

Ireland: Mobile-telephone services

ITC017F Multi Supplier Framework Agreement for the provision of Mobile Voice and Data Communications and Associated Products and Services

Contract or concession notice – standard regime - Change

1 Buyer

1.1 Buyer

Official name: The Office of Government Procurement

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: ITC017F Multi Supplier Framework Agreement for the provision of Mobile Voice and Data Communications and Associated Products and Services

Description: The Minister for Public Expenditure, Infrastructure, Public Service Reform and Digitalisation (the “Contracting Authority”) is issuing this request for tenders (“RFT”) as a central purchasing body for use by the Framework Clients. The Office of Government Procurement (the “OGP”) is an office within the Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation tasked with sourcing services and goods on behalf of the public service. References to the Contracting Authority will be deemed to include the OGP. The Contracting Authority invites tenders from economic operators for appointment to a multi-supplier framework agreement for the supply of mobile voice and data communications and associated products and services as described in detail in Appendix 1 of the RFT. In summary, the Services and Goods comprise: Mobile Voice and Data Services; Mobile handsets; Ancillary services, to include configuration management, technical support, installation and porting; Additional equipment to include: USB modems and Wi-Fi routers (“Ancillary Equipment”); and SIM enabled Tablets; accessories to include battery chargers, phone cases and earphones. Bulk text services.

Procedure identifier: ed49e594-6719-48a9-bb8e-7738b3c3f33a

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64212000 Mobile-telephone services

Additional classification (cpv): 64212700 Universal Mobile Telephone System (UMTS) services

Additional classification (cpv): 31712112 SIM cards

Additional classification (cpv): 32250000 Mobile telephones

Additional classification (cpv): 32252100 Hands-free mobile telephones

Additional classification (cpv): 32252000 GSM telephones

Additional classification (cpv): 64212100 Short Message Service (SMS) services

Additional classification (cpv): 64212200 Enhanced Messaging Service (EMS) services

Additional classification (cpv): 64212300 Multimedia Message Service (MMS) services

Additional classification (cpv): 64212500 General Packet Radio Services (GPRS) services

Additional classification (cpv): 64212600 Enhanced Data for GSM Evolution (EDGE) services

Additional classification (cpv): 30213200 Tablet computer

Additional classification (cpv): 32252110 Hands-free mobile telephones (wireless)

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 125 000 000 Euro

Maximum value of the framework agreement: 150 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Lot 1: Mobile Voice and Data Services, Handsets, Ancillary Equipment, Accessories and Ancillary Services

Description: The Minister for Public Expenditure, Infrastructure, Public Service Reform and Digitalisation (the "Contracting Authority") is issuing this request for tenders ("RFT") as a central purchasing body for use by the Framework Clients. The Office of Government Procurement (the "OGP") is an office within the Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation tasked with sourcing services and goods on behalf of the public service. References to the Contracting Authority will be deemed to include the OGP. The Contracting Authority invites tenders from economic operators for appointment to a multi-supplier framework agreement for the supply of mobile voice and data communications and associated products and services as described in detail in Appendix 1 of the RFT. In summary, the Services and Goods comprise: Mobile Voice and Data Services; Mobile handsets; Ancillary services, to include configuration management, technical support, installation and porting; Additional equipment to include: USB modems and Wi-Fi routers ("Ancillary Equipment"); and SIM enabled Tablets; accessories to include battery chargers, phone cases and earphones. Bulk text services.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64212000 Mobile-telephone services

Additional classification (cpv): 64212700 Universal Mobile Telephone System (UMTS) services

Additional classification (cpv): 31712112 SIM cards

Additional classification (cpv): 32250000 Mobile telephones

Additional classification (cpv): 32252100 Hands-free mobile telephones

Additional classification (cpv): 32252000 GSM telephones

Additional classification (cpv): 64212100 Short Message Service (SMS) services

Additional classification (cpv): 64212200 Enhanced Messaging Service (EMS) services

Additional classification (cpv): 64212300 Multimedia Message Service (MMS) services

Additional classification (cpv): 64212500 General Packet Radio Services (GPRS) services

Additional classification (cpv): 64212600 Enhanced Data for GSM Evolution (EDGE) services

Additional classification (cpv): 30213200 Tablet computer

Additional classification (cpv): 32252110 Hands-free mobile telephones (wireless)

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 132 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Pollution prevention and control

Green Procurement Criteria: National Green Public Procurement criteria

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 21/10/2025 17:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6613012>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6613012>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 18/11/2025 15:00 +00:00

Deadline until which the tender must remain valid: 9 Month

Information about public opening:

Opening date: 18/11/2025 15:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6613012>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Office of Government Procurement

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: The Office of Government Procurement

Organisation processing tenders: The Office of Government Procurement

5.1 Lot technical ID: LOT-0002

Title: Lot 2: Handsets, Ancillary Equipment, Accessories and Ancillary Services

Description: The Minister for Public Expenditure, Infrastructure, Public Service Reform and Digitalisation (the "Contracting Authority") is issuing this request for tenders ("RFT") as a central purchasing body for use by the Framework Clients. The Office of Government Procurement (the "OGP") is an office within the Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation tasked with sourcing services and goods on behalf of the public service. References to the Contracting Authority will be deemed to include the OGP. The Contracting Authority invites tenders from economic operators for appointment to a multi-supplier framework agreement for the supply of mobile voice and data communications and associated products and services as described in detail in Appendix 1 of the RFT. In summary, the Services and Goods comprise: Mobile Voice and Data Services; Mobile handsets; Ancillary services, to include configuration management, technical support, installation and porting; Additional equipment to include: USB modems and Wi-Fi routers ("Ancillary Equipment"); and SIM enabled Tablets; accessories to include battery chargers, phone cases and earphones. Bulk text services.

