

Ireland: Application service providers Cloud SaaS Survey Software

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Department of Justice Home Affairs and Migration

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

2 Procedure

2.1 Procedure

Title: Cloud SaaS Survey Software

Description: The Department requires a self-service Cloud SaaS survey solution that will provide a modern, online, accessible, feature rich survey platform that will serve it in carrying out its functions.

Procedure identifier: dcd6e8f8-a9d3-4977-a0fe-a3a0758202be

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72416000 Application service providers

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48300000 Document creation, drawing, imaging, scheduling and productivity software package

Additional classification (cpv): 79310000 Market research services

Additional classification (cpv): 79315000 Social research services

Additional classification (cpv): 79311400 Economic research services

Additional classification (cpv): 73000000 Research and development services and related consultancy services

Additional classification (cpv): 73110000 Research services

Additional classification (cpv): 73300000 Design and execution of research and development

Additional classification (cpv): 73400000 Research and Development services on security and defence materials

Additional classification (cpv): 48219000 Miscellaneous networking software package

Additional classification (cpv): 48222000 Web server software package

Additional classification (cpv): 79300000 Market and economic research; polling and statistics

Additional classification (cpv): 72212100 Industry specific software development services

Additional classification (cpv): 79311100 Survey design services

Additional classification (cpv): 48463000 Statistical software package

Additional classification (cpv): 72212463 Statistical software development services

Additional classification (cpv): 79330000 Statistical services

Additional classification (cpv): 72212000 Programming services of application software

Additional classification (cpv): 72261000 Software support services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 500 000 Euro

Maximum value of the framework agreement: 500 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Cloud SaaS Survey Software

Description: The Department requires a self-service Cloud SaaS survey solution that will provide a modern, online, accessible, feature rich survey platform that will serve it in carrying out its functions.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48300000 Document creation, drawing, imaging, scheduling and productivity software package

Additional classification (cpv): 79310000 Market research services

Additional classification (cpv): 79315000 Social research services

Additional classification (cpv): 79311400 Economic research services

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Additional classification (cpv): 72212463 Statistical software development services

Additional classification (cpv): 79330000 Statistical services

Additional classification (cpv): 72212000 Programming services of application software

Additional classification (cpv): 72261000 Software support services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 60 Month

5.1.5 Value

Estimated value excluding VAT: 500 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 05/11/2025 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6792374>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6792374>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 17/11/2025 17:00 +01:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 17/11/2025 17:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6792374>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Changing suppliers mid-term would cause disruptions, such as system incompatibilities or retraining needs, making a shorter duration impossible

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Department of Justice Home Affairs and Migration

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Department of Justice Home Affairs and Migration

Organisation processing tenders: Department of Justice Home Affairs and Migration

8 Organisations

8.1 ORG-0001

Official name: Department of Justice Home Affairs and Migration

Registration number: Department of Justice

Postal address: 51 St Stephen's Green

Town: Dublin

Postcode: D02 HK52

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: cpu@justice.ie

Telephone: 016028202

Internet address: <https://www.gov.ie/en/organisation/department-of-justice/>

Buyer profile: <https://www.gov.ie/en/organisation/department-of-justice/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: fc3be168-e502-446d-a1fe-892ce8ebdda0 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 17/10/2025 12:03 +01:00
Languages in which this notice is officially available: English