

Ireland: Telecommunications services

Hosted PBX Voice over IP Services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: National Library of Ireland

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Hosted PBX Voice over IP Services

Description: Provision of Hosted PBX Voice over IP services to the National Library of Ireland

Procedure identifier: c8ab0457-6ce4-4665-aef7-c18a3ae5125a

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 32412100 Telecommunications network

Additional classification (cpv): 64215000 IP telephone services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 150 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Hosted PBX Voice over IP Services

Description: Provision of Hosted PBX Voice over IP services to the National Library of Ireland

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 32412100 Telecommunications network

Additional classification (cpv): 64215000 IP telephone services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 150 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 14/01/2026 12:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7081458>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7081458>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 21/01/2026 12:00 +00:00

Deadline until which the tender must remain valid: 90 Day

Information about public opening:

Opening date: 21/01/2026 12:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7081458>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: National Library of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: National Library of Ireland

Organisation processing tenders: National Library of Ireland

8 Organisations

8.1 ORG-0001

Official name: National Library of Ireland

Registration number: 6608491N

Postal address: Kildare Street, Dublin 2

Town: Dublin

Postcode: D02A322

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: jmcphillips@nli.ie

Telephone: 01 6030204

Internet address: <https://www.nli.ie>

Buyer profile: <https://www.nli.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

Notice information

Notice identifier/version: 6ec3c3ca-6412-4461-8cbd-fe692c9aa3ab - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 27/11/2025 12:18 +00:00
Languages in which this notice is officially available: English