as a ZIP file as individual documents may lose their titles if uploaded individually. Also ensure that you receive a message under the status header called Submitted, as the percentage tab does not necessarily imply you have successfully submitted your response. (2) There is a maximum upload limit of 250MB per file and 500MB per tender submission. (3) Suppliers should note the following when making their submission suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should consider the fact that upload speeds vary and that the new eTenders system operates in a different manner to the previous platform operated by EU-Supply. The submit button will be disabled automatically upon the expiration of the response deadline. (4) If you experience difficulty when uploading documents, please contact the eTenders Support Desk for technical assistance. Email irish-eproc-helpdesk@eurodym.com or Telephone: +353(0)818 001459 (09:00 – 17:00 hours). (5) Tenders submitted by any other means (including but not limited to email, post, messaging system on eTenders or hand delivery) will not be accepted. (6) All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties. (7) All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal www.etenders.gov.ie as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on www.etenders.gov.ie. The details of the person making a query will not be disclosed when circulating the response (8) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers. Contract award will be subject to the approval of the competent authorities. (9) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition. (10) Where applicable, please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type, or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended. (11) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Provision of a QMS software solution to include central document control, audit management, and full compliance with the requirements of the Quality Management Standard ISO 9001

Description: The Health and Safety Authority (HSA) invites proposals from interested parties to provide a QMS software solution to support central document control, audit management, and full compliance with the requirements of the Quality Management Standard ISO 9001. The Authority's programme of work sets out its commitment to improve its processes and performance through aligning itself with the Quality Management Standard ISO 9001. To

support this, the HSA seeks to procure a Document Management System (DMS) that supports the implementation, maintenance, and continual improvement of the Organisation's Quality Management System (QMS) in accordance with ISO 9001:2015. The solution must ensure controlled, secure, traceable, and auditable management of documents and records throughout their lifecycle.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212311 Document management software development services

Additional classification (cpv): 72512000 Document management services

Additional classification (cpv): 48311000 Document management software package

Additional classification (cpv): 48311100 Document management system

Options:

Description of the options: The contract will be for four years with an option to extend it for further three years.

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 7 Year

5.1.5 Value

Estimated value excluding VAT: 240 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: accessibility requirements included.

Social objective promoted: Accessibility for all

5.1.8 Accessibility criteria

Accessibility criteria for persons with disabilities are included

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 05/03/2026 17:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7521631>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7521631>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 16/03/2026 12:00 +00:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 16/03/2026 12:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7521631>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: In line with remedies legislation.

Organisation providing offline access to the procurement documents: Health and Safety Authority

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Health and Safety Authority

Organisation processing tenders: Health and Safety Authority

8 Organisations

8.1 ORG-0001

Official name: Health and Safety Authority

Registration number: not available

Postal address: The Metropolitan Building, James Joyce Street, Dublin 1

Town: Dublin

Postcode: D01 K0Y8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: john_moran@hsa.ie

Telephone: 0818 289 389

Buyer profile: <https://www.hsa.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: ab3d28b0-c7b7-43cf-9997-a5fcac85b5d8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 13/02/2026 16:58 +00:00

Languages in which this notice is officially available: English