

Ireland: Document management software development services IT3554F - RFT to establish a Single Supplier Framework Agreement for the Provision of an Official Certified Digital Documents System and Related Services for the University of Galway

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Education Procurement Service (EPS)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: IT3554F - RFT to establish a Single Supplier Framework Agreement for the Provision of an Official Certified Digital Documents System and Related Services for the University of Galway

Description: Provision of an Official Certified Digital Documents System and Related Services for the University of Galway. The online system must have the ability to issue a range of documents, such as, Student Transcripts, European Diploma supplements, Badges and formal Certified Letters (of registration, graduation, enrolment, module completion certificate, etc). The scope will include the implementation, migration, and ongoing support and maintenance of the system, as well as allowing for future developments including expansion for additional documents, expansion to student cohorts, and future integration with the student record management system.

Procedure identifier: 4a0eab28-c27c-4ec9-b146-204edf575788

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212311 Document management software development services

Additional classification (cpv): 79130000 Legal documentation and certification services

Additional classification (cpv): 72512000 Document management services

Additional classification (cpv): 79131000 Documentation services

2.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 2 300 000 Euro

Maximum value of the framework agreement: 2 300 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5.1 Lot technical ID: LOT-0001

Title: IT3554F - RFT to establish a Single Supplier Framework Agreement for the Provision of an Official Certified Digital Documents System and Related Services for the University of Galway

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212311 Document management software development services

Additional classification (cpv): 79130000 Legal documentation and certification services

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5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 10 Year

5.1.5 Value

Estimated value excluding VAT: 2 300 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 18/12/2025 14:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7085990>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7085990>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 19/01/2026 14:00 +00:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 19/01/2026 14:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7085990>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 0

Justification for the duration of the framework agreement: Due to the financial commitment and strategic importance of the required software solution, which will become embedded in the organisation structure a shorter framework is considered unviable.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Education Procurement Service (EPS)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Education Procurement Service (EPS)

Organisation processing tenders: Education Procurement Service (EPS)

8 Organisations

8.1 ORG-0001

Official name: Education Procurement Service (EPS)

Registration number: IE 6609370 G

Postal address: Castletroy Limerick

Town: Limerick

Postcode: V94 DK53

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Email: info@educationprocurementservice.ie

Telephone: 061233715

Internet address: <https://www.educationprocurementservice.ie/>

Buyer profile: <https://www.educationprocurementservice.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: dd94ba07-47ce-4cc1-bdf1-93a27f8d8c13 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 27/11/2025 19:06 +00:00

Languages in which this notice is officially available: English