

# Ireland: IT services: consulting, software development, Internet and support 2025/016 The Provision, Support and Maintenance of a Digital Platform for Enterprise Ireland Export Development Programmes

Contract or concession notice – standard regime - Change

## 1 Buyer

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### 1.1 Buyer

*Official name:* Enterprise Ireland

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Economic affairs

## 2 Procedure

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### 2.1 Procedure

*Title:* 2025/016 The Provision, Support and Maintenance of a Digital Platform for Enterprise Ireland Export Development Programmes

*Description:* Enterprise Ireland's new strategy 'Delivering for Ireland, Leading Globally (2025-2029)' outlines our aims and ambitions for the Irish enterprise base and its purpose to 'Accelerate Sustainable Irish Business'. The ambition over the next five years is to support Irish exporting companies to make an even greater contribution to the Irish economy through international growth and nationwide employment, with the long-term ambition that exporting Irish companies become the primary driver of the Irish economy. The OECD and the SME Taskforce established that there was a structural issue in Ireland's internationalisation performance, stating that Ireland had a low 'export propensity'. Key recommendations from the OECD, SME Taskforce and the Department of Enterprise, Trade and Employment "White Paper on Enterprise 2030" were made to address this, including the development of a single offering and programme that would support companies in a holistic way to build the capability and capacity to meet the key requirements at each stage of their export journey. Enterprise Ireland has, under the 'Compete' pillar of our new strategy, committed to supporting 1,700 additional Irish-owned exporters by 2029, in collaboration with the Local Enterprises Offices. Scaling the number of new exporters from the current levels being achieved has been agreed as a national priority as recommended by the SME Taskforce. A dedicated New Exporters central team has been established in Enterprise Ireland, who will lead out on a New Exporters Accelerator Programme. The programme aims to support non-exporting or early-stage exporting companies, regardless of agency, to build the knowledge, confidence, and strategies needed to succeed in global markets, and achieve their First Time Exports. The full list of requirements are contained within the tender documents.

*Procedure identifier:* 13ee7668-a717-47e9-8917-c977d2412842

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 48000000 Software package and information systems

*Additional classification (cpv):* 48800000 Information systems and servers

*Additional classification (cpv):* 48900000 Miscellaneous software package and computer systems

*Additional classification (cpv):* 48600000 Database and operating software package

*Additional classification (cpv):* 48200000 Networking, Internet and intranet software package

*Additional classification (cpv):* 48810000 Information systems

*Additional classification (cpv): 48820000 Servers*

*Additional classification (cpv): 48210000 Networking software package*

*Additional classification (cpv): 48610000 Database systems*

*Additional classification (cpv): 48620000 Operating systems*

### **2.1.2 Place of performance**

*Country subdivision (NUTS): Dublin (IE061)*

*Country: Ireland*

### **2.1.3 Value**

*Estimated value excluding VAT: 600 000 Euro*

*Maximum value of the framework agreement: 600 000 Euro*

### **2.1.4 General information**

*Legal basis:*

*Directive 2014/24/EU*

### **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion: Procurement Document*

5 Lot

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## **5.1 Lot technical ID: LOT-0001**

*Title: 2025/016 The Provision, Support and Maintenance of a Digital Platform for Enterprise Ireland Export Development Programmes*

*Description: Enterprise Ireland's new strategy 'Delivering for Ireland, Leading Globally (2025-2029)' outlines our aims and ambitions for the Irish enterprise base and its purpose to 'Accelerate Sustainable Irish Business'. The ambition over the next five years is to support Irish exporting companies to make an even greater contribution to the Irish economy through international growth and nationwide employment, with the long-term ambition that exporting Irish companies become the primary driver of the Irish economy. The OECD and the SME Taskforce established that there was a structural issue in Ireland's internationalisation performance, stating that Ireland had a low 'export propensity'. Key recommendations from the OECD, SME Taskforce and the Department of Enterprise, Trade and Employment "White Paper on Enterprise 2030" were made to address this, including the development of a single offering and programme that would support companies in a holistic way to build the capability and capacity to meet the key requirements at each stage of their export journey. Enterprise Ireland has, under the 'Compete' pillar of our new strategy, committed to supporting 1,700 additional Irish-owned exporters by 2029, in collaboration with the Local Enterprises Offices. Scaling the number of new exporters from the current levels being achieved has been agreed as a national priority as recommended by the SME Taskforce. A dedicated New Exporters central team has been established in Enterprise Ireland, who will lead out on a New Exporters Accelerator Programme. The programme aims to support non-exporting or early-stage exporting companies, regardless of agency, to build the knowledge, confidence, and strategies needed to succeed in global markets, and achieve their First Time Exports. The full list of requirements are contained within the tender documents.*

