

Ireland: Software package and information systems

Request for Tender for the Provision of a Catering Nutrition Software System

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Tallaght University Hospital

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Request for Tender for the Provision of a Catering Nutrition Software System

Description: The purpose of this procurement is to establish a fully integrated Catering Management System that leverages digital technology to support and optimise every aspect of the catering operation, from menu design through to meal service and post-service analysis. Tenderers must include clear, system-generated infographics or visual workflow diagrams within their submission to demonstrate how the proposed solution delivers end-to-end functionality across menu and recipe planning, nutritional and dietary compliance (including allergens, calories and hydration), patient meal ordering, food production and stock control. The system must incorporate a core module for menu and recipe planning with full allergen, calorie, nutritional, hydration and dietary compliance, integrated with patient meal ordering, food production and stock control. Comprehensive stock management must be supported through the recording of supplier details, ideal stock levels, costs and stock movements, while production planning must utilise menu cycles, production days and historical data to optimise staffing, resource allocation and demand forecasting. Nutritional analysis ensures all meals meet policy guidelines, and data recording supports accurate forecasting and performance review. HACCP management is fully digitised to eliminate paperwork and ensure food safety compliance across central production units and ward pantries. In-patient meal ordering is modernised through bedside tablets, QR codes and menu leaflets, replacing paper-based systems while maintaining patient anonymity. Full end-to-end traceability is provided from primary production to consumption, enabling rapid identification of meals by ward and bed number in the event of a food safety incident, without storing any patient-identifiable information

Procedure identifier: 51215f8b-2343-4343-840d-b0ba87e4fed1

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48100000 Industry specific software package

Additional classification (cpv): 48180000 Medical software package

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 130 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Request for Tender for the Provision of a Catering Nutrition Software System

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48100000 Industry specific software package

Additional classification (cpv): 48180000 Medical software package

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 36 Month

5.1.5 Value

Estimated value excluding VAT: 130 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

Aim of strategic procurement: No strategic procurement

The procurement falls within the scope of the European Parliament and Council 2009/33/EC (Clean Vehicles Directive – CVD)

The CVD legal basis to establish which category of procurement procedure applies Other service contract

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 17/02/2026 00:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7350903>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7350903>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 24/02/2026 00:00 +00:00

Deadline until which the tender must remain valid: 365 Day

Information about public opening:

Opening date: 24/02/2026 00:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7350903>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Tallaght University Hospital

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Tallaght University Hospital

Organisation processing tenders: Tallaght University Hospital

8.1 ORG-0001

Official name: Tallaght University Hospital

Registration number: 0055033A

Postal address: Tallaght University Hospital, Tallaght, Dublin

Town: Dublin

Postcode: D24 NR04

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: peter.irvine@tuh.ie

Telephone: 014143475

Internet address: www.tuh.ie

Buyer profile: www.tuh.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: ef385fa0-47ce-41ad-a4d2-f5abcee19752 - 02

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 20/01/2026 09:48 +00:00

Languages in which this notice is officially available: English