

# Ireland: IT services: consulting, software development, Internet and support HEAnet - Dynamic Purchasing System for the Provision of Enterprise Service Management (ESM) Solutions and Associated Services

Contract or concession notice – standard regime

## 1 Buyer

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### 1.1 Buyer

*Official name:* HEAnet CLG

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Education

## 2 Procedure

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### 2.1 Procedure

*Title:* HEAnet - Dynamic Purchasing System for the Provision of Enterprise Service Management (ESM) Solutions and Associated Services

*Description:* This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

*Procedure identifier:* 0a52e440-1b08-4f5f-b6c2-7af239e9c354

*Type of procedure:* Restricted

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

#### 2.1.2 Place of performance

*Country:* Ireland

Anywhere in the given country

#### 2.1.3 Value

*Estimated value excluding VAT:* 4 500 000 Euro

#### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

#### 2.1.5 Terms of procurement

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders:* 8

*The tenderer must submit tenders for all lots*

*Terms of contract:*

Maximum number of lots for which contracts can be awarded to one tenderer: 8

## 2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

## 5 Lot

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### 5.1 Lot technical ID: LOT-0001

*Title:* Freshworks ESM solution or equivalent and associated services

*Description:* This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

*Internal identifier:* 1

#### 5.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

#### 5.1.2 Place of performance

*Country:* Ireland

Anywhere in the given country

*Additional information:*

#### 5.1.3 Estimated duration

*Start date:* 09/12/2025

*Duration end date:* 08/12/2029

#### 5.1.5 Value

*Estimated value excluding VAT:* 4 500 000 Euro

#### 5.1.6 General information

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

#### 5.1.7 Strategic procurement

*Aim of strategic procurement:* No strategic procurement

#### 5.1.9 Selection criteria

*Sources of selection criteria:* European Single Procurement Document (ESPD)

*Information about the second stage of a two-stage procedure:*

*Minimum number of candidates to be invited for the second stage of the procedure:* 1

#### 5.1.11 Procurement documents

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=7127330>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7127330>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of requests to participate:* 08/12/2029 15:00 +00:00

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

Dynamic purchasing system, also usable by buyers not listed in this notice

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* HEAnet CLG

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* HEAnet CLG

*Organisation processing tenders:* HEAnet CLG

#### **5.1 Lot technical ID: LOT-0002**

*Title:* Ivanti ESM solution or equivalent and associated services

*Description:* This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

*Internal identifier:* 2

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

#### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

#### **5.1.3 Estimated duration**

*Start date:* 09/12/2025

Duration end date: 08/12/2029

#### **5.1.5 Value**

Estimated value excluding VAT: 4 500 000 Euro

#### **5.1.6 General information**

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### **5.1.7 Strategic procurement**

Aim of strategic procurement: No strategic procurement

#### **5.1.9 Selection criteria**

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 1

#### **5.1.11 Procurement documents**

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=7127330>

#### **5.1.12 Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7127330>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 08/12/2029 15:00 +00:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### **5.1.15 Techniques**

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, also usable by buyers not listed in this notice

#### **5.1.16 Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: HEAnet CLG

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: HEAnet CLG

Organisation processing tenders: HEAnet CLG

#### **5.1 Lot technical ID: LOT-0003**

*Title:* Jira ESM solution or equivalent and associated services

*Description:* This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

*Internal identifier:* 3

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

### **5.1.3 Estimated duration**

*Start date:* 09/12/2025

*Duration end date:* 08/12/2029

### **5.1.5 Value**

*Estimated value excluding VAT:* 4 500 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* European Single Procurement Document (ESPD)

*Information about the second stage of a two-stage procedure:*

*Minimum number of candidates to be invited for the second stage of the procedure:* 1

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=7127330>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7127330>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of requests to participate:* 08/12/2029 15:00 +00:00

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

Dynamic purchasing system, also usable by buyers not listed in this notice

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* HEAnet CLG

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* HEAnet CLG

*Organisation processing tenders:* HEAnet CLG

#### **5.1 Lot technical ID: LOT-0004**

*Title:* ManageEngine ESM solution or equivalent and associated services

*Description:* This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

*Internal identifier:* 4

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

#### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

#### **5.1.3 Estimated duration**

*Start date:* 09/12/2025

*Duration end date:* 08/12/2029

#### **5.1.5 Value**

*Estimated value excluding VAT:* 4 500 000 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* European Single Procurement Document (ESPD)

*Information about the second stage of a two-stage procedure:*

*Minimum number of candidates to be invited for the second stage of the procedure:* 1

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/dps/listDPSContractDocuments.do?resourceId=7127330>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7127330>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of requests to participate:* 08/12/2029 15:00 +00:00

