

Ireland: Telephone and data transmission services

Renewal of 8X8 licences and optional additional functional requirements

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Office of Public Works (OPW)

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Renewal of 8X8 licences and optional additional functional requirements

Description: Licensing and Standard Support Services for the OPW's existing 8x8 Unified Communications services.

These services comprise of the Work for Desktop and Work for mobile application. This a fully cloud based platform.

Additional functionality maybe a requirement at a later date

Procedure identifier: dbafee07-c44d-4034-834d-a04974566f1e

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

2.1.2 Place of performance

Postal address: No. 1 George's Quay Dublin 2

Town: Dublin

Postcode: D02 Y098

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 720 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Renewal of 8X8 licences and optional additional functional requirements

Description: Licensing and Standard Support Services for the OPW's existing 8x8 Unified Communications services. These services comprise of the Work for Desktop and Work for mobile application. This a fully cloud based platform. Additional functionality maybe a requirement at a later date

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

5.1.2 Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 4 Year

5.1.5 Value

Estimated value excluding VAT: 720 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: Innovative purchase

Description: Massive reduction in on-premise hardware

Innovative objective: The procured works, supplies or services are novel or significantly improved compared to other works, supplies, or services already on the market.

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 04/02/2026 12:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7303340>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7303340>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 11/02/2026 12:00 +00:00

Deadline until which the tender must remain valid: 90 Day

Information about public opening:

Opening date: 12/02/2026 00:00 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7303340>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Office of Public Works (OPW)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Office of Public Works (OPW)

Organisation processing tenders: Office of Public Works (OPW)

8 Organisations

8.1 ORG-0001

Official name: Office of Public Works (OPW)

Registration number: 2109

Department: ICT Unit

Postal address: Jonathan Swift Street

Town: Trim

Postcode: C15 NX36

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Contact point: Ciaran Murtgh

Email: info@opw.ie

Telephone: +353 46 942 2000

Internet address: <https://www.gov.ie/en/organisation/office-of-public-works/>

Buyer profile: <https://www.gov.ie/en/organisation/office-of-public-works/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

Notice information

Notice identifier/version: 109812ec-c08a-4b76-acf7-d8121700af12 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 15/01/2026 15:28 +00:00
Languages in which this notice is officially available: English