

Ireland: Higher education services

Call for Tender to Establish a Panel of Trainers to Deliver Training on Behalf of Retail Ireland Skillnet 2026 - 2028

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Retail Ireland Skillnet

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Call for Tender to Establish a Panel of Trainers to Deliver Training on Behalf of Retail Ireland Skillnet 2026 - 2028

Description: The objective of this Call for Tenders (CFT) is to establish a “Panel” of suitably qualified and experienced contracted trainers to deliver training services and programmes on behalf of Retail Ireland Skillnet for the period 2026 to 2028. Tenders are invited from suitably qualified and experienced trainers, specifically those with demonstratable experience as practitioners or trainers in the retail sector, to provide training courses and programmes aligned with the training outlined in this Call for Tender and the Retail Ireland Skillnet Strategy 2026 - 2028, in order to meet the needs and requirements of the members and clients of Retail Ireland Skillnet and the broader retail sector.

Procedure identifier: e69a59d7-20f1-48cf-8af9-04c51aabe75c

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80330000 Safety education services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 79632000 Personnel-training services

Additional classification (cpv): 80562000 First-aid training services

Additional classification (cpv): 80570000 Personal development training services

Additional classification (cpv): 80560000 Health and first-aid training services

Additional classification (cpv): 80532000 Management training services

Additional classification (cpv): 80521000 Training programme services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80522000 Training seminars

Additional classification (cpv): 80530000 Vocational training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80511000 Staff training services

Additional classification (cpv): 80533100 Computer training services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 1 400 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

The tenderer must submit tenders for all lots

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Accredited Training - Retail Professionals

Description: The objective of this Call for Tenders (CFT) is to establish a "Panel" of suitably qualified and experienced contracted trainers to deliver training services and programmes on behalf of Retail Ireland Skillnet for the period 2026 to 2028. Tenders are invited from suitably qualified and experienced trainers, specifically those with demonstratable experience as practitioners or trainers in the retail sector, to provide training courses and programmes aligned with the training outlined in this Call for Tender and the Retail Ireland Skillnet Strategy 2026 - 2028, in order to meet the needs and requirements of the members and clients of Retail Ireland Skillnet and the broader retail sector.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80330000 Safety education services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 79632000 Personnel-training services

Additional classification (cpv): 80562000 First-aid training services

Additional classification (cpv): 80570000 Personal development training services

Additional classification (cpv): 80560000 Health and first-aid training services

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Additional classification (cpv): 80521000 Training programme services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80522000 Training seminars

Additional classification (cpv): 80530000 Vocational training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80511000 Staff training services

Additional classification (cpv): 80533100 Computer training services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 36 Month

5.1.5 Value

Estimated value excluding VAT: 1 400 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 04/12/2025 16:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6911438>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6911438>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/12/2025 16:00 +00:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 12/12/2025 16:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6911438>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Retail Ireland Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Retail Ireland Skillnet

Organisation processing tenders: Retail Ireland Skillnet

5.1 Lot technical ID: LOT-0002

Title: Apprenticeship In Retail Supervision Two-year Level 6 programme (Modules)

Description: The objective of this Call for Tenders (CFT) is to establish a "Panel" of suitably qualified and experienced contracted trainers to deliver training services and programmes on behalf of Retail Ireland Skillnet for the period 2026 to 2028. Tenders are invited from suitably qualified and experienced trainers, specifically those with demonstratable experience as practitioners or trainers in the retail sector, to provide training courses and programmes aligned with the training outlined in this Call for Tender and the Retail Ireland Skillnet Strategy 2026 - 2028, in order to meet the needs and requirements of the members and clients of Retail Ireland Skillnet and the broader retail sector.

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80330000 Safety education services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 79632000 Personnel-training services

Additional classification (cpv): 80562000 First-aid training services

Additional classification (cpv): 80570000 Personal development training services

Additional classification (cpv): 80560000 Health and first-aid training services

Additional classification (cpv): 80532000 Management training services

Additional classification (cpv): 80521000 Training programme services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80522000 Training seminars

Additional classification (cpv): 80530000 Vocational training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80511000 Staff training services

Additional classification (cpv): 80533100 Computer training services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 36 Month

5.1.5 Value

Estimated value excluding VAT: 1 400 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 04/12/2025 16:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6911438>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6911438>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/12/2025 16:00 +00:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 12/12/2025 16:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6911438>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Retail Ireland Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Retail Ireland Skillnet

Organisation processing tenders: Retail Ireland Skillnet

5.1 Lot technical ID: LOT-0003

Title: Advanced Certificate in Contemporary Retail Management and Operations

Description: The objective of this Call for Tenders (CFT) is to establish a "Panel" of suitably qualified and experienced contracted trainers to deliver training services and programmes on behalf of Retail Ireland Skillnet for the period 2026 to 2028. Tenders are invited from suitably qualified and experienced trainers, specifically those with demonstratable experience as practitioners or trainers in the retail sector, to provide training courses and programmes aligned with the training outlined in this Call for Tender and the Retail Ireland Skillnet Strategy 2026 - 2028, in order to meet the needs and requirements of the members and clients of Retail Ireland Skillnet and the broader retail sector.

Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80330000 Safety education services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 79632000 Personnel-training services

Additional classification (cpv): 80562000 First-aid training services

Additional classification (cpv): 80570000 Personal development training services

Additional classification (cpv): 80560000 Health and first-aid training services

Additional classification (cpv): 80532000 Management training services

Additional classification (cpv): 80521000 Training programme services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80522000 Training seminars

Additional classification (cpv): 80530000 Vocational training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80511000 Staff training services

Additional classification (cpv): 80533100 Computer training services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 36 Month

5.1.5 Value

Estimated value excluding VAT: 1 400 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 04/12/2025 16:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6911438>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6911438>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/12/2025 16:00 +00:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 12/12/2025 16:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6911438>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Retail Ireland Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Retail Ireland Skillnet

Organisation processing tenders: Retail Ireland Skillnet

5.1 Lot technical ID: LOT-0004

Title: Unaccredited Training/Workshops

Description: The objective of this Call for Tenders (CFT) is to establish a "Panel" of suitably qualified and experienced contracted trainers to deliver training services and programmes on behalf of Retail Ireland Skillnet for the period 2026 to 2028. Tenders are invited from suitably qualified and experienced trainers, specifically those with demonstratable experience as practitioners or trainers in the retail sector, to provide training courses and programmes aligned with the training outlined in this Call for Tender and the Retail Ireland Skillnet Strategy 2026 - 2028, in order to meet the needs and requirements of the members and clients of Retail Ireland Skillnet and the broader retail sector.

Internal identifier: 4

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80330000 Safety education services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 79632000 Personnel-training services

Additional classification (cpv): 80562000 First-aid training services

Additional classification (cpv): 80570000 Personal development training services

Additional classification (cpv): 80560000 Health and first-aid training services

Additional classification (cpv): 80532000 Management training services

Additional classification (cpv): 80521000 Training programme services

Additional classification (cpv): 80500000 Training services
Additional classification (cpv): 80522000 Training seminars
Additional classification (cpv): 80530000 Vocational training services
Additional classification (cpv): 80510000 Specialist training services
Additional classification (cpv): 80511000 Staff training services
Additional classification (cpv): 80533100 Computer training services

5.1.2 Place of performance

Country: Ireland
Anywhere in the given country
Additional information:

5.1.3 Estimated duration

Duration: 36 Month

5.1.5 Value

Estimated value excluding VAT: 1 400 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 04/12/2025 16:00 +00:00
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6911438>

5.1.12 Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6911438>
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 12/12/2025 16:00 +00:00
Deadline until which the tender must remain valid: 12 Month
Information about public opening:
Opening date: 12/12/2025 16:30 +00:00
Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6911438>
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Retail Ireland Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Retail Ireland Skillnet

Organisation processing tenders: Retail Ireland Skillnet

5.1 Lot technical ID: LOT-0005

Title: Digital and ICT

Description: The objective of this Call for Tenders (CFT) is to establish a "Panel" of suitably qualified and experienced contracted trainers to deliver training services and programmes on behalf of Retail Ireland Skillnet for the period 2026 to 2028. Tenders are invited from suitably qualified and experienced trainers, specifically those with demonstratable experience as practitioners or trainers in the retail sector, to provide training courses and programmes aligned with the training outlined in this Call for Tender and the Retail Ireland Skillnet Strategy 2026 - 2028, in order to meet the needs and requirements of the members and clients of Retail Ireland Skillnet and the broader retail sector.

Internal identifier: 5

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80330000 Safety education services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 79632000 Personnel-training services

Additional classification (cpv): 80562000 First-aid training services

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Additional classification (cpv): 80522000 Training seminars

Additional classification (cpv): 80530000 Vocational training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80511000 Staff training services

Additional classification (cpv): 80533100 Computer training services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 36 Month

5.1.5 Value

Estimated value excluding VAT: 1 400 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 04/12/2025 16:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6911438>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6911438>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/12/2025 16:00 +00:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 12/12/2025 16:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6911438>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Retail Ireland Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Retail Ireland Skillnet

Organisation processing tenders: Retail Ireland Skillnet

8.1 ORG-0001

Official name: Retail Ireland Skillnet

Registration number: 8706

Postal address: Colab, LYIT Campus

Town: Letterkenny

Postcode: F92 YD5A

Country subdivision (NUTS): Extra-Regio NUTS 3 (ATZZZ)

Country: Ireland

Contact point: Theresa Gallagher

Email: info@ibecretailskillnet.com

Telephone: (074) 917 6853

Buyer profile: <https://retailirelandskillnet.com/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: e9f0e327-e6d7-4319-b4f0-296afd50084a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 03/11/2025 16:43 +00:00

Languages in which this notice is officially available: English