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

Dynamic purchasing system, also usable by buyers not listed in this notice

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* HEAnet CLG

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* HEAnet CLG

*Organisation processing tenders:* HEAnet CLG

## **5.1 Lot technical ID: LOT-0005**

*Title:* ServiceNow ESM solution or equivalent and associated services

*Description:* This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

*Internal identifier:* 5

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

### **5.1.3 Estimated duration**

*Start date:* 09/12/2025

*Duration end date:* 08/12/2029

### **5.1.5 Value**

*Estimated value excluding VAT:* 4 500 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* European Single Procurement Document (ESPD)

*Information about the second stage of a two-stage procedure:*

*Minimum number of candidates to be invited for the second stage of the procedure:* 1

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=7127330>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7127330>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of requests to participate:* 08/12/2029 15:00 +00:00

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

Dynamic purchasing system, also usable by buyers not listed in this notice

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* HEAnet CLG

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* HEAnet CLG

*Organisation processing tenders:* HEAnet CLG

#### **5.1 Lot technical ID: LOT-0006**

*Title:* TOPdesk ESM solution or equivalent and associated services

*Description:* This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

*Internal identifier:* 6

##### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

##### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

##### **5.1.3 Estimated duration**

*Start date:* 09/12/2025

*Duration end date:* 08/12/2029

##### **5.1.5 Value**

*Estimated value excluding VAT:* 4 500 000 Euro

##### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

##### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

##### **5.1.9 Selection criteria**

*Sources of selection criteria:* European Single Procurement Document (ESPD)

*Information about the second stage of a two-stage procedure:*

*Minimum number of candidates to be invited for the second stage of the procedure:* 1

##### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

Languages in which the procurement documents (or their parts) are unofficially available: English  
Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSContractDocuments.do?resourceId=7127330>

#### **5.1.12 Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7127330>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 08/12/2029 15:00 +00:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### **5.1.15 Techniques**

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, also usable by buyers not listed in this notice

#### **5.1.16 Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: HEAnet CLG

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: HEAnet CLG

Organisation processing tenders: HEAnet CLG

#### **5.1 Lot technical ID: LOT-0007**

Title: Zendesk ESM solution or equivalent and associated services

Description: This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

Internal identifier: 7

#### **5.1.1 Purpose**

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems

#### **5.1.2 Place of performance**

Country: Ireland

Anywhere in the given country

Additional information:

#### **5.1.3 Estimated duration**

*Start date:* 09/12/2025

*Duration end date:* 08/12/2029

#### **5.1.5 Value**

*Estimated value excluding VAT:* 4 500 000 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

#### **5.1.9 Selection criteria**

*Sources of selection criteria:* European Single Procurement Document (ESPD)

*Information about the second stage of a two-stage procedure:*

*Minimum number of candidates to be invited for the second stage of the procedure:* 1

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=7127330>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7127330>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of requests to participate:* 08/12/2029 15:00 +00:00

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

Dynamic purchasing system, also usable by buyers not listed in this notice

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* HEAnet CLG

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* HEAnet CLG

*Organisation processing tenders:* HEAnet CLG

## **5.1 Lot technical ID: LOT-0008**

*Title:* Any ESM solution and associated services

*Description:* This DPS is for the provision of an ESM Solution and associated services which will be divided into Lots, by solution type. Interested parties may qualify for admittance to one or more Lot. Each Lot will offer the following services: • Modules for all aspects of IT service delivery (ITSM) • Additional Modules for all services outside of IT service delivery (ESM) • Ad hoc Professional Services Resources. Please note - Effective 01 Jan 2026, HEAnet and its subsidiary EduCampus will merge under the name of Asiera – Advancing Services for Irish Education, Research and Academia.

*Internal identifier:* 8

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

### **5.1.3 Estimated duration**

*Start date:* 09/12/2025

*Duration end date:* 08/12/2029

### **5.1.5 Value**

*Estimated value excluding VAT:* 4 500 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Sources of selection criteria:* European Single Procurement Document (ESPD)

*Information about the second stage of a two-stage procedure:*

*Minimum number of candidates to be invited for the second stage of the procedure:* 1

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=7127330>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7127330>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of requests to participate:* 08/12/2029 15:00 +00:00

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

Dynamic purchasing system, also usable by buyers not listed in this notice

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* HEAnet CLG

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* HEAnet CLG

*Organisation processing tenders:* HEAnet CLG

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* HEAnet CLG

*Registration number:* 275301

*Postal address:* 3rd Floor, North Dock 2, 93/94 North Wall Quay,

*Town:* Dublin

*Postcode:* D01V8Y6

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [tenders@heanet.ie](mailto:tenders@heanet.ie)

*Telephone:* 016609040

*Internet address:* <https://www.heanet.ie>

*Buyer profile:* <https://www.heanet.ie>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

Country: Ireland

Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 1 8886000

Roles of this organisation:

*Review organisation*

*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

Telephone: +30 2108094500

Roles of this organisation:

*TED eSender*

#### *Notice information*

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Notice identifier/version: 30510b45-d4e0-4f2b-8c43-15db33f672d3 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 09/12/2025 14:47 +00:00

Languages in which this notice is officially available: English