*Internal identifier: 0*

### **5.1.1 Purpose**

*Main nature of the contract: Services*

*Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support*

*Additional classification (cpv): 48000000 Software package and information systems*

*Additional classification (cpv): 48800000 Information systems and servers*

*Additional classification (cpv): 48900000 Miscellaneous software package and computer systems*

*Additional classification (cpv): 48600000 Database and operating software package*  
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*Additional classification (cpv): 48810000 Information systems*  
*Additional classification (cpv): 48820000 Servers*  
*Additional classification (cpv): 48210000 Networking software package*  
*Additional classification (cpv): 48610000 Database systems*  
*Additional classification (cpv): 48620000 Operating systems*

### **5.1.2 Place of performance**

*Country subdivision (NUTS): Dublin (IE061)*  
*Country: Ireland*  
*Additional information:*

### **5.1.3 Estimated duration**

*Duration: 4 Year*

### **5.1.5 Value**

*Estimated value excluding VAT: 600 000 Euro*

### **5.1.6 General information**

*Reserved participation: Participation is not reserved.*  
*Procurement Project not financed with EU Funds.*  
*The procurement is covered by the Government Procurement Agreement (GPA): yes*

### **5.1.7 Strategic procurement**

*Aim of strategic procurement: No strategic procurement*

### **5.1.9 Selection criteria**

*Sources of selection criteria: Procurement Document*

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available: English*  
*Languages in which the procurement documents (or their parts) are unofficially available: English*  
*Deadline for requesting additional information: 17/10/2025 12:00 +01:00*  
*Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6639685>*

### **5.1.12 Terms of procurement**

*Terms of submission:*  
*Electronic submission: Required*  
*Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6639685>*  
*Languages in which tenders or requests to participate may be submitted: English*  
*Electronic catalogue: Not allowed*  
*Tenderers may submit more than one tender: Not allowed*  
*Deadline for receipt of tenders: 30/10/2025 15:00 +01:00*  
*Deadline until which the tender must remain valid: 12 Month*  
*Information about public opening:*  
*Opening date: 30/10/2025 15:30 +01:00*  
*Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6639685>*  
*Terms of contract:*  
*The execution of the contract must be performed within the framework of sheltered employment programmes: No*  
*Electronic invoicing: Allowed*

*Electronic ordering will be used: no*  
*Electronic payment will be used: yes*

#### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, without reopening of competition

*Maximum number of participants: 1*

*Information about the dynamic purchasing system:*

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Enterprise Ireland

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Enterprise Ireland

*Organisation processing tenders:* Enterprise Ireland

## 8 Organisations

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### **8.1 ORG-0001**

*Official name:* Enterprise Ireland

*Registration number:* 00000000

*Postal address:* The Plaza, East Point Business Park

*Town:* Dublin

*Postcode:* D3 E5R6

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [evin.wallace@enterprise-ireland.com](mailto:evin.wallace@enterprise-ireland.com)

*Telephone:* 01 7272000

*Internet address:* <https://www.enterprise-ireland.com/en/>

*Buyer profile:* <https://www.enterprise-ireland.com/en/>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*  
*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

### 10 Change

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*Version of the previous notice to be changed:* 6d1f701b-86db-4cba-82c1-53181ec0ddf3-01  
*Main reason for change:* Buyer correction  
*Description:* Title has been amended.

### *Notice information*

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*Notice identifier/version:* 890322e0-d662-447c-823b-955923851925 - 02  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 02/10/2025 11:50 +01:00  
*Languages in which this notice is officially available:* English