

Ireland: Business services: law, marketing, consulting, recruitment, printing and security

Provision of Fare Evasion Survey Services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: National Transport Authority_1149

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Provision of Fare Evasion Survey Services

Description: The purpose of the Services is to undertake Fare Evasion Surveys (FES) on board Public Transport Services for bus and rail across the state and determine the fare evasion rate for each of these services at the network level and at more disaggregate levels. It is an essential requirement that the results of these surveys are statistically robust and reliable. The Authority has set the number of individual FES records for each of the nine contracts listed below with the aim of achieving a sample error of no more than 1percent in each four-quarterly duration (on of a moving quarterly basis). A total of 15,200 individual passenger Fare Evasion Surveys are required to be completed per quarter, subject to review during the contract. The contracted services that will be surveyed under this agreement include the following: 1. Greater Dublin Metropolitan Area bus services (currently contracted to Dublin Bus); 2. Outer Dublin Metropolitan Area Combined North and South bus services (currently contracted to Go Ahead Ireland); 3. Dublin Outer Western Orbital Routes W4 and W6 (currently contracted to Go Ahead Ireland); 4. Dublin Commuter bus services (currently contracted to Go Ahead Ireland); 5. Regional, City, Town and Rural bus services (currently contracted to Bus Éireann and other Operators); 6. Waterford City bus services (currently contracted to Bus Éireann); 7. East Coast Commuter Corridor (currently contracted to Bus Éireann); 8. DART and Commuter Rail Services (currently contracted to Irish Rail); and 9. Intercity/Regional Rail services (currently contracted to Irish Rail).

Procedure identifier: caafbc5d-3c6a-4aed-9e55-6d172cb4e5c4

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

Additional classification (cpv): 79311000 Survey services

Additional classification (cpv): 79311200 Survey conduction services

Additional classification (cpv): 79311300 Survey analysis services

Additional classification (cpv): 79342310 Customer survey services

Additional classification (cpv): 79342311 Customer satisfaction survey

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 3 022 735 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

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Additional classification (cpv): 79342311 Customer satisfaction survey

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 3 022 735 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.8 Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.10 Award criteria

Criterion:

Type: Quality

Description: As detailed in the procurement document

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: Price

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 09/03/2026 12:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7459405>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7459405>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 19/03/2026 12:00 +00:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 19/03/2026 12:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7459405>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: National Transport Authority_1149
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: National Transport Authority_1149
Organisation processing tenders: National Transport Authority_1149

8 Organisations

8.1 ORG-0001

Official name: National Transport Authority_1149
Registration number: 0000
Postal address: Haymarket House Smithfield Dublin 7
Town: Dublin
Postcode: D07 CF98
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurement@nationaltransport.ie
Telephone: +353 1 8798300
Internet address: <https://www.nationaltransport.ie>
Buyer profile: <https://www.nationaltransport.ie>
Roles of this organisation:
 Buyer
 Organisation providing offline access to the procurement documents
 Organisation receiving requests to participate
 Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000

Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: b81b8bf7-bc5f-48d1-b6dd-24f6c2098502 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 10/02/2026 09:21 +00:00
Languages in which this notice is officially available: English