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64212000 Mobile-telephone services

Additional classification (cpv): 64212700 Universal Mobile Telephone System (UMTS) services

Additional classification (cpv): 31712112 SIM cards

Additional classification (cpv): 32250000 Mobile telephones

Additional classification (cpv): 32252100 Hands-free mobile telephones

Additional classification (cpv): 32252000 GSM telephones

Additional classification (cpv): 64212100 Short Message Service (SMS) services

Additional classification (cpv): 64212200 Enhanced Messaging Service (EMS) services

Additional classification (cpv): 64212300 Multimedia Message Service (MMS) services

Additional classification (cpv): 64212500 General Packet Radio Services (GPRS) services

Additional classification (cpv): 64212600 Enhanced Data for GSM Evolution (EDGE) services

Additional classification (cpv): 30213200 Tablet computer

Additional classification (cpv): 32252110 Hands-free mobile telephones (wireless)

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 8 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Pollution prevention and control

Green Procurement Criteria: National Green Public Procurement criteria

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 21/10/2025 17:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6613012>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6613012>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 18/11/2025 15:00 +00:00

Deadline until which the tender must remain valid: 9 Month

Information about public opening:

Opening date: 18/11/2025 15:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6613012>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 8

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Office of Government Procurement

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: The Office of Government Procurement

Organisation processing tenders: The Office of Government Procurement

5.1 Lot technical ID: LOT-0003

Title: Lot 3: Bulk Text Services

Description: The Minister for Public Expenditure, Infrastructure, Public Service Reform and Digitalisation (the “Contracting Authority”) is issuing this request for tenders (“RFT”) as a central purchasing body for use by the Framework Clients. The Office of Government Procurement (the “OGP”) is an office within the Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation tasked with sourcing services and goods on behalf of the public service. References to the Contracting Authority will be deemed to include the OGP. The Contracting Authority invites tenders from economic operators for appointment to a multi-supplier framework agreement for the supply of mobile voice and data communications and associated products and services as described in detail in Appendix 1 of the RFT. In summary, the Services and Goods comprise: Mobile Voice and Data Services; Mobile handsets; Ancillary services, to include configuration management, technical support, installation and porting; Additional equipment to include: USB modems and Wi-Fi routers (“Ancillary Equipment”); and SIM enabled Tablets; accessories to include battery chargers, phone cases and earphones. Bulk text services.

Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64212000 Mobile-telephone services

Additional classification (cpv): 64212700 Universal Mobile Telephone System (UMTS) services

Additional classification (cpv): 31712112 SIM cards

Additional classification (cpv): 32250000 Mobile telephones

Additional classification (cpv): 32252100 Hands-free mobile telephones

Additional classification (cpv): 32252000 GSM telephones

Additional classification (cpv): 64212100 Short Message Service (SMS) services

Additional classification (cpv): 64212200 Enhanced Messaging Service (EMS) services

Additional classification (cpv): 64212300 Multimedia Message Service (MMS) services

Additional classification (cpv): 64212500 General Packet Radio Services (GPRS) services

Additional classification (cpv): 64212600 Enhanced Data for GSM Evolution (EDGE) services

Additional classification (cpv): 30213200 Tablet computer

Additional classification (cpv): 32252110 Hands-free mobile telephones (wireless)

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 10 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes
This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement
Approach to reducing environmental impacts: Pollution prevention and control
Green Procurement Criteria: National Green Public Procurement criteria

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 21/10/2025 17:00 +00:00
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6613012>

5.1.12 Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6613012>
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 18/11/2025 15:00 +00:00
Deadline until which the tender must remain valid: 9 Month
Information about public opening:
Opening date: 18/11/2025 15:30 +00:00
Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCftWS.do?resourceId=6613012>
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:
Framework agreement, partly without reopening and partly with reopening of competition
Maximum number of participants: 8
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: The Office of Government Procurement
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: The Office of Government Procurement
Organisation processing tenders: The Office of Government Procurement

8 Organisations

8.1 ORG-0001

Official name: The Office of Government Procurement

Registration number: IE3229842HH

Postal address: 3A Mayor Street Upper, Dublin 1

Town: Dublin

Postcode: D01 PF72

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: support@ogp.gov.ie

Telephone: +353 17738000

Internet address: <https://www.ogp.gov.ie>

Buyer profile: <https://www.ogp.gov.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

10 Change

Version of the previous notice to be changed: d1c78d89-3bdc-4f5a-8393-f9cb09f3324f-03

Main reason for change: Information updated

Description: Tender response deadline updated to 15:00hrs (Irish time) on Tuesday 18th November 2025

Notice information

Notice identifier/version: ae7b20d9-ae84-4334-bea5-f4e8ea11cdee - 04

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 12/11/2025 13:21 +00:00

Languages in which this notice is officially available: English