

# **Ireland: Computer-related services**

## **Single Party Framework Agreement for the provision of an ERP System, including implementation, licensing and support**

Contract or concession notice – standard regime

### 1 Buyer

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#### **1.1 Buyer**

*Official name:* Coimisiún na Meán

*Legal type of the buyer:* Body governed by public law, controlled by a central government authority

*Activity of the contracting authority:* General public services

### 2 Procedure

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#### **2.1 Procedure**

*Title:* Single Party Framework Agreement for the provision of an ERP System, including implementation, licensing and support

*Description:* Coimisiún na Meán (the “Contracting Authority”) invites tenders (“Tenders”) to this Request for Tenders (“RfT”) from economic operators (“Tenderers”) for the establishment of a Framework Agreement. A framework agreement constitutes a means of establishing overall terms and conditions in accordance with which, for a specified duration, individual call-off contracts may or may not be awarded. This competition relates to the establishment of a single-party framework with one economic operator. The scope of the Framework Agreement is the provision of a cloud-based ERP system to include implementation, support and on-going licensing to include functionality specified in this RfT and any other related functionality that may arise over the lifetime of the agreement. The scope of the initial call-off contract is the provision of a cloud-based ERP system to include implementation services and on-going licensing and support services as specified in this RfT. While it is indicated that the initial contract may be awarded to the most economically advantageous tender immediately following the establishment of the framework, it should be noted that the Contracting Authority may at its sole discretion establish the framework agreement without awarding the initial contract should the circumstances so dictate.

*Procedure identifier:* 94c2a4b4-b490-4a95-b9fa-a4e05fc259d5

*Type of procedure:* Open

*The procedure is accelerated:* no

##### **2.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72610000 Computer support services

*Additional classification (cpv):* 72260000 Software-related services

*Additional classification (cpv):* 72250000 System and support services

*Additional classification (cpv):* 72611000 Technical computer support services

*Additional classification (cpv):* 72263000 Software implementation services

*Additional classification (cpv):* 72265000 Software configuration services

*Additional classification (cpv):* 48000000 Software package and information systems

*Additional classification (cpv):* 48400000 Business transaction and personal business software package

*Additional classification (cpv):* 48441000 Financial analysis software package

*Additional classification (cpv):* 48442000 Financial systems software package

*Additional classification (cpv):* 48812000 Financial information systems

*Additional classification (cpv): 72212440 Financial analysis and accounting software development services*

*Additional classification (cpv): 72212441 Financial analysis software development services*

*Additional classification (cpv): 72212442 Financial systems software development services*

*Additional classification (cpv): 72222200 Information systems or technology planning services*

*Additional classification (cpv): 72222300 Information technology services*

*Additional classification (cpv): 72416000 Application service providers*

### **2.1.2 Place of performance**

*Country subdivision (NUTS): Dublin (IE061)*

*Country: Ireland*

### **2.1.3 Value**

*Estimated value excluding VAT: 2 500 000 Euro*

*Maximum value of the framework agreement: 2 500 000 Euro*

### **2.1.4 General information**

*Legal basis:*

*Directive 2014/24/EU*

### **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion: European Single Procurement Document (ESPD)*

5 Lot

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## **5.1 Lot technical ID: LOT-0001**

*Title: Single Party Framework Agreement for the provision of an ERP System, including implementation, licensing and support*

*Description: Coimisiún na Meán (the “Contracting Authority”) invites tenders (“Tenders”) to this Request for Tenders (“RfT”) from economic operators (“Tenderers”) for the establishment of a Framework Agreement. A framework agreement constitutes a means of establishing overall terms and conditions in accordance with which, for a specified duration, individual call-off contracts may or may not be awarded. This competition relates to the establishment of a single-party framework with one economic operator. The scope of the Framework Agreement is the provision of a cloud-based ERP system to include implementation, support and on-going licensing to include functionality specified in this RfT and any other related functionality that may arise over the lifetime of the agreement. The scope of the initial call-off contract is the provision of a cloud-based ERP system to include implementation services and on-going licensing and support services as specified in this RfT. While it is indicated that the initial contract may be awarded to the most economically advantageous tender immediately following the establishment of the framework, it should be noted that the Contracting Authority may at its sole discretion establish the framework agreement without awarding the initial contract should the circumstances so dictate.*

