

Ireland: Electronic marketplace retailing services

Implementation of and Managed Service Support of an eShopping Solution (474)

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Maynooth University

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Implementation of and Managed Service Support of an eShopping Solution (474)

Description: University activities General Requirement and Functionality of the system are as follows (not in order of importance) Summary There were circa 4,000 transactions via the SHOP (and the Global Payments gateway) in the academic year 2023/2024, amounting to an income of circa €300,000. The existing shop has been used by 26 departments or institutions within the university. There is a growing demand for a system that allows university departments to provide user-friendly and secure services to the student body, staff and other external users. While the current system has operated well for the last decade, it is no longer suitable to meet current and future needs. Departments within the university require more flexible systems that offers them greater control and provides relevant and timely information to service user needs. Introduction This project is concerned with the delivery of a solution for a digital storefront for Maynooth University. It is acknowledged that the future of marketing, delivery, and funding of third level education is changing and that universities may be changing from geographically located campuses to models of greater diversified digital platforms. However, this project is primarily concerned with what may be termed ancillary services outside of core education fees and accommodation. These activities currently include sales and online payment for services such as parking, creche, conferences, books, lab kits, field trips, AR Invoices/bills and other services.

Procedure identifier: cea85a1a-639c-40e0-8a97-d09b5f310ec6

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 66151100 Electronic marketplace retailing services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 270 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Implementation of and Managed Service Support of an eShopping Solution (474)

Description: University activities General Requirement and Functionality of the system are as follows (not in order of importance) Summary There were circa 4,000 transactions via the SHOP (and the Global Payments gateway) in the academic year 2023/2024, amounting to an income of circa €300,000. The existing shop has been used by 26 departments or institutions within the university. There is a growing demand for a system that allows university departments to provide user-friendly and secure services to the student body, staff and other external users. While the current system has operated well for the last decade, it is no longer suitable to meet current and future needs. Departments within the university require more flexible systems that offers them greater control and provides relevant and timely information to service user needs. Introduction This project is concerned with the delivery of a solution for a digital storefront for Maynooth University. It is acknowledged that the future of marketing, delivery, and funding of third level education is changing and that universities may be changing from geographically located campuses to models of greater diversified digital platforms. However, this project is primarily concerned with what may be termed ancillary services outside of core education fees and accommodation. These activities currently include sales and online payment for services such as parking, creche, conferences, books, lab kits, field trips, AR Invoices/bills and other services.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 66151100 Electronic marketplace retailing services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 72 Month

5.1.5 Value

Estimated value excluding VAT: 270 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 03/11/2025 12:00 +01:00
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6715242>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6715242>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/11/2025 12:00 +01:00

Deadline until which the tender must remain valid: 4 Day

Information about public opening:

Opening date: 10/11/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6715242>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Maynooth University

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Maynooth University

Organisation processing tenders: Maynooth University

8 Organisations

8.1 ORG-0001

Official name: Maynooth University

Registration number: 2163

Postal address: Maynooth University

Town: Maynooth

Postcode: W23

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@mu.ie

Telephone: +1 4747679

Buyer profile: <https://www.maynoothuniversity.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: ffd74ac7-6d1f-4a6f-bb27-fd790cc58233 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 07/10/2025 11:02 +01:00

Languages in which this notice is officially available: English