

Ireland: Training services

Provision of Training Services to the Restaurant and Hospitality Skillnet

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Restaurant and Hospitality Skillnet

Legal type of the buyer: Organisation awarding a contract subsidised by a central government authority

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Provision of Training Services to the Restaurant and Hospitality Skillnet

Description: Restaurant and Hospitality Skillnet invites responses to this Call for Tenders (CFT) to establish five (5) Multi-Party DPS Agreements from suitably qualified tenderers. Applications are invited from competent entities with the relevant experience, expertise and qualifications in areas described in the five (5) lots as set out below. Tenderers may apply for one, some or all lots. • Lot 1 – Food and Beverage Skills Development • Lot 2 – Accommodation and Front Office • Lot 3 – Customer Experience and Service Excellence • Lot 4 – Leadership, Management and People Development • Lot 5 – Business and Strategic Skills

Procedure identifier: 086a0f0c-08a4-4045-b4dd-05fdf12a5eb0

Internal identifier: RHS 2510

Type of procedure: Restricted

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80532000 Management training services

Additional classification (cpv): 80570000 Personal development training services

2.1.2 Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 1 300 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

The tenderer must submit tenders for all lots

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Food and Beverage Skills Development

Description: Restaurant and Hospitality Skillnet invites responses to this Call for Tenders (CFT) to establish five (5) Multi-Party DPS Agreements from suitably qualified tenderers. Applications are invited from competent entities with the relevant experience, expertise and qualifications in areas described in the five (5) lots as set out below. Tenderers may apply for one, some or all lots. • Lot 1 – Food and Beverage Skills Development • Lot 2 – Accommodation and Front Office • Lot 3 – Customer Experience and Service Excellence • Lot 4 – Leadership, Management and People Development • Lot 5 – Business and Strategic Skills

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80532000 Management training services

Additional classification (cpv): 80570000 Personal development training services

5.1.2 Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/01/2026

Duration end date: 31/12/2030

5.1.5 Value

Estimated value excluding VAT: 1 300 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

Information about European Union funds

EU funds programme: European Social Fund Plus (ESF+) (2021/2027)

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 0

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSContractDocuments.do?resourceId=6838334>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6838334>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 31/12/2030 00:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Restaurant and Hospitality Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Restaurant and Hospitality Skillnet

Organisation processing tenders: Restaurant and Hospitality Skillnet

5.1 Lot technical ID: LOT-0002

Title: Accommodation and Front Office

Description: Restaurant and Hospitality Skillnet invites responses to this Call for Tenders (CFT) to establish five (5) Multi-Party DPS Agreements from suitably qualified tenderers. Applications are invited from competent entities with the relevant experience, expertise and qualifications in areas described in the five (5) lots as set out below. Tenderers may apply for one, some or all lots. • Lot 1 – Food and Beverage Skills Development • Lot 2 – Accommodation and Front Office • Lot 3 – Customer Experience and Service Excellence • Lot 4 – Leadership, Management and People Development • Lot 5 – Business and Strategic Skills

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80532000 Management training services
Additional classification (cpv): 80570000 Personal development training services

5.1.2 Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/01/2026

Duration end date: 31/12/2030

5.1.5 Value

Estimated value excluding VAT: 1 300 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

Information about European Union funds

EU funds programme: European Social Fund Plus (ESF+) (2021/2027)

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 0

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSContractDocuments.do?resourceId=6838334>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6838334>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 31/12/2030 00:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Restaurant and Hospitality Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Restaurant and Hospitality Skillnet

Organisation processing tenders: Restaurant and Hospitality Skillnet

5.1 Lot technical ID: LOT-0003

Title: Customer Experience and Service Excellence

Description: Restaurant and Hospitality Skillnet invites responses to this Call for Tenders (CFT) to establish five (5) Multi-Party DPS Agreements from suitably qualified tenderers. Applications are invited from competent entities with the relevant experience, expertise and qualifications in areas described in the five (5) lots as set out below. Tenderers may apply for one, some or all lots. • Lot 1 – Food and Beverage Skills Development • Lot 2 – Accommodation and Front Office • Lot 3 – Customer Experience and Service Excellence • Lot 4 – Leadership, Management and People Development • Lot 5 – Business and Strategic Skills

Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80532000 Management training services

Additional classification (cpv): 80570000 Personal development training services

5.1.2 Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/01/2026

Duration end date: 31/12/2030

5.1.5 Value

Estimated value excluding VAT: 1 300 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

Information about European Union funds

EU funds programme: European Social Fund Plus (ESF+) (2021/2027)

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 0

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSContractDocuments.do?resourceId=6838334>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6838334>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 31/12/2030 00:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Restaurant and Hospitality Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Restaurant and Hospitality Skillnet

Organisation processing tenders: Restaurant and Hospitality Skillnet

5.1 Lot technical ID: LOT-0004

Title: Leadership, Management and People Development

Description: Restaurant and Hospitality Skillnet invites responses to this Call for Tenders (CFT) to establish five (5) Multi-Party DPS Agreements from suitably qualified tenderers. Applications are invited from competent entities with the relevant experience, expertise and qualifications in areas described in the five (5) lots as set out below. Tenderers may apply for one, some or all lots. • Lot 1 – Food and Beverage Skills Development • Lot 2 – Accommodation and Front Office • Lot 3 – Customer Experience and Service Excellence • Lot 4 – Leadership, Management and People Development • Lot 5 – Business and Strategic Skills

Internal identifier: 4

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 80510000 Specialist training services
Additional classification (cpv): 80532000 Management training services
Additional classification (cpv): 80570000 Personal development training services

5.1.2 Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)
Country: Ireland
Additional information:

5.1.3 Estimated duration

Start date: 01/01/2026
Duration end date: 31/12/2030

5.1.5 Value

Estimated value excluding VAT: 1 300 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.
Procurement Project fully or partially financed with EU Funds.
Information about European Union funds
EU funds programme: European Social Fund Plus (ESF+) (2021/2027)
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document
Information about the second stage of a two-stage procedure:
Minimum number of candidates to be invited for the second stage of the procedure: 0

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSContractDocuments.do?resourceId=6838334>

5.1.12 Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6838334>
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of requests to participate: 31/12/2030 00:00 +01:00
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Restaurant and Hospitality Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Restaurant and Hospitality Skillnet

Organisation processing tenders: Restaurant and Hospitality Skillnet

5.1 Lot technical ID: LOT-0005

Title: Business and Strategic Skills

Description: Restaurant and Hospitality Skillnet invites responses to this Call for Tenders (CFT) to establish five (5) Multi-Party DPS Agreements from suitably qualified tenderers. Applications are invited from competent entities with the relevant experience, expertise and qualifications in areas described in the five (5) lots as set out below. Tenderers may apply for one, some or all lots. • Lot 1 – Food and Beverage Skills Development • Lot 2 – Accommodation and Front Office • Lot 3 – Customer Experience and Service Excellence • Lot 4 – Leadership, Management and People Development • Lot 5 – Business and Strategic Skills

Internal identifier: 5

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80400000 Adult and other education services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80532000 Management training services

Additional classification (cpv): 80570000 Personal development training services

5.1.2 Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/01/2026

Duration end date: 31/12/2030

5.1.5 Value

Estimated value excluding VAT: 1 300 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

Information about European Union funds

EU funds programme: European Social Fund Plus (ESF+) (2021/2027)

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 0

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=6838334>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6838334>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 31/12/2030 00:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Restaurant and Hospitality Skillnet

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Restaurant and Hospitality Skillnet

Organisation processing tenders: Restaurant and Hospitality Skillnet

8 Organisations

8.1 ORG-0001

Official name: Restaurant and Hospitality Skillnet

Registration number: 56224

Postal address: 11 Bridge Court, Citygate, St. Augustine Street, Dublin 8, D08 CY27

Town: Dublin

Postcode: D08 CY27

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Email: niamh.omalley@rai.ie

Telephone: 016779901

Buyer profile: <https://www.rhskillnet.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 075d730d-156f-4c7e-a128-ece0db3ce7f1 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 22/10/2025 16:48 +01:00

Languages in which this notice is officially available: English Irish