

Ireland: Information technology services

Single Party Framework Agreement for the Provision of Managed IT Services to Galway and Roscommon Education and Training Board

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Galway Roscommon Education and Training Board_92189

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Single Party Framework Agreement for the Provision of Managed IT Services to Galway and Roscommon Education and Training Board

Description: Single Party Framework Agreement for the Provision of Managed IT Services to Galway and Roscommon Education and Training Board To support and maintain the core infrastructure of the organisation, including all server and network systems and devices, and to ensure that the infrastructure remains fully functional, available and relevant. The services being sought as part of this competition is the current requirement, however, during the term of any contract resulting from this competition, additions/deletions/revisions of services are possible. The details of any added/removed/revised services shall be mutually agreed upon by the Contracting Authority and the Service Provider.

Procedure identifier: 949a0416-4ebc-4ac6-a128-1da72cba1e5b

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 7222300 Information technology services

Additional classification (cpv): 50312310 Maintenance of data network equipment

Additional classification (cpv): 50312600 Maintenance and repair of information technology equipment

Additional classification (cpv): 50312610 Maintenance of information technology equipment

Additional classification (cpv): 50312620 Repair of information technology equipment

Additional classification (cpv): 51611100 Hardware installation services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72251000 Disaster recovery services

Additional classification (cpv): 72253000 Helpdesk and support services

Additional classification (cpv): 72253100 Helpdesk services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72267100 Maintenance of information technology software

Additional classification (cpv): 72315200 Data network management services

Additional classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72511000 Network management software services

Additional classification (cpv): 72610000 Computer support services
Additional classification (cpv): 72611000 Technical computer support services
Additional classification (cpv): 72700000 Computer network services
Additional classification (cpv): 72710000 Local area network services
Additional classification (cpv): 72720000 Wide area network services
Additional classification (cpv): 72910000 Computer back-up services

2.1.2 Place of performance

Country subdivision (NUTS): West (IE042)
Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 4 750 000 Euro
Maximum value of the framework agreement: 4 750 000 Euro

2.1.4 General information

Legal basis:
Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Single Party Framework Agreement for the Provision of Managed IT Services to Galway and Roscommon Education and Training Board

Description: Single Party Framework Agreement for the Provision of Managed IT Services to Galway and Roscommon Education and Training Board To support and maintain the core infrastructure of the organisation, including all server and network systems and devices, and to ensure that the infrastructure remains fully functional, available and relevant. The services being sought as part of this competition is the current requirement, however, during the term of any contract resulting from this competition, additions/deletions/revisions of services are possible. The details of any added/removed/revised services shall be mutually agreed upon by the Contracting Authority and the Service Provider.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services
Additional classification (cpv): 50312310 Maintenance of data network equipment
Additional classification (cpv): 50312600 Maintenance and repair of information technology equipment
Additional classification (cpv): 50312610 Maintenance of information technology equipment
Additional classification (cpv): 50312620 Repair of information technology equipment
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Additional classification (cpv): 72700000 Computer network services
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Additional classification (cpv): 72720000 Wide area network services
Additional classification (cpv): 72910000 Computer back-up services

5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)
Country: Ireland
Additional information:

5.1.3 Estimated duration

Duration: 4 Year

5.1.5 Value

Estimated value excluding VAT: 4 750 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 31/10/2025 15:00 +01:00
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6736907>

5.1.12 Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6736907>
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Allowed
Deadline for receipt of tenders: 10/11/2025 15:00 +01:00
Deadline until which the tender must remain valid: 12 Month
Information about public opening:
Opening date: 10/11/2025 15:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6736907>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Galway Roscommon Education and Training Board_92189

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Galway Roscommon Education and Training Board_92189

Organisation processing tenders: Galway Roscommon Education and Training Board_92189

8 Organisations

8.1 ORG-0001

Official name: Galway Roscommon Education and Training Board_92189

Registration number: 3185025HH

Postal address: An Coilear Ban,

Town: Athenry

Postcode: H65 AT81

Country subdivision (NUTS): West (IE042)

Country: Ireland

Email: hilary.molloy@gretb.ie

Telephone: 091874505

Internet address: <https://www.gretb.ie>

Buyer profile: <https://www.gretb.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 3e724c5c-3bf3-415a-96e0-157b1ce60384 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 10/10/2025 14:38 +01:00

Languages in which this notice is officially available: English