

Ireland: Software integration consultancy services

Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority's Health Insurance Product Comparison Tool

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: The Health Insurance Authority

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority's Health Insurance Product Comparison Tool

Description: Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority's Health Insurance Product Comparison Tool. In Summary, the Services comprise: An IT Consultancy to help the HIA manage, maintain and continuously develop the HIA's Health Insurance Product Comparison (HIPC) tool. • Working with the HIA to fully identify the ongoing improvements and requirements for the comparison tool in a proactive manner. • Assistance and advice with technical questions on the HIPC Tool. • Data analytics and bug identification within the HIPC Tool. • Change and Issue management • Lead Quality, Unit and System testing of new iterations of the HIPC Tool • Liaison with relevant third parties.

Procedure identifier: 1a54664e-43be-4c76-94df-eea4e3349ef7

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72227000 Software integration consultancy services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 180 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority's Health Insurance Product Comparison Tool

Description: Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority's Health Insurance Product Comparison Tool. In Summary, the Services comprise: An IT Consultancy to help the HIA manage, maintain and continuously develop the HIA's Health Insurance Product Comparison (HIPC) tool. • Working with the HIA to fully identify the ongoing improvements and requirements for the comparison tool in a proactive manner. • Assistance and advice with technical questions on the HIPC Tool. • Data analytics and bug identification within the HIPC Tool. • Change and Issue management • Lead Quality, Unit and System testing of new iterations of the HIPC Tool • Liaison with relevant third parties.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72227000 Software integration consultancy services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 180 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 31/10/2025 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6737149>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6737149>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 14/11/2025 12:00 +01:00

Deadline until which the tender must remain valid: 120 Day

Information about public opening:

Opening date: 14/11/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6737149>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Health Insurance Authority

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: The Health Insurance Authority

Organisation processing tenders: The Health Insurance Authority

8 Organisations

8.1 ORG-0001

Official name: The Health Insurance Authority

Registration number: Health Insurance Authority

Postal address: Beaux Lane House Mercer Street Lower Dublin 2

Town: Dublin

Postcode: D02 DH60

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@hia.ie

Telephone: 014060080

Internet address: <https://www.hia.ie>

Buyer profile: <https://www.hia.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

Notice information

Notice identifier/version: d0eecf32-e3d4-4127-9f8f-11afa5b927b7 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 10/10/2025 12:01 +01:00
Languages in which this notice is officially available: English