*Internal identifier: 0*

### **5.1.1 Purpose**

*Main nature of the contract: Services*

*Main classification (cpv): 72500000 Computer-related services*

*Additional classification (cpv): 72610000 Computer support services*

*Additional classification (cpv): 72260000 Software-related services*

*Additional classification (cpv): 72250000 System and support services*

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*Additional classification (cpv): 72222200 Information systems or technology planning services*  
*Additional classification (cpv): 72222300 Information technology services*  
*Additional classification (cpv): 72416000 Application service providers*

### **5.1.2 Place of performance**

*Country subdivision (NUTS): Dublin (IE061)*

*Country: Ireland*

*Additional information:*

### **5.1.3 Estimated duration**

*Duration: 10 Year*

### **5.1.5 Value**

*Estimated value excluding VAT: 2 500 000 Euro*

### **5.1.6 General information**

*Reserved participation: Participation is not reserved.*

*Procurement Project not financed with EU Funds.*

*The procurement is covered by the Government Procurement Agreement (GPA): yes*

### **5.1.7 Strategic procurement**

*Aim of strategic procurement: Reduction of environmental impacts*

*Description: As per published award criteria*

*Approach to reducing environmental impacts: Climate change mitigation*

*Green Procurement Criteria: National Green Public Procurement criteria*

### **5.1.9 Selection criteria**

*Sources of selection criteria: Procurement Document*

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available: English*

*Languages in which the procurement documents (or their parts) are unofficially available: English*

*Deadline for requesting additional information: 07/11/2025 12:00 +01:00*

*Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6776787>*

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission: Required*

*Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6776787>*

*Languages in which tenders or requests to participate may be submitted: English*

*Electronic catalogue: Not allowed*

*Tenderers may submit more than one tender: Not allowed*

*Deadline for receipt of tenders: 17/11/2025 12:00 +01:00*

*Deadline until which the tender must remain valid: 90 Day*

*Information about public opening:*

*Opening date: 17/11/2025 12:30 +01:00*

*Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6776787>*

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes: No*

*Electronic invoicing: Required*

*Electronic ordering will be used: yes*

*Electronic payment will be used: yes*

#### **5.1.15 Techniques**

*Framework agreement:*

*Framework agreement, partly without reopening and partly with reopening of competition*

*Maximum number of participants: 1*

*Justification for the duration of the framework agreement: A longer term solution is required to allow the building of a stable relationship with the vendor thus achieving best value for money. This product is critical to the infrastructure of the organisation.*

*Information about the dynamic purchasing system:*

*No dynamic purchase system*

#### **5.1.16 Further information, mediation and review**

*Review organisation: The High Court of Ireland*

*Organisation providing offline access to the procurement documents: Coimisiún na Meán*

*Organisation providing more information on the review procedures: The High Court of Ireland*

*Organisation receiving requests to participate: Coimisiún na Meán*

*Organisation processing tenders: Coimisiún na Meán*

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name: Coimisiún na Meán*

*Registration number: N/A*

*Postal address: 1 Shelbourne Buildings, Shelbourne Road, Dublin, D04 NP20*

*Town: Dublin*

*Postcode: D04 NP20*

*Country subdivision (NUTS): Dublin (IE061)*

*Country: Ireland*

*Email: [jmurphy@cnam.ie](mailto:jmurphy@cnam.ie)*

*Telephone: +3536441200*

*Internet address: <https://www.cnam.ie>*

*Buyer profile: <https://www.cnam.ie>*

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name: The High Court of Ireland*

*Registration number:* The High Court of Ireland  
*Department:* The High Court of Ireland  
*Postal address:* Four Courts, Inns Quay, Dublin 7  
*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
    *Review organisation*  
    *Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
    *TED eSender*

#### *Notice information*

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*Notice identifier/version:* a8dc1e20-929b-4465-8597-285e15109ac1 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 16/10/2025 15:53 +01:00  
*Languages in which this notice is officially available:* English